



Meeting: **SCRUTINY COMMITTEE**
Date: **13 JUNE 2012**
Time: **5.00PM**
Venue: **COMMITTEE ROOM**
To: **Councillors I Chilvers, M Dyson, M Hobson, D Mackay, Mrs W Nichols (Chair), C Pearson, D Peart, R Price (Vice Chair), R Sweeting**

Agenda

1. Apologies for absence

2. Disclosures of Interest

Members of the Scrutiny Committee should disclose personal or prejudicial interest(s) in any item on this agenda.

3. Minutes

To confirm as a correct record the minutes of the proceedings of the meetings of the Scrutiny Committee held on 20 March 2012 (pages 3 to 9 attached).

4. Crime and Disorder Update Report – Information Only

To receive the report from North Yorkshire Police Authority and the Community Safety Partnership – for information only (pages 10 to 125 attached). Chief Inspector Mark Iveson in attendance to take questions.

5. Health Service Provision – Selby Hospital

Helen Helps, Interim Clinical Lead, and Julie Corbally, Selby Hospital Site Coordinator in attendance to deliver a presentation to the Committee (summary report pages 126 to 127 attached).

6. Chair's Address to the Scrutiny Committee

7. Time of Meetings

To confirm the future meeting times of the Scrutiny Committee for the municipal year 2012-2013.

8. Call In

9. Barlow Common Nature Reserve

Verbal update of the Development Manager, Communities Selby (summary report pages 128 to 129 attached).

10. Year End Performance

Report of the Managing Director, Access Selby (pages 130 to 145 attached).

11. Access Selby Service Provision – Housing – Stock/Voids

Report of the Lead Officer Assets (pages 146 to 148 attached). Business Manager in attendance.

12. Access Selby Service Provision – Wigan Leisure and Culture Trust

Report of the Executive Member Councillor Gillian Ivey (pages 149 to 156 attached). Mike Lyons from Wigan Leisure and Culture Trust and a Business Manager in attendance.

13. Work Programme

To consider the Committee's Work programme (pages 157 to 159 attached).

Martin Connor
Chief Executive

Dates of next meetings
24 July 2012 (Provisional)
25 September 2012
23 October 2012
20 November 2012
18 December 2012

Enquiries relating to this agenda, please contact Democratic Services on:
Tel: 01757 292007
Email: democraticservices@selby.gov.uk

Scrutiny Committee

Venue:	Committee Room
Date:	20 March 2012
Present:	Councillors I Chilvers, M Dyson, K Ellis, M Hobson, Mrs W Nichols (Chair), C Pearson, and R Price (Vice Chair)
Apologies for Absence:	Councillor D Peart
Also Present:	Councillor M Crane, Councillor B Inness, Councillor C Metcalfe, Councillor R Packham
Officers Present:	Mark Steward, Managing Director – Access Selby, Rose Norris – Executive Director, Karen Iveson – Executive Director and Karen Mann - Democratic Services Officer
Press:	None

35. Declarations of Interest

There were no declarations of interest.

36. Minutes

RESOLVED:

To receive and approve the minutes of the Scrutiny Committee held on 22 November 2011 and special meeting on the 3 February 2012, and they are signed by the Chair.

37. Scrutiny Report SC/11/23 - Call In – Access Selby, Service Level Agreement

The Chair informed the Committee that a call in had been received on a report taken to the Executive meeting on 1 March 2012. The Executive Director (S151) presented the details of the call in.

The committee were asked to consider whether they felt the call in was valid and a vote was taken. It was agreed that the call in was invalid.

Reason for decision:

There is no change in the Council's procedure, councillors have the same access to senior officers as they had before the move to the Executive Model.

The Chair was disappointed that the call in could not be debated.

38. Chair's Address to the Scrutiny Committee

The Chair gave no address.

39. Scrutiny Annual Report 2011/12- SC/11/16

The Chair of Scrutiny Committee presented the Annual Report. She asked if the committee were happy with the report and if they agreed to approve the report which would be presented to Council.

RESOLVED:

To receive and approve the Annual Report.

40. Health Service Provision – Vale of York Clinical Commissioning Group (Vale of York CCG) – SC/11/17

Dr Hayes, Clinical Accountable Officer for the Vale of York CCG was in attendance and updated the committee on the work of the CCG. He circulated a paper 'An Introduction to the Vale of York Clinical Commissioning Group' for the committee's information. He explained that by the end of 2013 the Strategic Health Authority would be decommissioned.

Questions were raised as follows:

Q	How many tiers of management will replace the present three tier system?
A	There would be a National Health Service Commissioning Board (Health Authority responsible to the Secretary of State), Staff, an outreach PCT cluster and then the Commissioning Group.
Q	What is the intake area for the local commissioning consortium?
A	This is detailed in the literature circulated.
Q	What is your role and who constitutes the clinical commissioning support service? Does the CCG cover the whole of Selby District?

A	The BMA are excited about the commissioning support service and in 2016 the new model may be introduced. North Yorkshire, Hull and East Yorkshire will have their own support services. Any unregistered patients will be supported in the whole of the district however the southern area may come under another area of responsibility.
Q	Will the commissioning service come from other areas?
A	No, at the moment there are no private bodies in this area. However, it will be the patients' choice where they are treated. This will be discussed between patients and doctors.
Q	Patient and Public Engagement Forums are supposed to be commissioned in the future, is this happening?
A	This has already started. The Vale of York CCG are speaking to relevant specialist groups to see what they need and how they can reach out to people with the greatest need.
Q	What areas can we commission if the budget has no growth?
A	The PCT as a whole needs to find £41m so there will be cut backs to services. However, it equates to 3 or 4% for this area which can be managed by doing things differently. 35 GP practices are signed up to new ways of working. Hospitals, Clinical Management teams and patients are being spoken to. Everyone's opinion needs to be heard.
Q	Who will constitute the local education and training board?
A	The National Health Service Commissioning Board.
Q	How does Dr Hayes envisage the partnership between NYCC Public Healthcare Provision Health and Well Being Board and the clinical commissioning group work?
A	Dr Hayes is on the York and North Yorkshire Health and Wellbeing Board and he explained that working together was very important.
Q	What approach will the Clinical Commissioning Group CCG take to having "Any Qualified Provider" (that could include private companies or charities) able to deliver services in the area? Will they be taking at face value the most recent DH communiqué to GPs suggesting that they should not be forcing services outside the NHS?
A	The department of health has to have this provision to improve services.
Q	What is the CCG doing to address conflicts of interests? Will the CCG abide by the Nolan principles of public life and ensure that there is full disclosure of interests by all those involved at the CCG? (Particularly where there may be GPs involved who have interests as partners in

	outside firms that may benefit financially from commissioning decisions made by the CCG).
A	There are two lay members on the CCG and they will help others understand the potential conflicts of interest that may appear. The CCG will adapt and abide by Nolan Principles.
Q	How does the CCG propose to ensure that local services continue to conform to the 18-week referral to treatment target that is now enshrined in the NHS Constitution?
A	The 18 weeks is now a statutory obligated target and will be used as a standard to maintain.
Q	What importance does the CCG attach to working with the local Health Watch (scrutiny function) and to working with local government as part of the new Health and Wellbeing Boards?
A	Health Watch has links with the volunteer centres. CVS are on the Commissioning Board with York. Training of other graded staff other than doctors and nurses will continue and using the link to the universities, tapping into their resources will be essential.
Q	As the Health and Social Care Bill proposes to do away with the existing cap on private patient income that foundation trusts can earn, will the CCG be doing anything to ensure that this is not to the detriment of NHS patients being treated at local hospitals?
A	Any money from private patients will go to support the hospital to help the NHS patients. Dr Hayes does not feel there would be any problem with taking private patients.
Q	There are lots of expensive machines in BUPA hospitals will these be made available to NHS hospitals in the future?
A	Yes this happens now – for example some ultrasound equipment is owned by private hospitals but shared with NHS hospitals.
Q	Are local GP's and the Drug and Therapeutic Groups involved in giving advice on ways to make financial savings?
A	Yes, there is a member on the CCG that is a member of the Drug and Therapeutic Group for York.
Q	Has a SWOT analysis been developed, what does Dr Hayes see as the threats and weaknesses of the CCG?
A	The financial situation is the biggest threat and lack of engagement between the GP's, NHS and patients. Some of the GP's in the CCG are very enthusiastic but people need to get involved. A weakness would be

the dual running of the PCT and NHS/CCG. The CCG needs to be authorised before it can move forward.

The Chair thanked Dr Hayes for attending. Dr Hayes left the meeting.

RESOLVED:

To receive and note the report.

41. Work Programme 2012/13 – SC/11/18

The committee considered items on the work programmed for 2012/13 and agreed for it to be taken to Full Council for their approval in June 2012.

RESOLVED:

To approve the work programme for Scrutiny Committee 2012/13 to Full Council

42. Access Selby Review – SC/11/19

Councillor Bill Inness, Chair of Access Selby Board gave a presentation to the committee on the work of Access Selby to date.

A question was raised with regard to planning enquiries. It was felt that on some occasions residents can wait up to two hours to be seen by a planning officer. Mark Steward, Managing Director – Access Selby is always pleased to look at ways to improve services and he would look into introducing an appointment service.

A question submitted regarding tourism was discussed. Selby District Council's website – tourism page will have a new link to Selby information (<http://www.selbyonline.co.uk/>) instead of going through the Visit York Website.

The Chair asked why the old Civic Centre car park was being opened on Bank Holiday Monday for the Chairman's Charity Appeal whilst it was closed on a Saturday. The Leader of the Council explained that, whilst part of the old Civic Centre car park was owned by Selby District Council, he would look into whether it would be possible to open the car park on a Saturday, free of charge. However, the barrier would be put back down on a Sunday to alleviate people using the free car park during the week.

RESOLVED:

To receive and note the report and presentation

The Chair thanked Councillor Inness for attending.

43. 3rd Quarter Corporate Plan Report – SC/11/20

The Leader of the Council presented the report to the committee and felt that the performance this year was a testament to the hard work of the Access Selby team. The leader was asked if future reports could include updates on annual targets where possible which would help to give a better indication of performance. The leader agreed to put this forward for the next meeting.

The Chair thanked the Leader for attending.

RESOLVED:

- i) To receive and note the report**
- ii) To include figures in future reports for the committee**

44. Communities Selby Project – SC/11/21

The committee received an update from the Lead Executive Member for Communities on the provision of services within the remit of Communities Selby. The Executive Director explained that the team was set up in 2011 and had led on the development of the Third Sector Organisation (TSO), managed the Council's Community Engagement Forums (CEFs), completed projects and worked in partnership with several organisations. The team have also been heavily involved in the procurement of CCTV for the district. Currently the team were working on the Olympic Torch project which would come through the district on the 19 June 2012.

A question was raised with regard to the TSO capacity – what has been done, what differences have the community seen. It was explained that organisations are in a state of evolution, coming together to look at what they have to offer. Communities need to come together to deliver the improvements identified in the CEF Community Development Plans. There has been a new volunteer centre in Selby Town and a lot of work has been done around governance with the TSO. There is also a pilot scheme currently ongoing where volunteers are being recruited through employers and the Council is taking part in this pilot.

The Chair thanked Councillor Metcalfe and Rose Norris for attending.

RESOLVED:

To receive and note the report.

45. Crime and Disorder Update – SC/11/22

A report from North Yorkshire Police Authority was submitted for information. The committee felt that the report was useful and covered the key points. The committee asked that information be sought regarding the

number of abandoned calls since the change to the non emergency telephone number (101).

RESOLVED:

- i) To receive and note the report**
- ii) To contact NY Police for the statistic relating to the 101 calls**

The Chair thanked the committee for attending and explained that this would be the last Scrutiny Committee meeting for Karen Mann. The Chair and committee members thanked her for all the work she had done.

The meeting closed at 6.40pm



Report Reference Number: SC/12/6

Agenda Item No: 4

To: Scrutiny Committee
Date: 20 March 2012
Author: Nick Abbott, Democratic Services Officer
Lead Officer: Karen Iveson, Executive Director (S151)

Title: Crime and Disorder Update

Summary

This report summarises crime data within the Selby District Ward areas and is supplied by North Yorkshire Police Authority and Community Safety Partnership. The information and figures contained within the appendices are correct at the time of extraction from the incident reporting database however are subject to change as crimes types can be reclassified following investigation.

Recommendation

Councillors scrutinise the work of North Yorkshire Police, North Yorkshire Police Authority and the Community Safety Partnership and consider their priorities for the area.

Reason for recommendation

The Committee ensures the contribution of Scrutiny is effective in supporting service improvement and delivery against district wide and Council priorities.

1. Introduction and background

North Yorkshire Police Authority (NYPA) and the Community Safety Partnership (CSP) submit quarterly reports to give the committee an update on local Policing. As part of the police reform and social responsibility bill and the national agenda for Safer Neighbourhoods, every quarter the Safer Neighbourhood Teams identify three key policing priorities for an inspector led area, in consultation with the local community.

2. The Report

- 2.1 The Community Safety Partnership have submitted their Performance Management Report for the year 2011-12 (Appendix A) and the same report including data for April 2012 (Appendix B).
- 2.2 The Community Safety Partnership have also submitted their Crime Performance Exception Report (Appendix C).
- 2.3 The Community Safety Partnership has included the Performance Status Report which details the partnerships priorities and key issues (Appendix D).
- 2.4 The Community Safety Partnership have submitted the Selby Nightsafe Task Group Performance data for the year 2011-12 which is the updated version of the North Yorkshire CSP Analyst supplied by Crime and ASB statistics (Appendix E). They have also submitted the same report including data for April 2012 (Appendix F).
- 2.5 NYPA have submitted their monthly service standard performance report (Appendix G) and Crime Data by Ward's, breaking down statistics for 10/11 against 11/12 (Appendix H).

Contact Officer: Nick Abbott, Democratic Services

- Appendix A CSP Performance Management Report for 2011-12 year.**
- Appendix B CSP Performance Management Report inc April 2012**
- Appendix C CSP Crime Performance Exception Report**
- Appendix D CSP Performance Status Report**
- Appendix E CSP Selby Nightsafe Task Group Performance Report for 2011-12 year.**
- Appendix F CSP Selby Nightsafe Task Group Performance Report inc April 2012**
- Appendix G Service Standards Performance Report for April 2012**
- Appendix H Police Crime Date to April 2012**

CSP Performance Management

Selby

2011 - 14

Guidelines and Instructions

This is the updated version of the North Yorkshire CSP Analyst supplied Crime and ASB Statistics

Changes that have been made include

- 1) Update on Crime types for 2011/12 to 2013/14 period
- 2) Sections in order of:
 - Acquisitive Crime*
 - Anti-Social Behaviour*
 - Violent Crime*
 - Business Crime*
 - Iquanta Comparison*
- 3) End Year Forecasted Totals / Cumulative Totals
- 4) Previous Yearly Outturns and Future Milestone Targets
- 5) Monthly Data from two previous years / Previous Years Monthly totals on Graph
- 6) Position in CSP family from Iquanta - with should help to show how the CSP is performing comparatively

How to read the Data

- 1) The graphs for each of the Indicator types show the target for 2013/14 (pink line), the monthly outturns (blue columns), the previous years monthly outturns (light blue columns) and a rolling average line to give some indication of progress (red line with triangles)
- 2) The Iquanta position in family graphs show the position of the CSP out of 15 CSP's within it's family grouping, with 15 being the worst performing and 1 being the best performing. The graph hopes to show how if the CSP is moving up or down it's family

Selby - NI 16 - Serious Aquisitive Crime

Totals

Target 2013-14

562

Forecast

596

Cumulative

596

Target Monthly Total

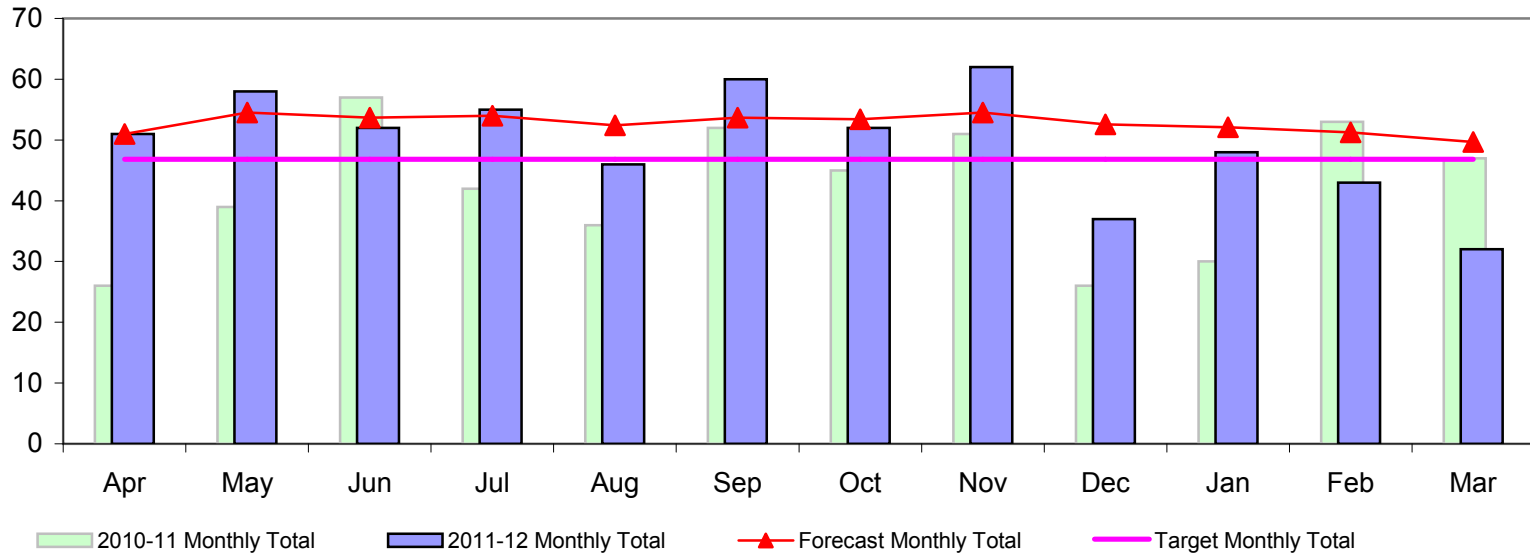
46.8

Previous Years

2007-08	881
2008-09	878
2009-10	624
2010-11	504

Milestone Targets

2011-12	593
2012-13	577
2013-14	562



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	51	26	64
May	58	39	54
Jun	52	57	58
Jul	55	42	63
Aug	46	36	36
Sep	60	52	43
Oct	52	45	66
Nov	62	51	60
Dec	37	26	52
Jan	48	30	43
Feb	43	53	49
Mar	32	47	36

Selby - Domestic burglary (incl. attempts)

Totals

Target 2013-14

176

Forecast

237

Cumulative

237

Target Monthly Total

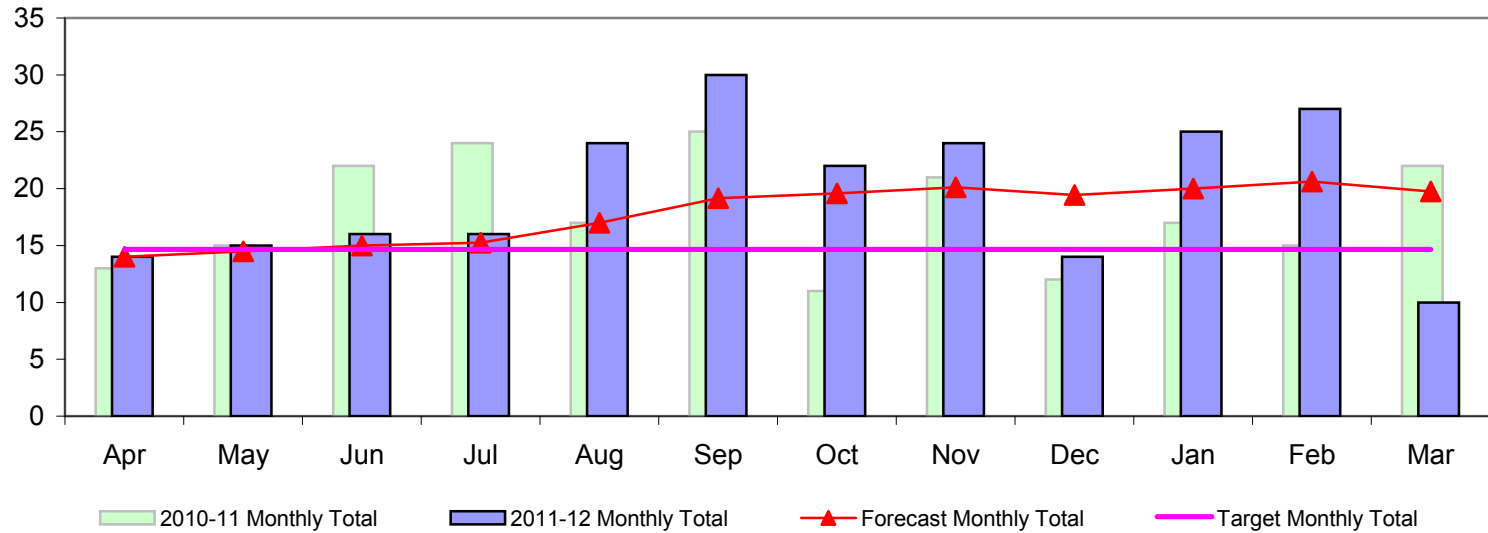
14.7

Previous Years

2007-08	276
2008-09	240
2009-10	195
2010-11	214

Milestone Targets

2011-12	185
2012-13	180
2013-14	176



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

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Month	2011-12	2010-11	2009-10
Apr	14	13	10
May	15	15	17
Jun	16	22	15
Jul	16	24	15
Aug	24	17	16
Sep	30	25	13
Oct	22	11	21
Nov	24	21	25
Dec	14	12	19
Jan	25	17	14
Feb	27	15	19
Mar	10	22	11

Selby - Theft from a vehicle (incl. attempts)

Totals

Target 2013-14

240

Forecast

239

Cumulative

239

Target Monthly Total

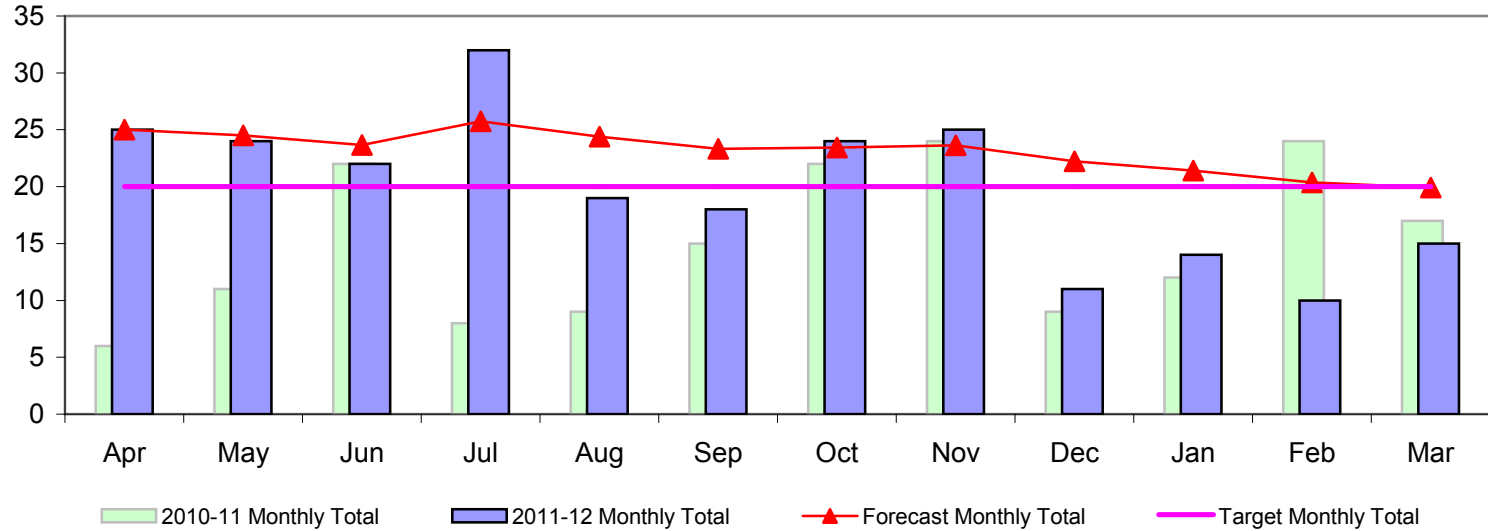
20.0

Previous Years

2007-08	322
2008-09	411
2009-10	267
2010-11	179

Milestone Targets

2011-12	254
2012-13	247
2013-14	240



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months**
(There has been no allowance for known seasonal patterns)

Key:

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Month	2011-12	2010-11	2009-10
Apr	25	6	30
May	24	11	27
Jun	22	22	31
Jul	32	8	22
Aug	19	9	12
Sep	18	15	18
Oct	24	22	30
Nov	25	24	25
Dec	11	9	21
Jan	14	12	16
Feb	10	24	20
Mar	15	17	15

Selby - Theft or unauthorised taking of vehicle (incl. attempts)

Totals

Target 2013-14

126

Forecast

100

Cumulative

100

Target Monthly Total

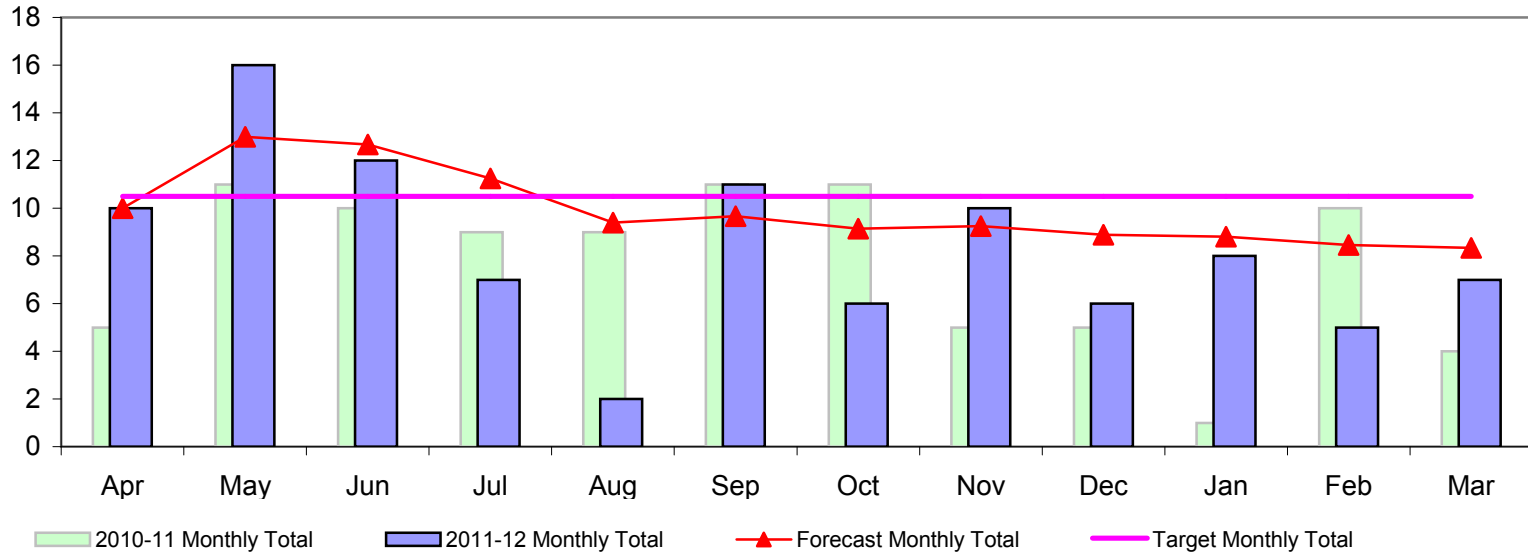
10.5

Previous Years

2007-08	200
2008-09	197
2009-10	140
2010-11	91

Milestone Targets

2011-12	133
2012-13	130
2013-14	126



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

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Month	2011-12	2010-11	2009-10
Apr	10	5	22
May	16	11	9
Jun	12	10	11
Jul	7	9	24
Aug	2	9	7
Sep	11	11	9
Oct	6	11	14
Nov	10	5	10
Dec	6	5	11
Jan	8	1	10
Feb	5	10	6
Mar	7	4	7

Selby - Aggravated Burglary in a Dwelling

Totals

Target 2013-14

3

Forecast

2

Cumulative

2

Target Monthly Total

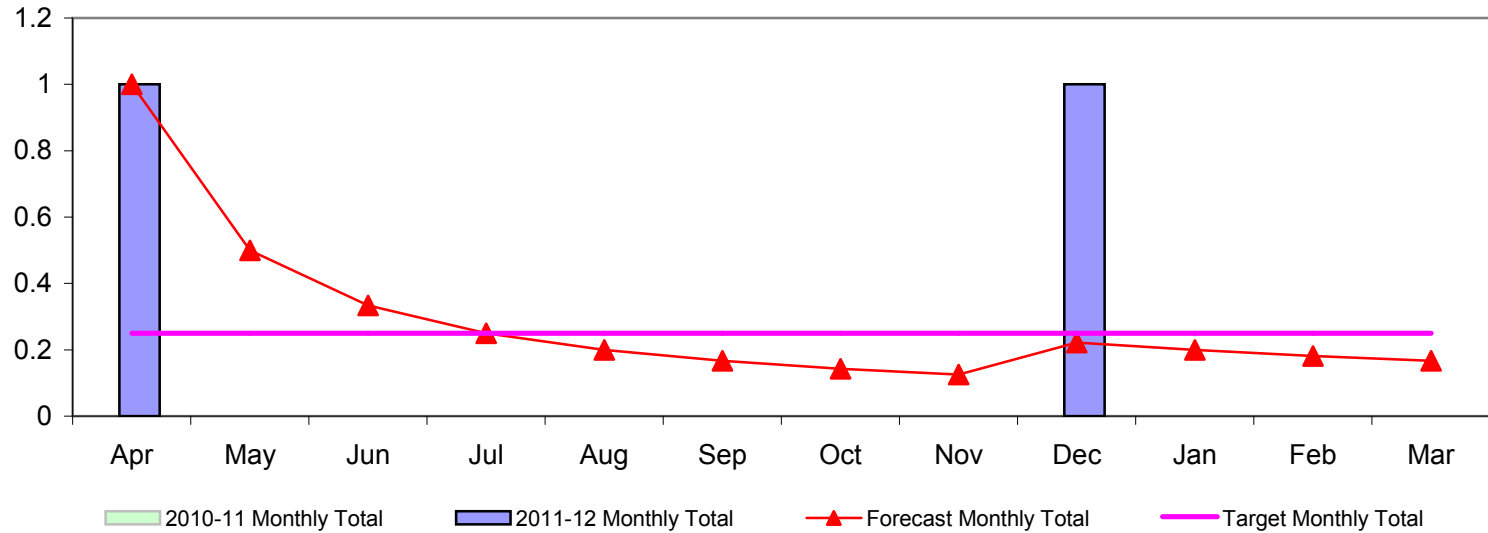
0.3

Previous Years

2007-08	1
2008-09	0
2009-10	3
2010-11	0

Milestone Targets

2011-12	3
2012-13	3
2013-14	3



The Graph shows:

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Key:

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Month	2011-12	2010-11	2009-10
Apr	1	0	0
May	0	0	0
Jun	0	0	0
Jul	0	0	0
Aug	0	0	0
Sep	0	0	0
Oct	0	0	0
Nov	0	0	0
Dec	1	0	0
Jan	0	0	1
Feb	0	0	2
Mar	0	0	0

Selby - Robbery of personal property

Totals

Target 2013-14

13

Forecast

8

Cumulative

8

Target Monthly Total

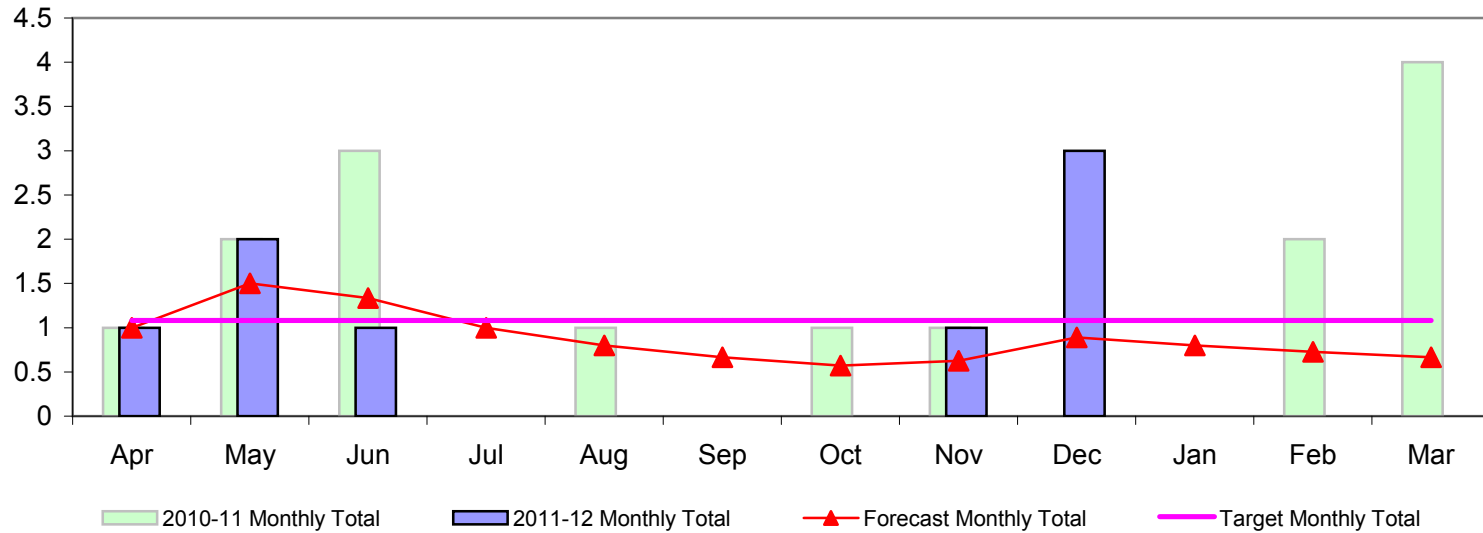
1.1

Previous Years

2007-08	13
2008-09	9
2009-10	14
2010-11	15

Milestone Targets

2011-12	13
2012-13	13
2013-14	13



The Graph shows:

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Key:

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	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	1	1	2
May	2	2	1
Jun	1	3	1
Jul	0	0	1
Aug	0	1	1
Sep	0	0	3
Oct	0	1	0
Nov	1	1	0
Dec	3	0	1
Jan	0	0	0
Feb	0	2	2
Mar	0	4	2

Selby - Robbery of Business Property

Totals

Target 2013-14

4

Forecast

3

Cumulative

3

Target Monthly Total

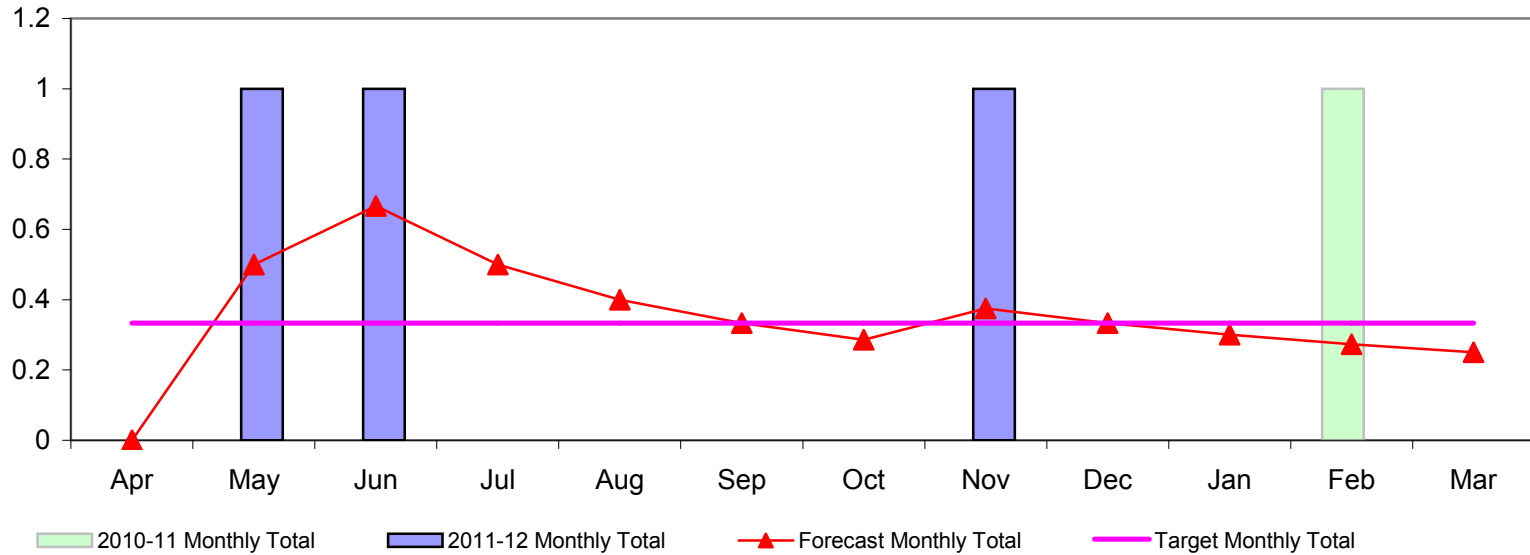
0.3

Previous Years

2007-08	4
2008-09	7
2009-10	4
2010-11	1

Milestone Targets

2011-12	4
2012-13	4
2013-14	4



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

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Month	2011-12	2010-11	2009-10
Apr	0	0	0
May	1	0	0
Jun	1	0	0
Jul	0	0	0
Aug	0	0	0
Sep	0	0	0
Oct	0	0	1
Nov	1	0	0
Dec	0	0	0
Jan	0	0	2
Feb	0	1	0
Mar	0	0	1

Selby - Aggravated Vehicle Taking

Totals

Target 2013-14

1

Forecast

7

Cumulative

7

Target Monthly Total

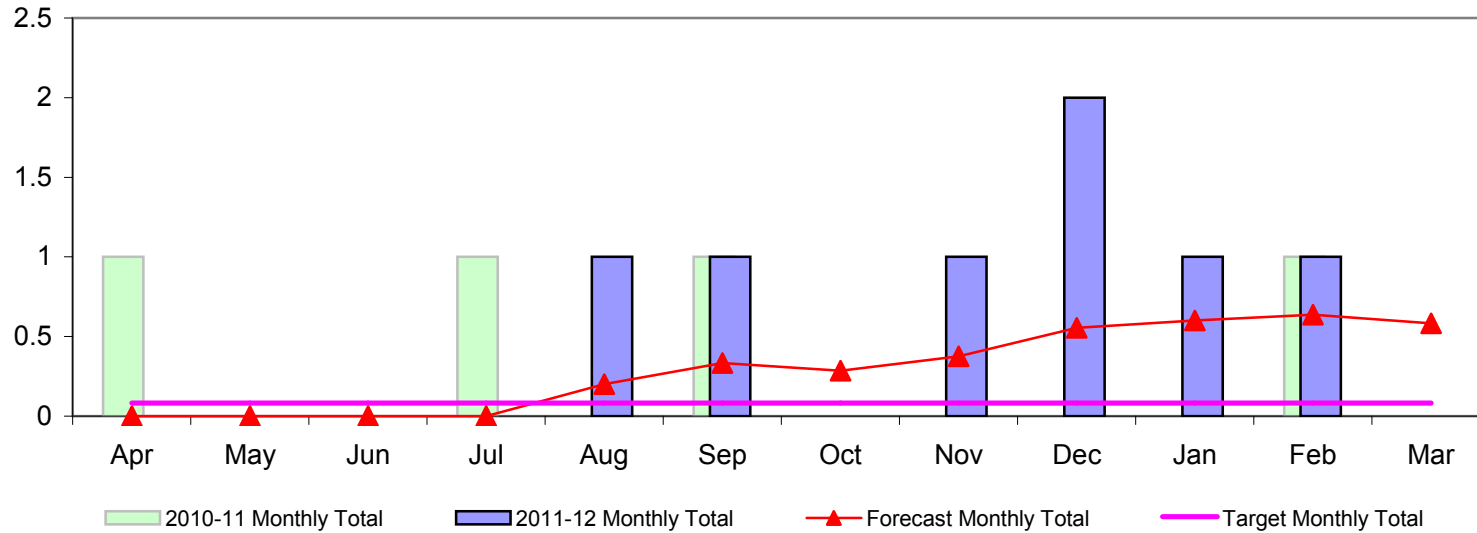
0.1

Previous Years

2007-08	17
2008-09	14
2009-10	1
2010-11	4

Milestone Targets

2011-12	1
2012-13	1
2013-14	1



The Graph shows:

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- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

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Month	2011-12	2010-11	2009-10
Apr	0	1	0
May	0	0	0
Jun	0	0	0
Jul	0	1	1
Aug	1	0	0
Sep	1	1	0
Oct	0	0	0
Nov	1	0	0
Dec	2	0	0
Jan	1	0	0
Feb	1	1	0
Mar	0	0	0

Selby - Burglary of a Non-Dwelling

Totals

Target 2013-14

362

Forecast

331

Cumulative

331

Target Monthly Total

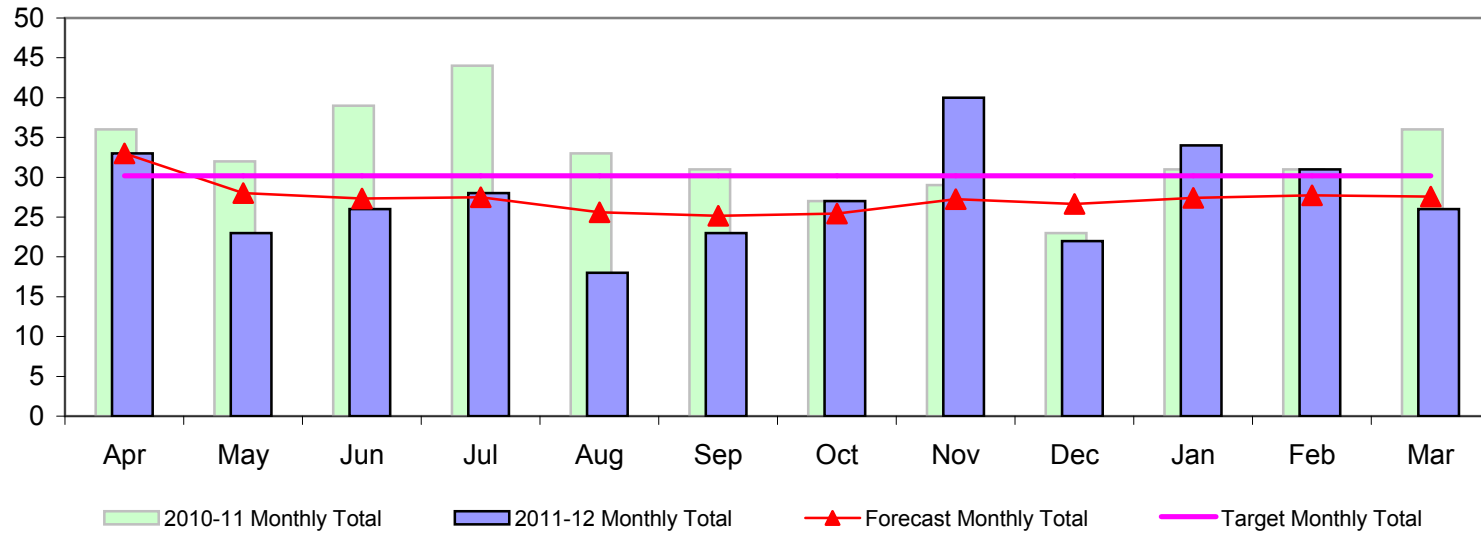
30.2

Previous Years

2007-08	400
2008-09	593
2009-10	381
2010-11	392

Milestone Targets

2011-12	371
2012-13	367
2013-14	362



The Graph shows:

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Key:

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Month	2011-12	2010-11	2009-10
Apr	33	36	33
May	23	32	32
Jun	26	39	36
Jul	28	44	41
Aug	18	33	38
Sep	23	31	28
Oct	27	27	34
Nov	40	29	36
Dec	22	23	25
Jan	34	31	26
Feb	31	31	19
Mar	26	36	33

Selby - Theft or unauthorised taking of a cycle

Totals

Target 2013-14

78

Forecast

61

Cumulative

61

Target Monthly Total

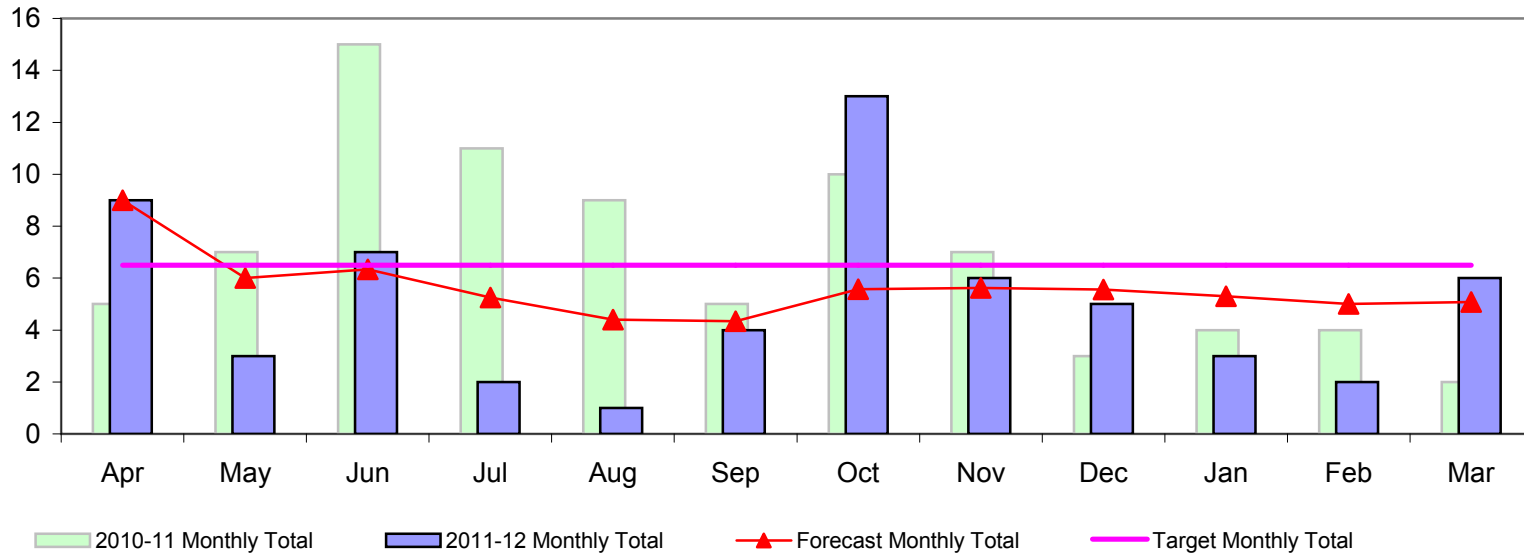
6.5

Previous Years

2007-08	98
2008-09	87
2009-10	87
2010-11	82

Milestone Targets

2011-12	83
2012-13	80
2013-14	78



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	9	5	11
May	3	7	5
Jun	7	15	7
Jul	2	11	6
Aug	1	9	10
Sep	4	5	8
Oct	13	10	12
Nov	6	7	7
Dec	5	3	9
Jan	3	4	2
Feb	2	4	2
Mar	6	2	8

Selby - Criminal damage (excl. 59)

Totals

Target 2013-14

683

Forecast

575

Cumulative

575

Target Monthly Total

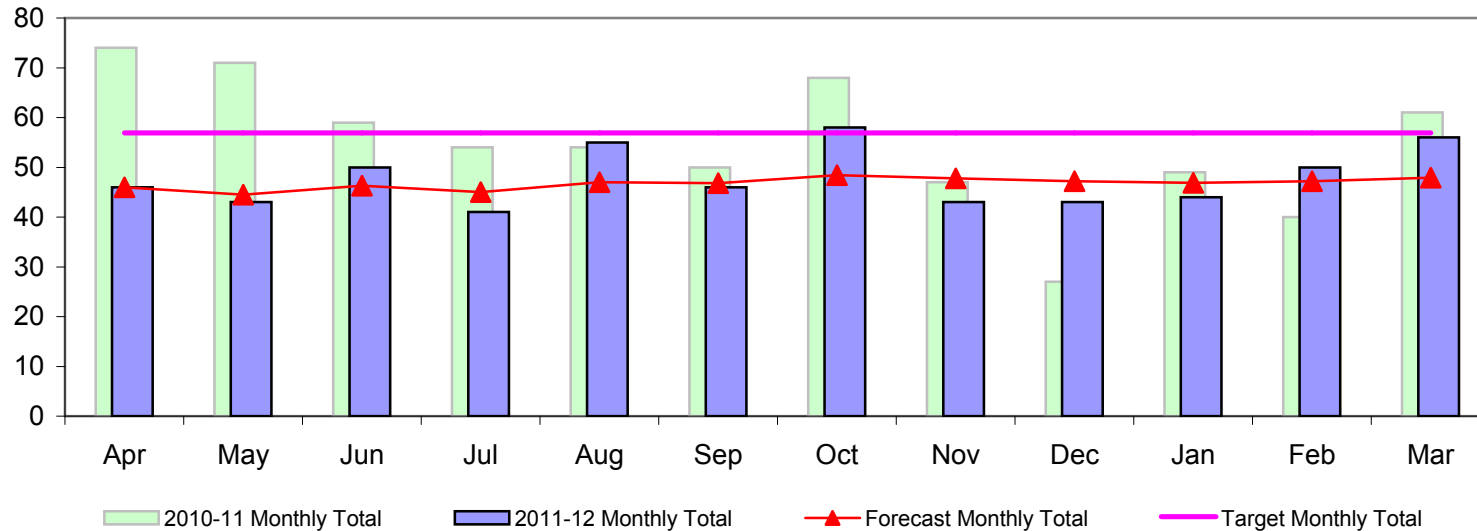
56.9

Previous Years

2007-08	1141
2008-09	1008
2009-10	759
2010-11	654

Milestone Targets

2011-12	721
2012-13	702
2013-14	683



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)**

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	46	74	79
May	43	71	75
Jun	50	59	66
Jul	41	54	58
Aug	55	54	65
Sep	46	50	66
Oct	58	68	83
Nov	43	47	64
Dec	43	27	64
Jan	44	49	64
Feb	50	40	42
Mar	56	61	33

Selby - NYP Recorded ASB Calls for Service

Totals

Target 2013-14

4468

Forecast

3518

Cumulative

3518

Target Monthly Total

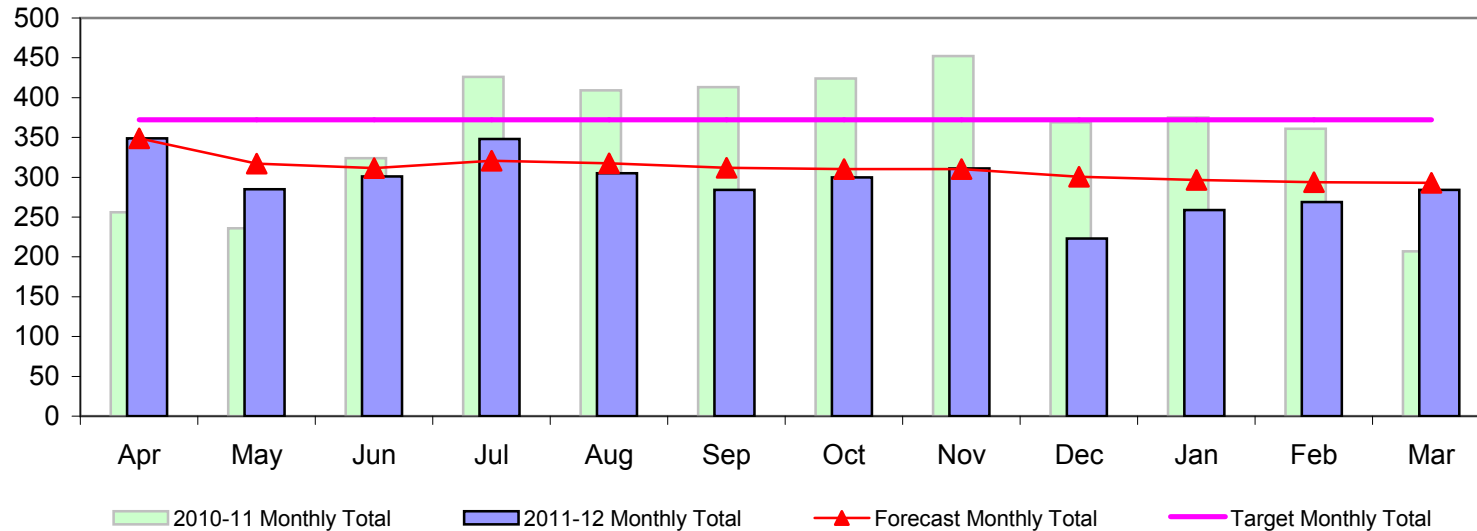
372.3

Previous Years

2007-08	4327
2008-09	4374
2009-10	4703
2010-11	4252

Milestone Targets

2011-12	4585
2012-13	4527
2013-14	4468



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	349	256	408
May	285	236	284
Jun	301	324	374
Jul	348	426	437
Aug	305	409	386
Sep	284	413	374
Oct	300	424	407
Nov	311	452	468
Dec	223	369	382
Jan	259	375	462
Feb	269	361	410
Mar	284	207	311

Selby - SDC Recorded ASB Calls for Service

Totals

Target 2013-14

1640

Forecast

1558

Cumulative

649

Target Monthly Total

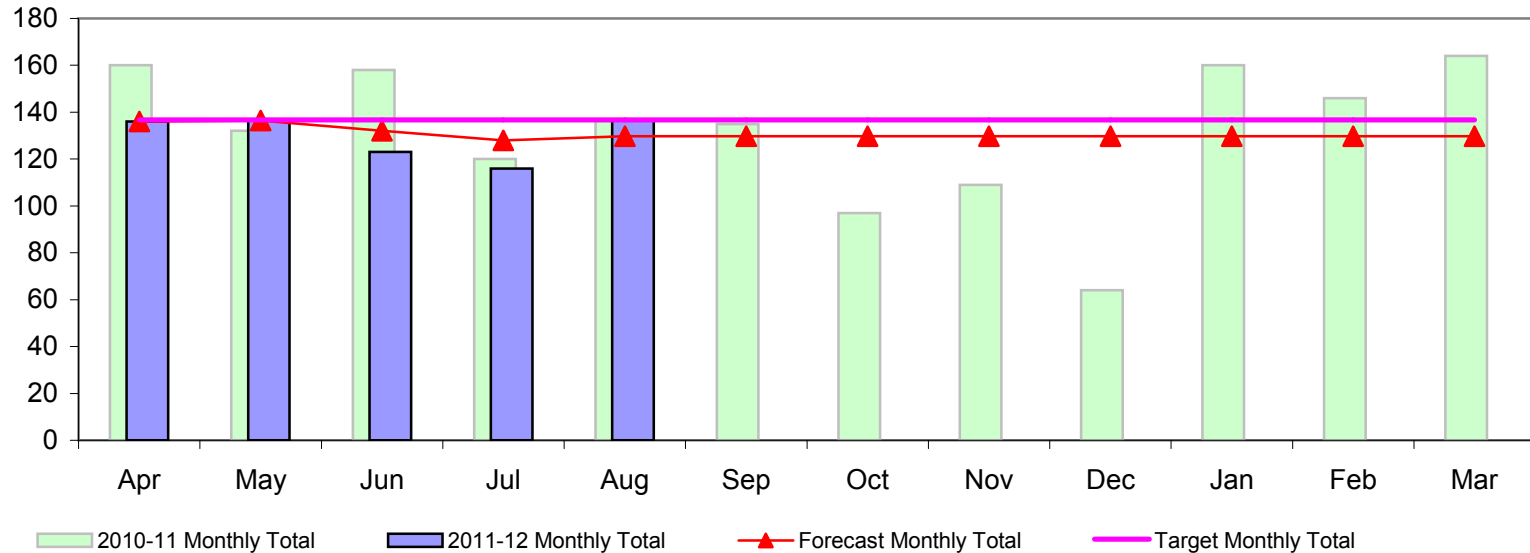
136.7

Previous Years

2007-08	NA
2008-09	NA
2009-10	1726
2010-11	1494

Milestone Targets

2011-12	1683
2012-13	1661
2013-14	1640



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	136	160	169
May	137	132	134
Jun	123	158	148
Jul	116	120	155
Aug	137	137	142
Sep	x	135	119
Oct	x	97	105
Nov	x	109	128
Dec	x	64	109
Jan	x	160	139
Feb	x	146	163
Mar	x	164	215

Selby - All Violent Crime

Totals

Target 2013-14

744

Forecast

738

Cumulative

738

Target Monthly Total

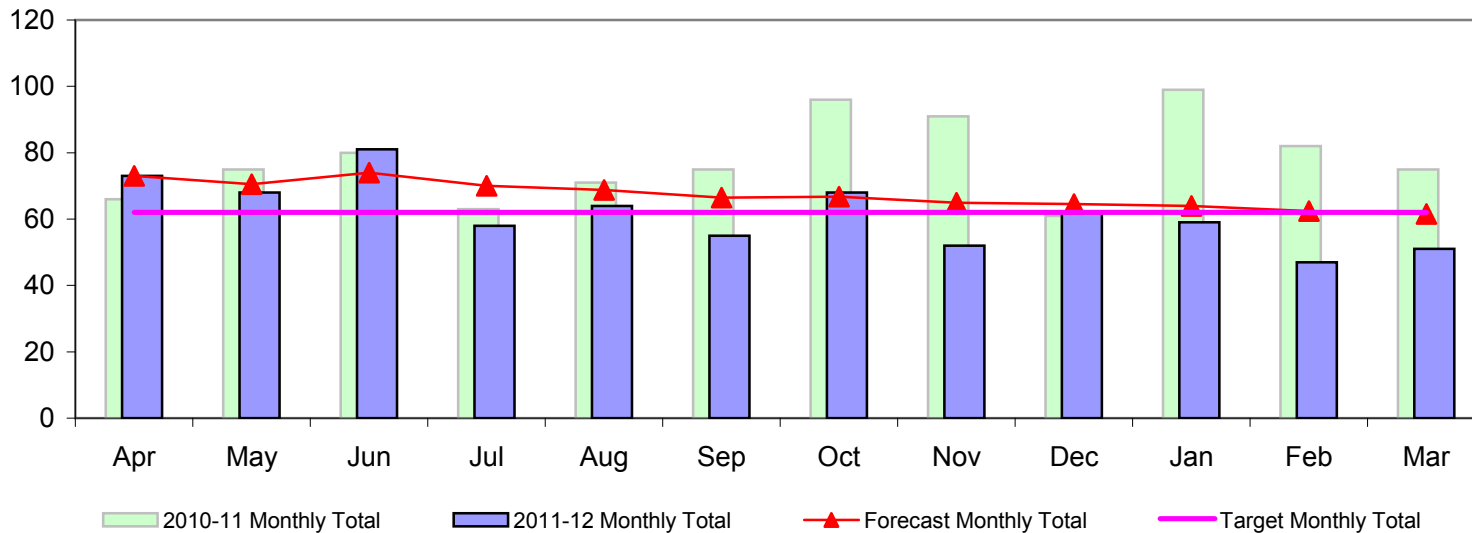
62.0

Previous Years

2007-08	950
2008-09	903
2009-10	783
2010-11	934

Milestone Targets

2011-12	763
2012-13	754
2013-14	744



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)**

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	73	66	54
May	68	75	59
Jun	81	80	64
Jul	58	63	57
Aug	64	71	75
Sep	55	75	76
Oct	68	96	68
Nov	52	91	70
Dec	62	61	71
Jan	59	99	64
Feb	47	82	59
Mar	51	75	66

Selby - Domestic Violence Incidents

Totals

Target 2013-14

963

Forecast

617

Cumulative

360

Target Monthly Total

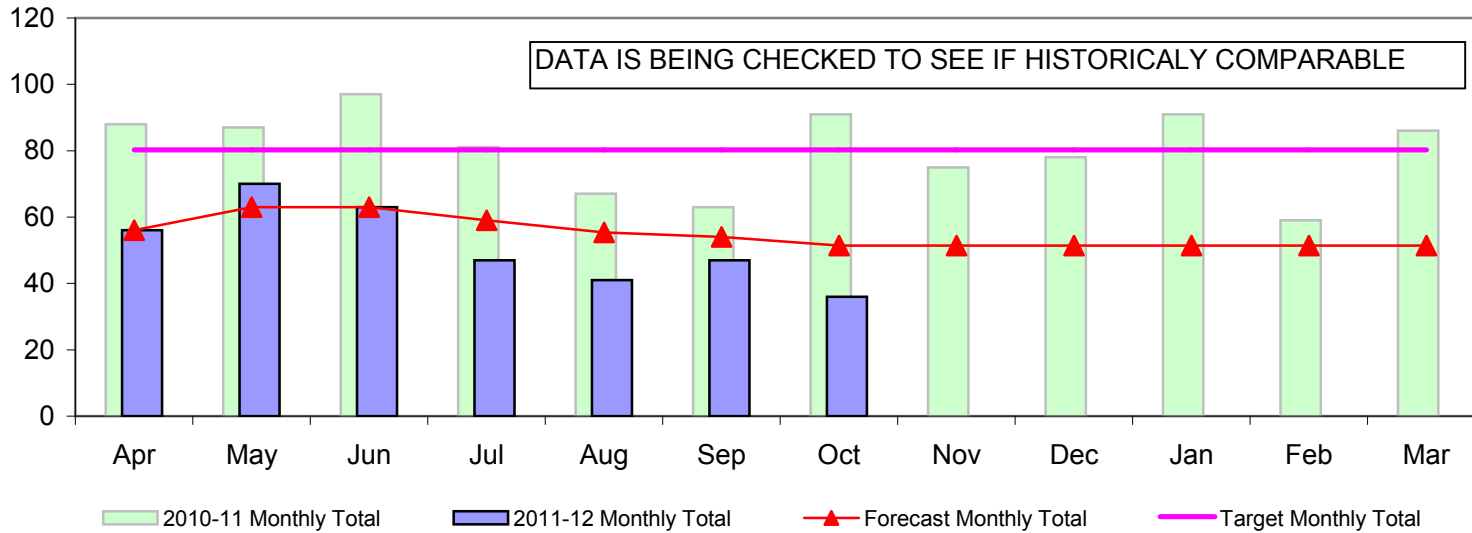
80.3

Previous Years

2007-08	NA
2008-09	NA
2009-10	NA
2010-11	963

Milestone Targets

2011-12	963
2012-13	963
2013-14	963



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

- Action Needed (>120%)
- Caution (100% - 120%)
- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	56	88	NA
May	70	87	NA
Jun	63	97	NA
Jul	47	81	NA
Aug	41	67	NA
Sep	47	63	NA
Oct	36	91	NA
Nov	x	75	NA
Dec	x	78	NA
Jan	x	91	NA
Feb	x	59	NA
Mar	x	86	NA

Selby - Domestic Violence Level 3 Incidents

Totals

Target 2013-14

128

Forecast

84

Cumulative

49

Target Monthly Total

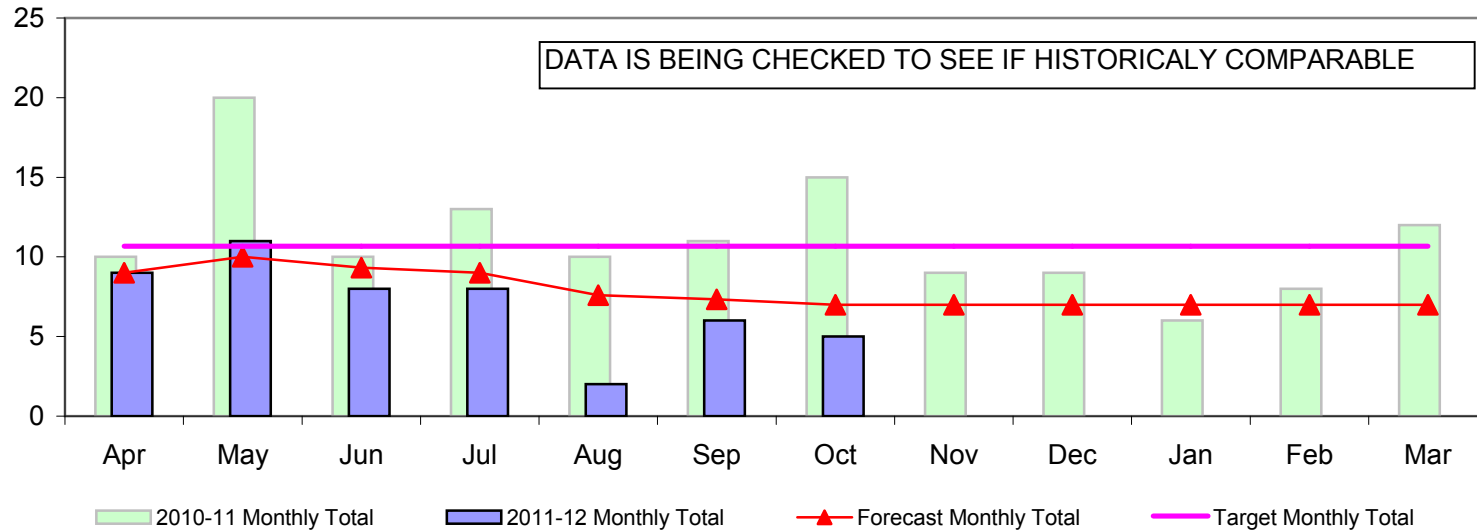
10.7

Previous Years

2007-08	NA
2008-09	NA
2009-10	NA
2010-11	133

Milestone Targets

2011-12	131
2012-13	129
2013-14	128



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

- Action Needed (>120%)
- Caution (100% - 120%)
- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	9	10	NA
May	11	20	NA
Jun	8	10	NA
Jul	8	13	NA
Aug	2	10	NA
Sep	6	11	NA
Oct	5	15	NA
Nov	x	9	NA
Dec	x	9	NA
Jan	x	6	NA
Feb	x	8	NA
Mar	x	12	NA

Selby - % Repeat Incidents

Totals

Target 2013-14

21%

Forecast

22%

Cumulative



Target Monthly Total

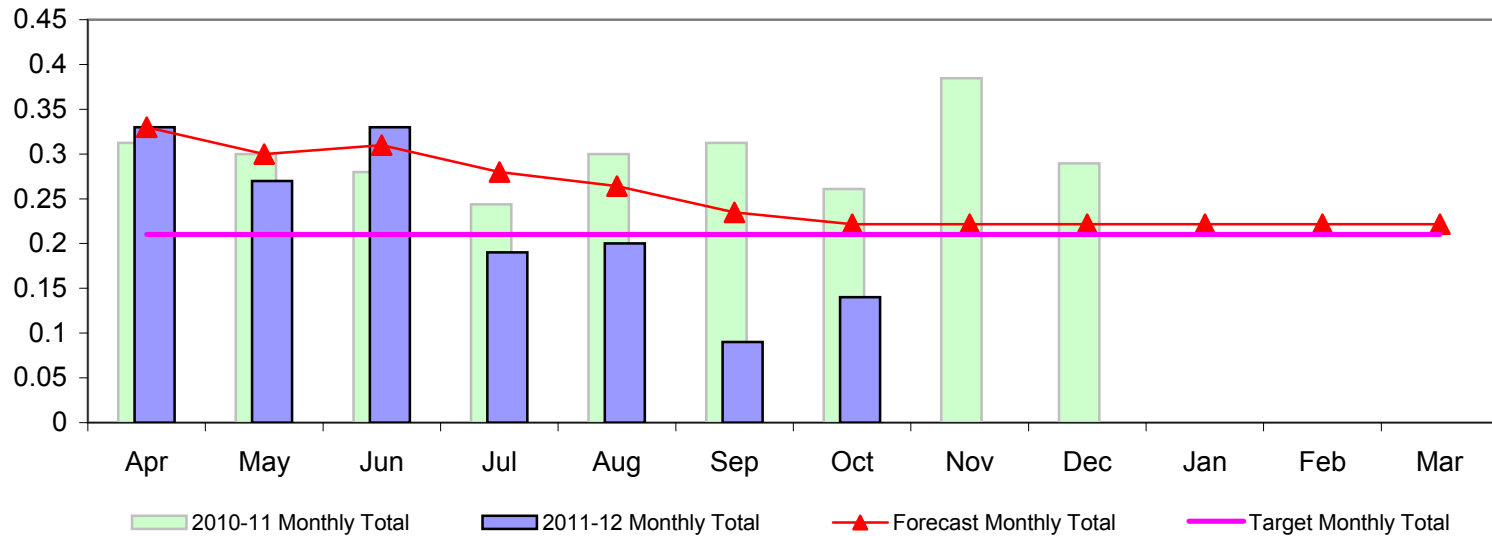
21.0%

Previous Years

2007-08	NA
2008-09	NA
2009-10	NA
2010-11	22%

Milestone Targets

2011-12	22 %
2012-13	22 %
2013-14	21 %



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	33%	31%	NA
May	27%	30%	NA
Jun	33%	28%	NA
Jul	19%	24%	NA
Aug	20%	30%	NA
Sep	9%	31%	NA
Oct	14%	26%	NA
Nov	x	38%	NA
Dec	x	29%	NA
Jan	x	NA	NA
Feb	x	NA	NA
Mar	x	NA	NA

Selby - Shoplifting

Totals

Target 2013-14

165

Forecast

132

Cumulative

132

Target Monthly Total

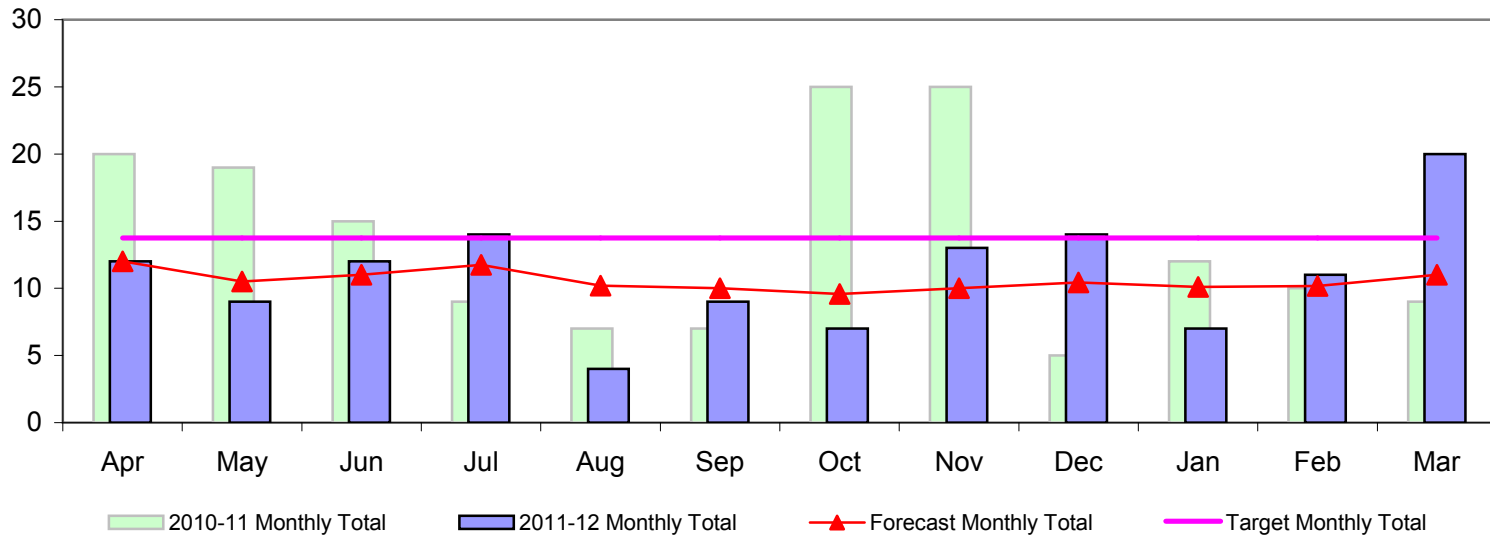
13.8

Previous Years

2007-08	164
2008-09	192
2009-10	174
2010-11	163

Milestone Targets

2011-12	170
2012-13	167
2013-14	165



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	12	20	21
May	9	19	9
Jun	12	15	16
Jul	14	9	16
Aug	4	7	17
Sep	9	7	12
Oct	7	25	12
Nov	13	25	13
Dec	14	5	14
Jan	7	12	13
Feb	11	10	14
Mar	20	9	17

Selby - Fraud

Totals

Target 2013-14

54

Forecast

57

Cumulative

57

Target Monthly Total

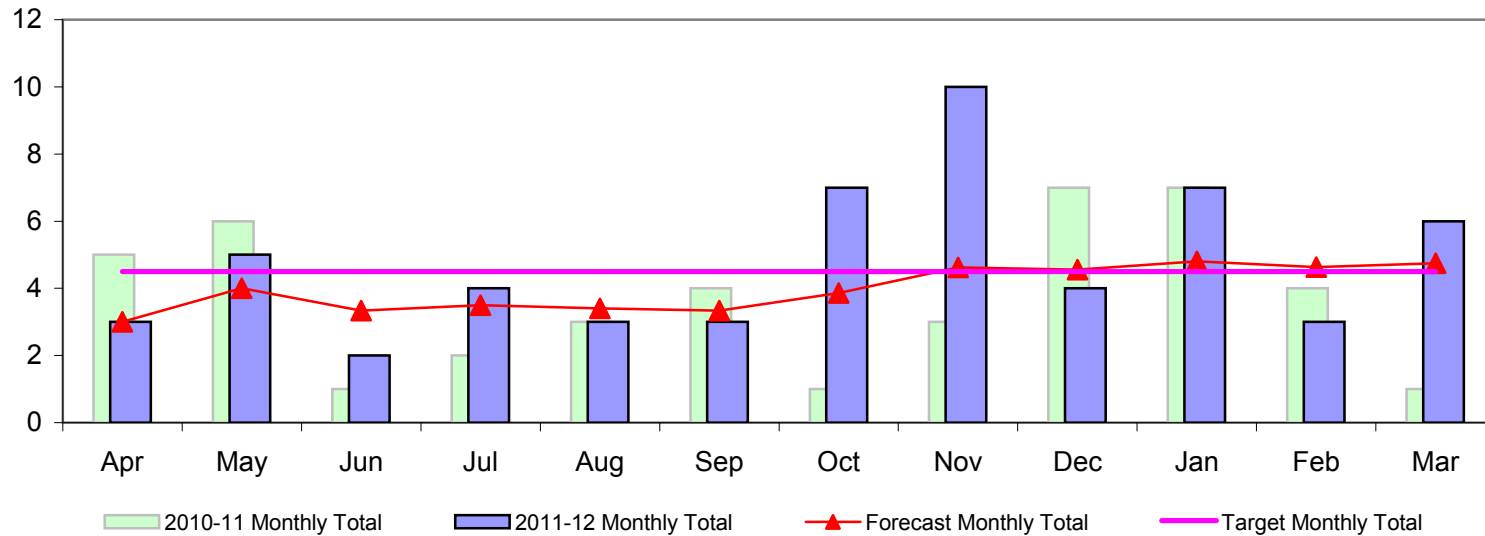
4.5

Previous Years

2007-08	72
2008-09	67
2009-10	57
2010-11	44

Milestone Targets

2011-12	56
2012-13	55
2013-14	54



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	3	5	8
May	5	6	5
Jun	2	1	9
Jul	4	2	5
Aug	3	3	5
Sep	3	4	5
Oct	7	1	4
Nov	10	3	3
Dec	4	7	5
Jan	7	7	2
Feb	3	4	5
Mar	6	1	1

Selby - Theft by an Employee

Totals

Target 2013-14

14

Forecast

4

Cumulative

4

Target Monthly Total

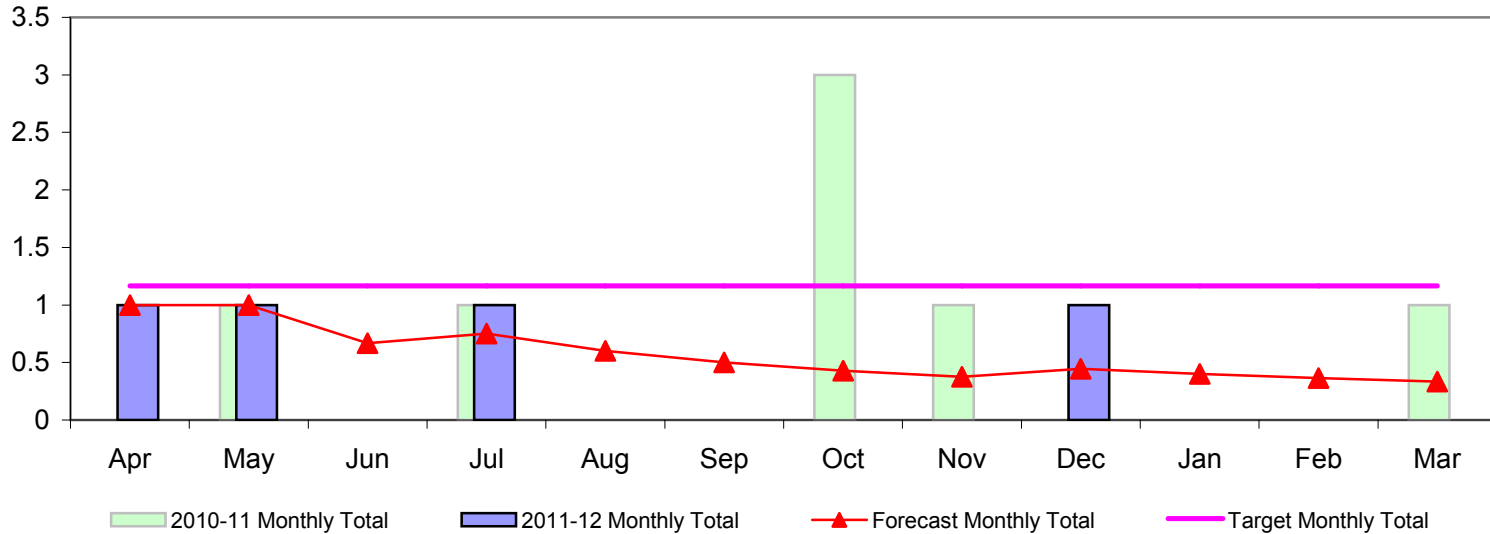
1.2

Previous Years

2007-08	8
2008-09	8
2009-10	15
2010-11	6

Milestone Targets

2011-12	15
2012-13	14
2013-14	14



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

- Action Needed (>120%)
- Caution (100% - 120%)
- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	1	0	2
May	1	1	1
Jun	0	0	2
Jul	1	1	2
Aug	0	0	1
Sep	0	0	0
Oct	0	3	1
Nov	0	1	1
Dec	1	0	4
Jan	0	0	0
Feb	0	0	1
Mar	0	1	0

Selby - Burglary of a Business Premise

Totals

Target 2013-14

203

Forecast

128

Cumulative

128

Target Monthly Total

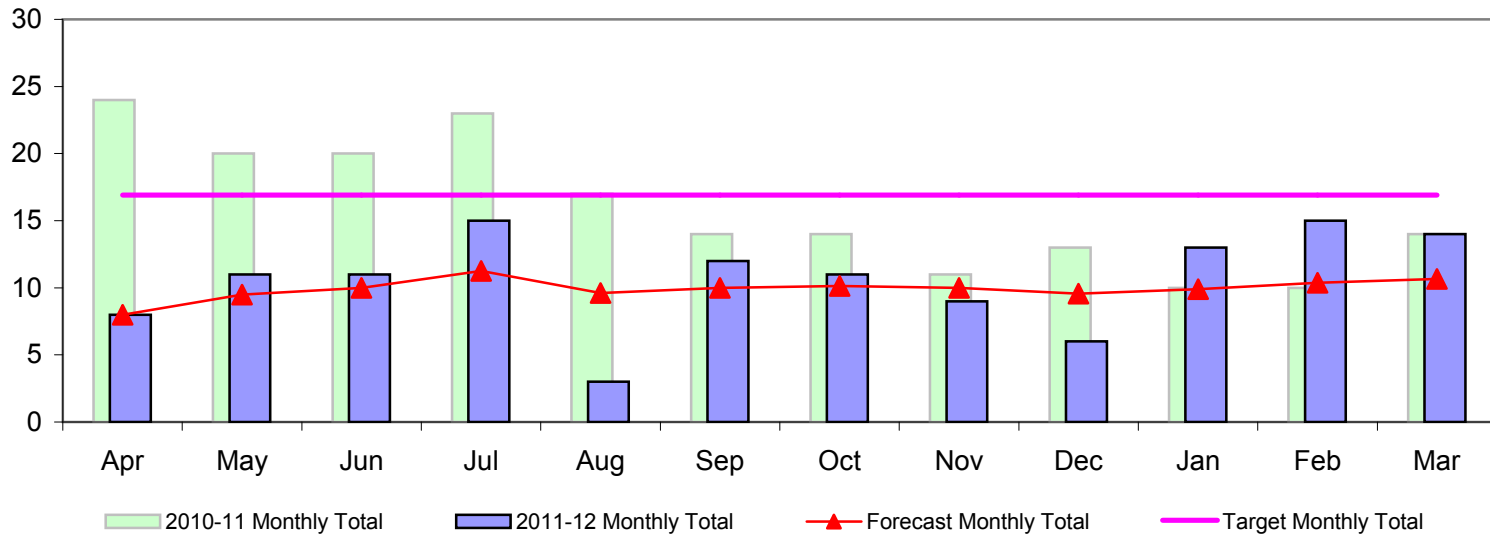
16.9

Previous Years

2007-08	159
2008-09	204
2009-10	142
2010-11	190

Milestone Targets

2011-12	209
2012-13	206
2013-14	203



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	8	24	1
May	11	20	14
Jun	11	20	10
Jul	15	23	21
Aug	3	17	15
Sep	12	14	12
Oct	11	14	7
Nov	9	11	13
Dec	6	13	20
Jan	13	10	10
Feb	15	10	9
Mar	14	14	10

Selby - Hate Crime

Totals

Target 2013-14

46

Forecast

31

Cumulative

23

Target Monthly Total

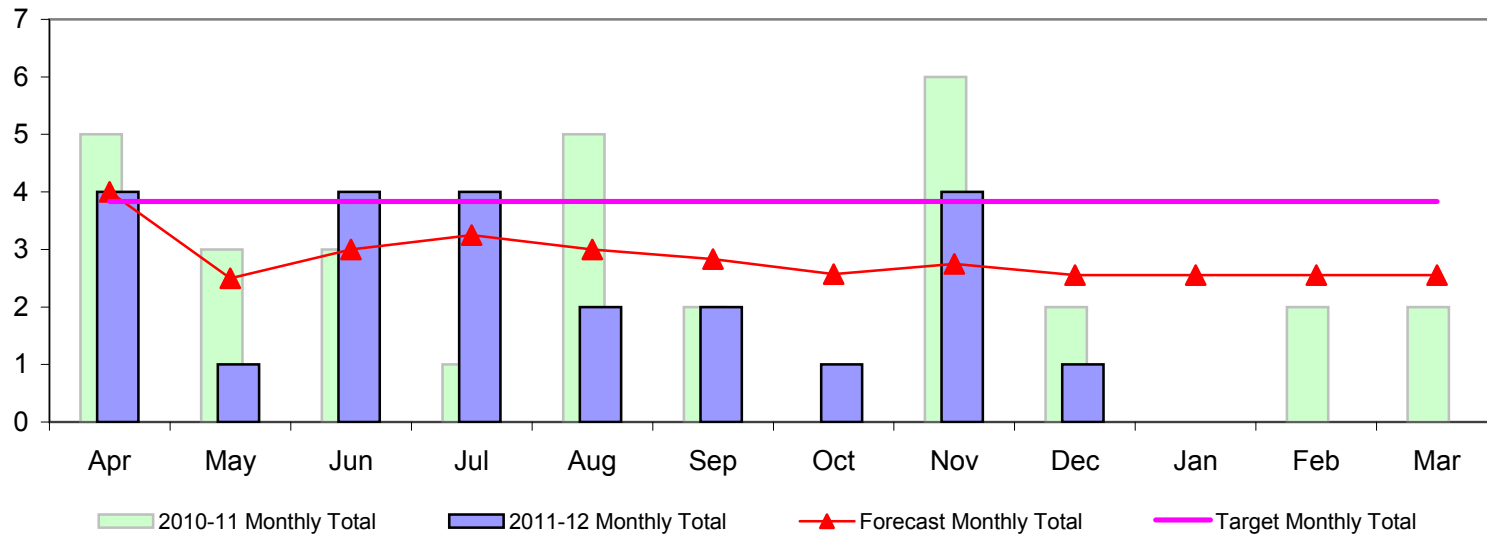
3.8

Previous Years

2007-08	NA
2008-09	34
2009-10	46
2010-11	31

Milestone Targets

2011-12	46
2012-13	46
2013-14	46



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	4	5	2
May	1	3	1
Jun	4	3	3
Jul	4	1	2
Aug	2	5	9
Sep	2	2	6
Oct	1	0	2
Nov	4	6	8
Dec	1	2	5
Jan	x	0	2
Feb	x	2	3
Mar	x	2	3

Selby - All Crime (from IQUANTA)

Totals

Target 2013-14

3529

Forecast

3564

Cumulative

3267

Target Monthly Total

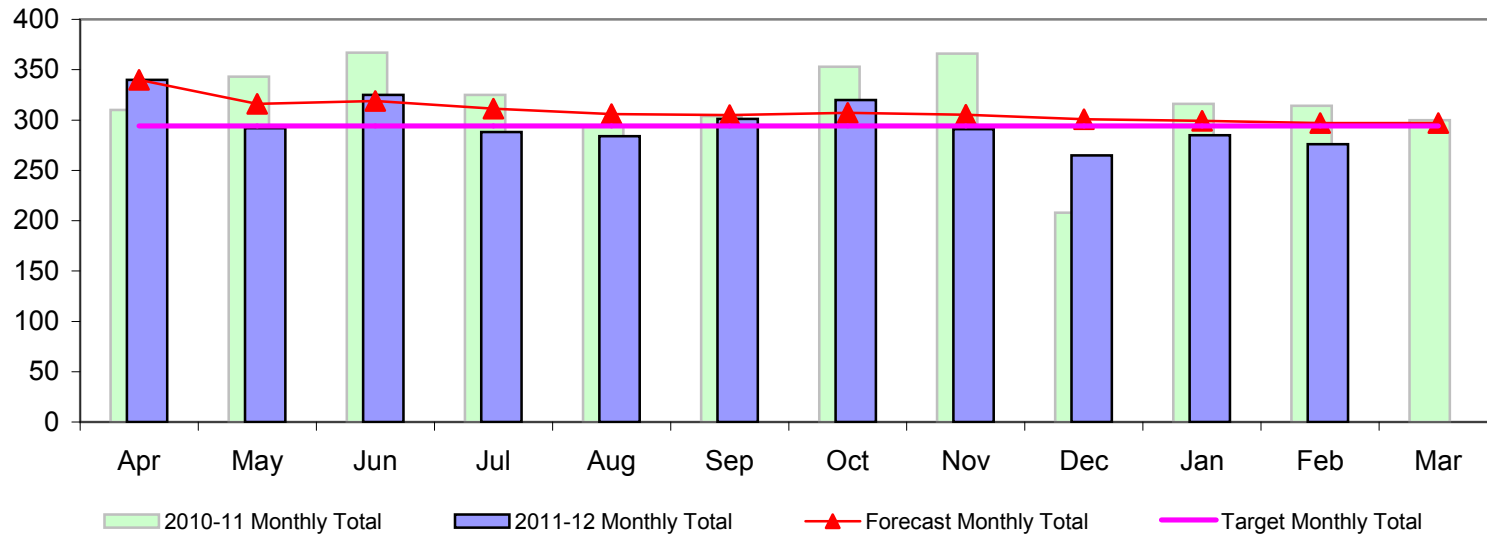
294.1

Previous Years

2007-08	NA
2008-09	4719
2009-10	3715
2010-11	3800

Milestone Targets

2011-12	3622
2012-13	3576
2013-14	3529



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

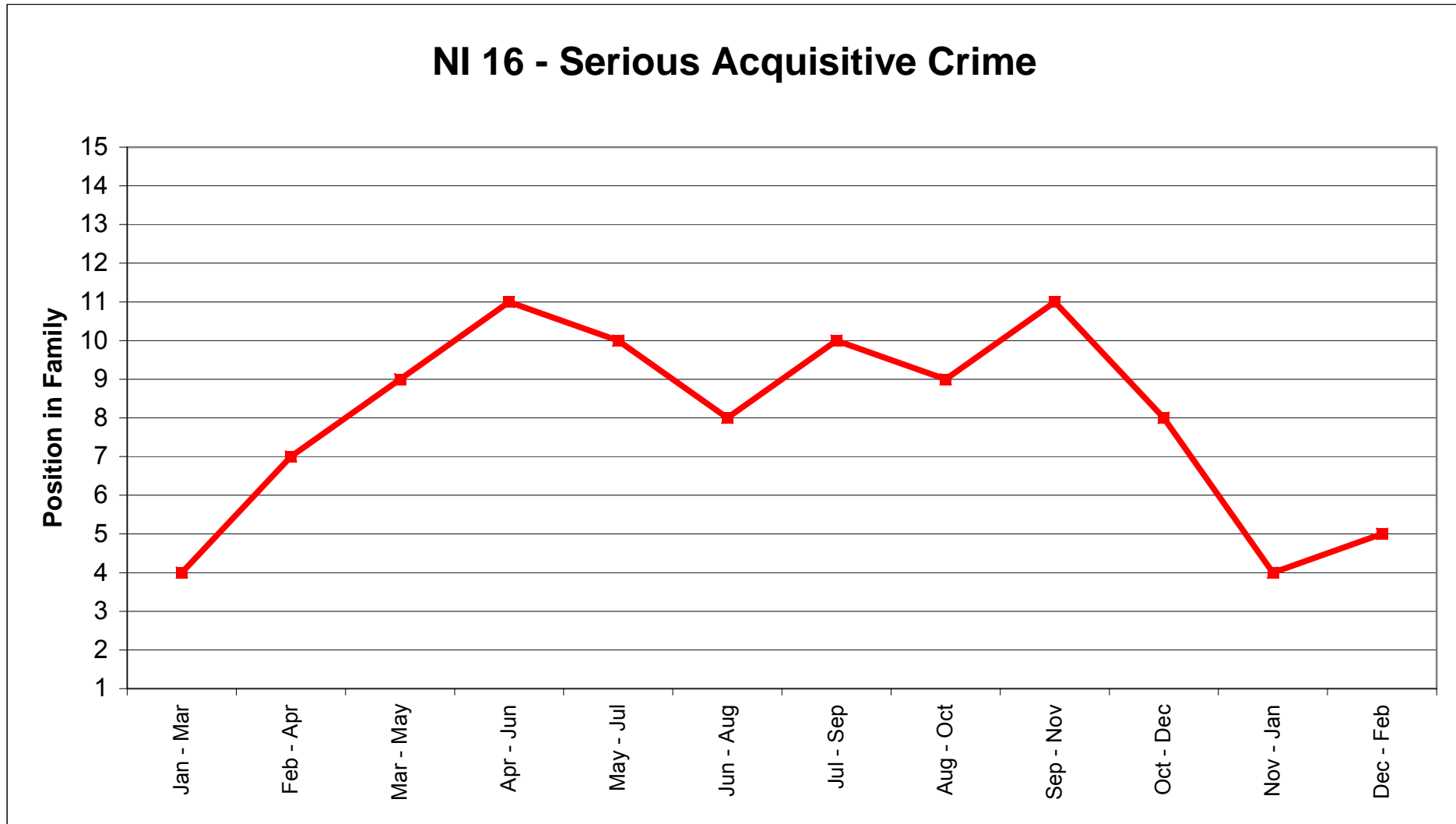
	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	340	310	NA
May	292	343	NA
Jun	325	367	NA
Jul	288	325	NA
Aug	284	294	NA
Sep	301	304	NA
Oct	320	353	NA
Nov	291	366	NA
Dec	265	208	NA
Jan	285	316	278
Feb	276	314	254
Mar	x	300	234

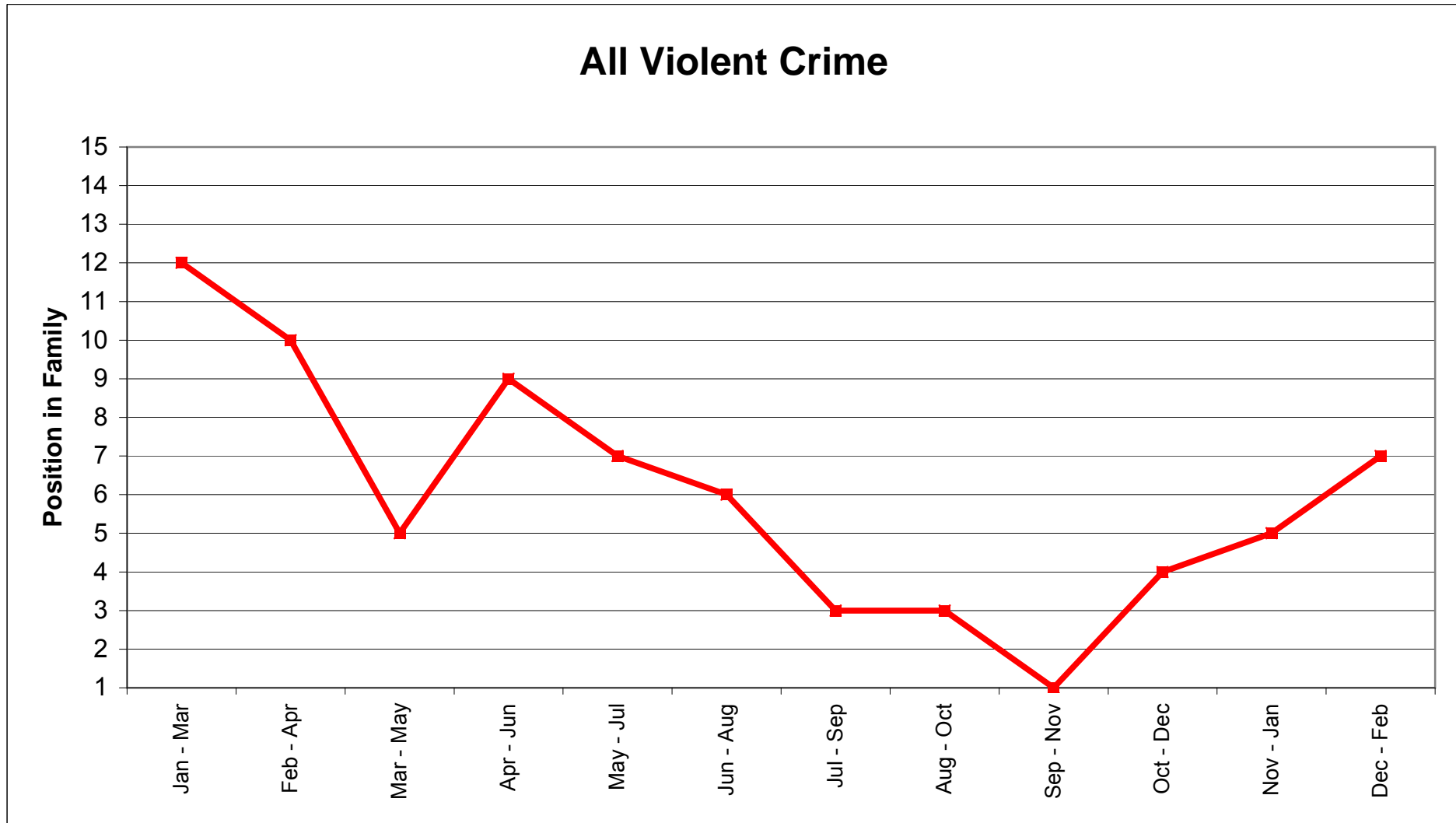
Selby CSP - Position in Family of Most Similar CSP's (from IQUANTA)

With 15 Being the Worst Performing and 1 being the Best Performing



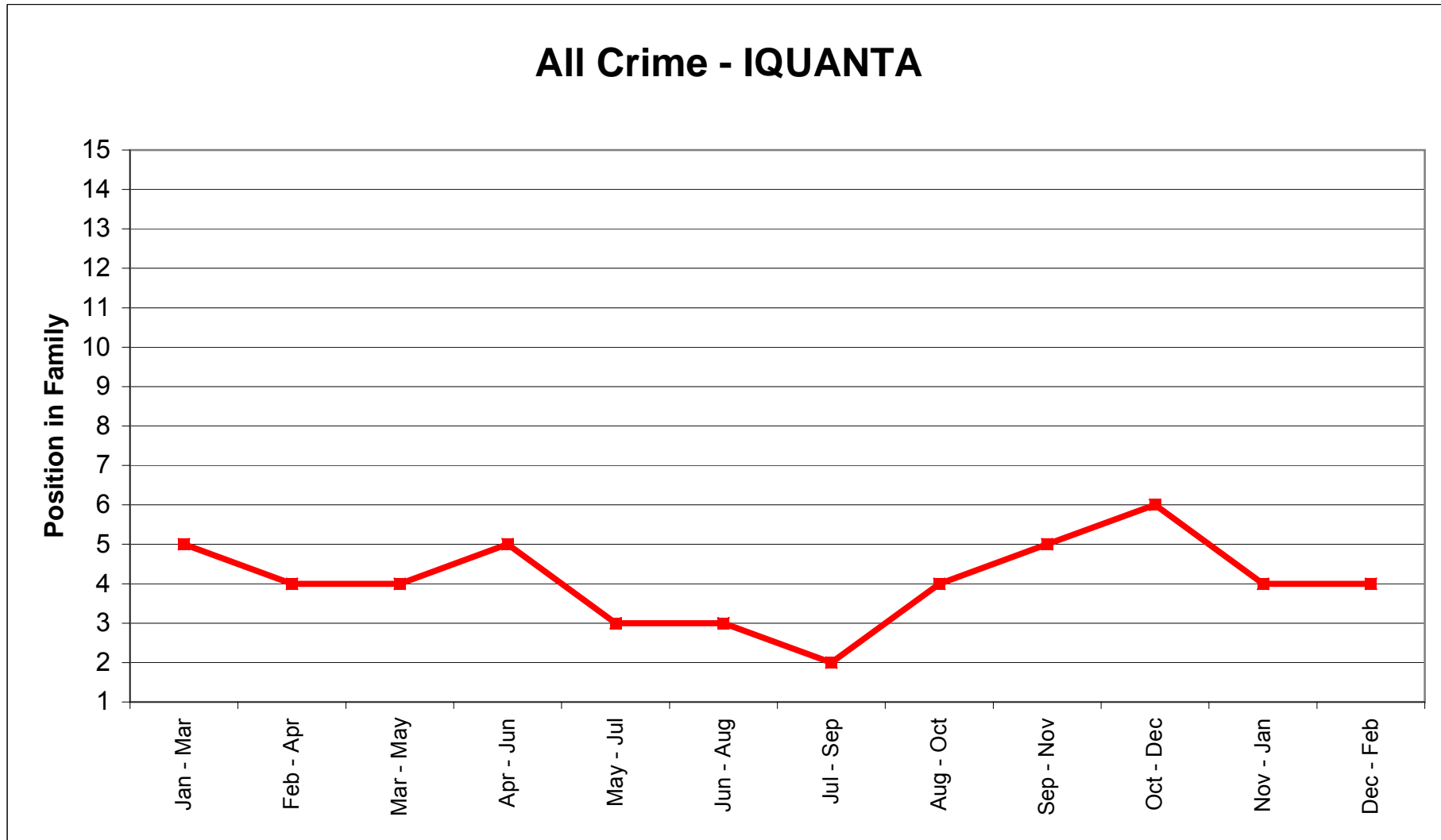
Selby CSP - Position in Family of Most Similar CSP's (from IQUANTA)

With 15 Being the Worst Performing and 1 being the Best Performing



Selby CSP - Position in Family of Most Similar CSP's (from IQUANTA)

With 15 Being the Worst Performing and 1 being the Best Performing



Selby CSP - Position in Family, Other Crimes and Detections

With 15 Being the Worst Performing and 1 being the Best Performing

Position in Family of Similar CSP's	2011											
	Jan - Mar	Feb - Apr	Mar - May	Apr - Jun	May - Jul	Jun - Aug	Jul - Sep	Aug - Oct	Sep - Nov	Oct - Dec	Nov - Jan	Dec - Feb
NI 16 - Serious Aquisitive Crime	4	7	9	11	10	8	10	9	11	8	4	5
Domestic burglary	8	10	11	8	8	13	14	13	13	12	13	13
Theft from a vehicle	4	6	5	8	10	6	7	5	5	5	4	2
Theft or unauthorised taking of vehicle	2	8	12	13	13	5	5	4	12	8	11	7
Robbery of personal property	14	14	14	7	8	4	1	1	3	8	9	7
Robbery of Business Property	9	10	12	14	14	12	1	1	10	9	1	1
Burglary of a Non-Dwelling	10	12	11	8	6	5	3	2	6	9	10	11
Theft or unauthorised taking of a cycle	5	7	3	5	2	1	1	4	9	14	10	7
Criminal damage (excl. 59)	3	2	1	1	1	1	1	2	2	2	1	1
Overall Violence	12	10	5	9	7	6	3	3	1	4	5	7
Shoplifting	2	2	2	2	3	3	3	1	2	3	3	4
Fraud	1	1	2	1	2	2	2	2	4	6	4	2
All Crime	5	4	4	5	3	3	2	4	5	6	4	4

Selby CSP - IQUANTA FAMILY

Cheshire - Vale Royal	Northamptonshire - East Northamptonshire
Derbyshire - Amber Valley	Staffordshire - Lichfield
Derbyshire - South Derbyshire	Staffordshire - Staffordshire Moorlands
Essex - Braintree	Suffolk - Babergh
Humberside - East Riding of Yorkshire	Warwickshire - North Warwickshire
Leicestershire - Melton	West Mercia - Bridgnorth
Northamptonshire - Daventry	West Mercia - Wyre Forest

CSP Performance Management

Selby

2011 - 14

Guidelines and Instructions

This is the updated version of the North Yorkshire CSP Analyst supplied Crime and ASB Statistics

Changes that have been made include

- 1) Update on Crime types for 2011/12 to 2013/14 period
- 2) Sections in order of:
 - Acquisitive Crime*
 - Anti-Social Behaviour*
 - Violent Crime*
 - Business Crime*
 - Iquanta Comparison*
- 3) End Year Forecasted Totals / Cumulative Totals
- 4) Previous Yearly Outturns and Future Milestone Targets
- 5) Monthly Data from two previous years / Previous Years Monthly totals on Graph
- 6) Position in CSP family from Iquanta - with should help to show how the CSP is performing comparatively

How to read the Data

- 1) The graphs for each of the Indicator types show the target for 2013/14 (pink line), the monthly outturns (blue columns), the previous years monthly outturns (light blue columns) and a rolling average line to give some indication of progress (red line with triangles)
- 2) The Iquanta position in family graphs show the position of the CSP out of 15 CSP's within it's family grouping, with 15 being the worst performing and 1 being the best performing. The graph hopes to show how if the CSP is moving up or down it's family

Selby - NI 16 - Serious Aquisitive Crime

Totals

Target 2013-14

562

Forecast 2012-13

432

Cumulative

36

Target Monthly Total

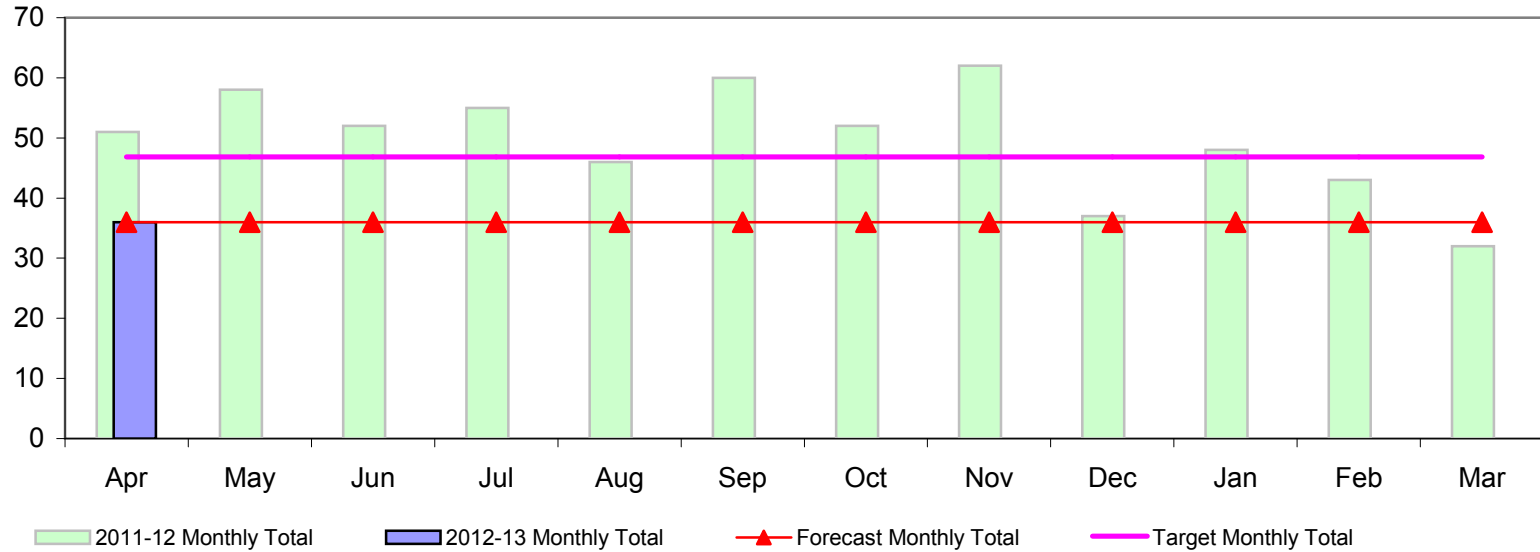
46.8

Previous Years

2007-08	881
2008-09	878
2009-10	624
2010-11	504
2011-12	596

Milestone Targets

2012-13	577
2013-14	562



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	36	51	26	64
May		58	39	54
Jun		52	57	58
Jul		55	42	63
Aug		46	36	36
Sep		60	52	43
Oct		52	45	66
Nov		62	51	60
Dec		37	26	52
Jan		48	30	43
Feb		43	53	49
Mar		32	47	36

Selby - Domestic burglary (incl. attempts)

Totals

Target 2013-14

176

Forecast 2012-13

192

Cumulative

16

Target Monthly Total

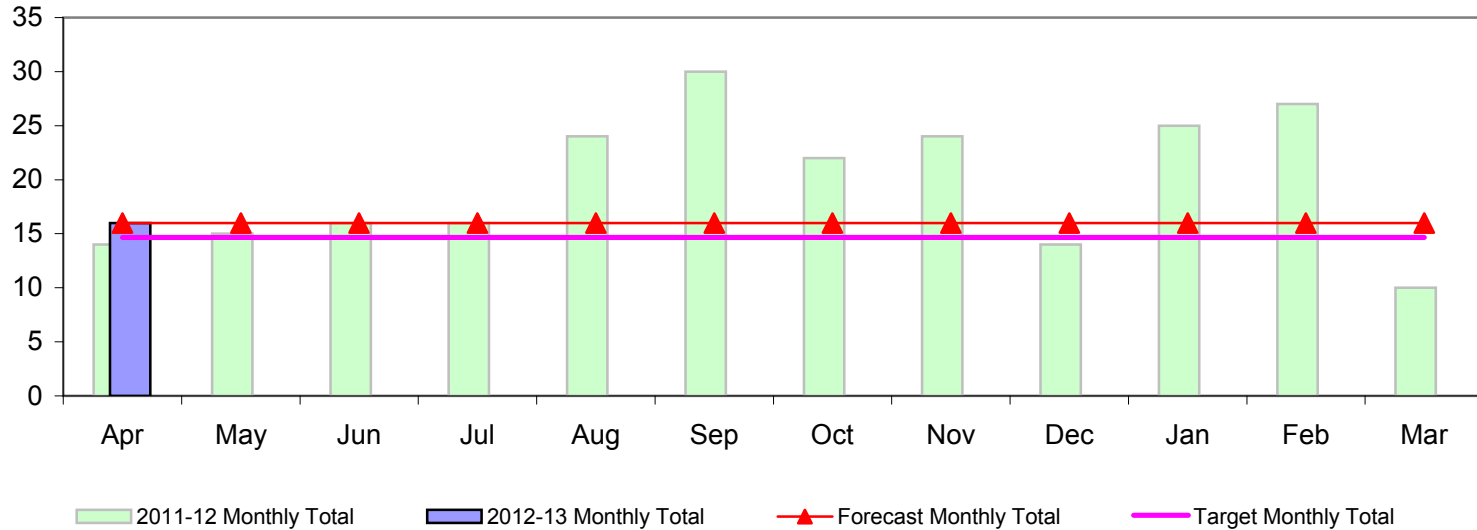
14.7

Previous Years

2007-08	276
2008-09	240
2009-10	195
2010-11	214
2011-12	237

Milestone Targets

2012-13	180
2013-14	176



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	16	14	13	10
May		15	15	17
Jun		16	22	15
Jul		16	24	15
Aug		24	17	16
Sep		30	25	13
Oct		22	11	21
Nov		24	21	25
Dec		14	12	19
Jan		25	17	14
Feb		27	15	19
Mar		10	22	11

Selby - Theft from a vehicle (incl. attempts)

Totals

Target 2013-14

240

Forecast 2012-13

132

Cumulative

11

Target Monthly Total

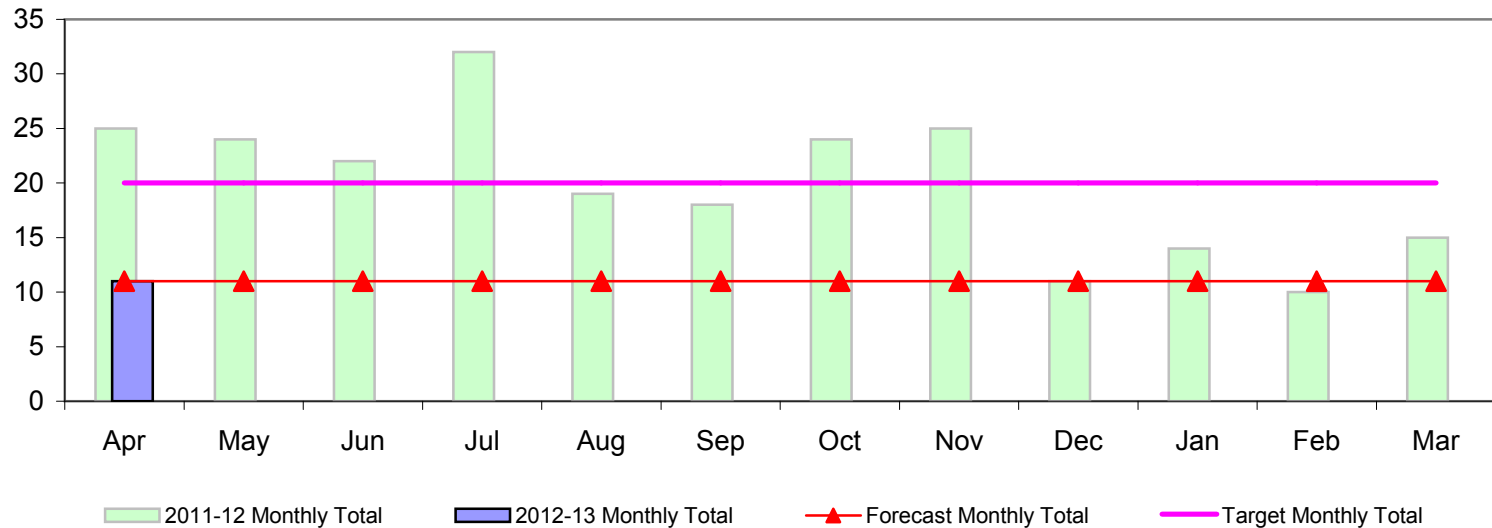
20.0

Previous Years

2007-08	322
2008-09	411
2009-10	267
2010-11	179
2011-12	239

Milestone Targets

2012-13	247
2013-14	240



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	11	25	6	30
May		24	11	27
Jun		22	22	31
Jul		32	8	22
Aug		19	9	12
Sep		18	15	18
Oct		24	22	30
Nov		25	24	25
Dec		11	9	21
Jan		14	12	16
Feb		10	24	20
Mar		15	17	15

Selby - Theft or unauthorised taking of vehicle (incl. attempts)

Totals

Target 2013-14

126

Forecast 2012-13

84

Cumulative

7

Target Monthly Total

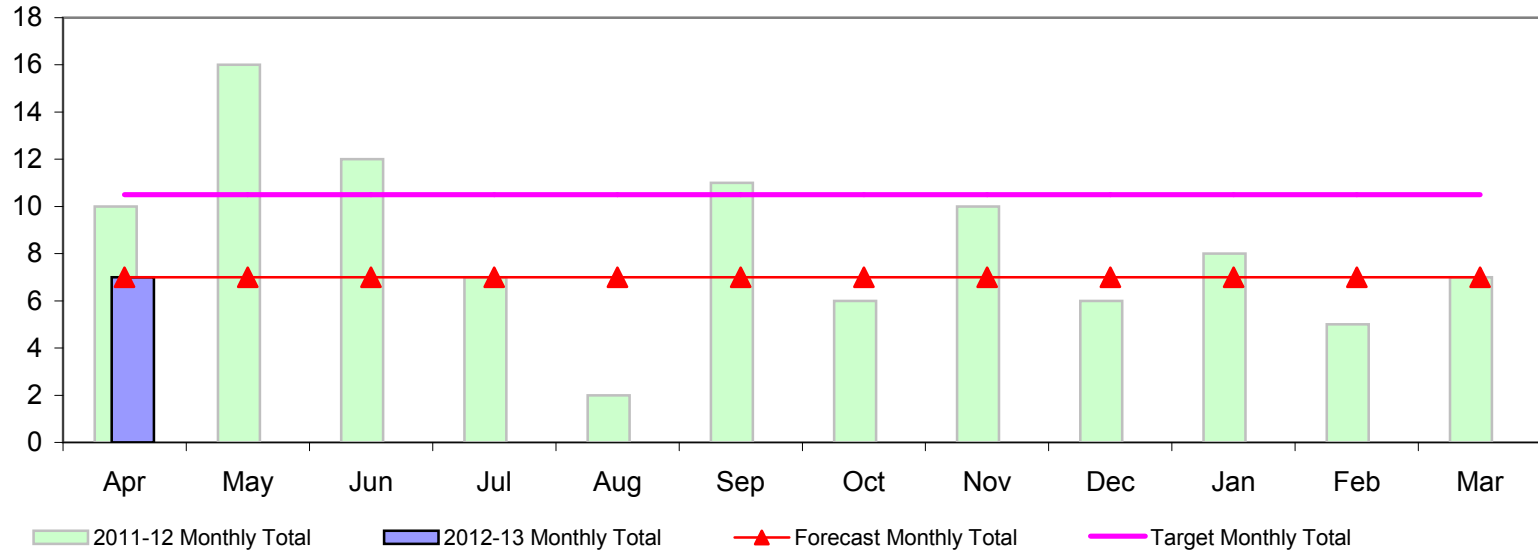
10.5

Previous Years

2007-08	200
2008-09	197
2009-10	140
2010-11	91
2011-12	100

Milestone Targets

2012-13	130
2013-14	126



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	7	10	5	22
May		16	11	9
Jun		12	10	11
Jul		7	9	24
Aug		2	9	7
Sep		11	11	9
Oct		6	11	14
Nov		10	5	10
Dec		6	5	11
Jan		8	1	10
Feb		5	10	6
Mar		7	4	7

Selby - Aggravated Burglary in a Dwelling

Totals

Target 2013-14

3

Forecast 2012-13

12

Cumulative

1

Target Monthly Total

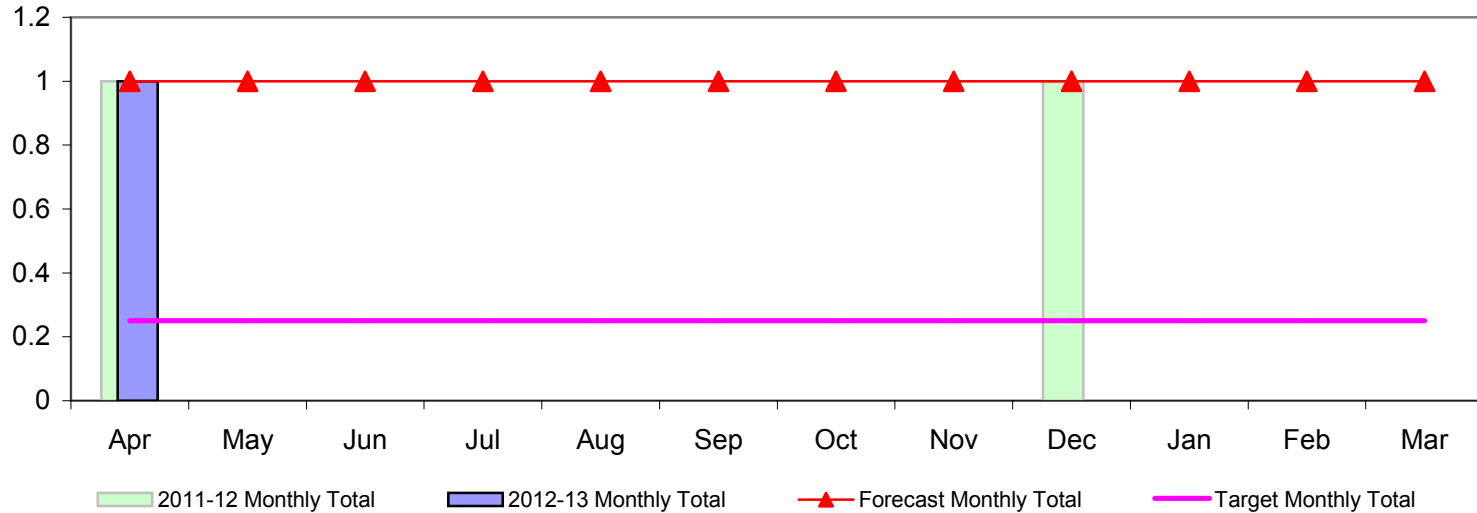
0.3

Previous Years

2007-08	1
2008-09	0
2009-10	3
2010-11	0
2011-12	2

Milestone Targets

2012-13	3
2013-14	3



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

- Action Needed (>120%)
- Caution (100% - 120%)
- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	1	1	0	0
May		0	0	0
Jun		0	0	0
Jul		0	0	0
Aug		0	0	0
Sep		0	0	0
Oct		0	0	0
Nov		0	0	0
Dec		1	0	0
Jan		0	0	1
Feb		0	0	2
Mar		0	0	0

Selby - Robbery of personal property

Totals

Target 2013-14

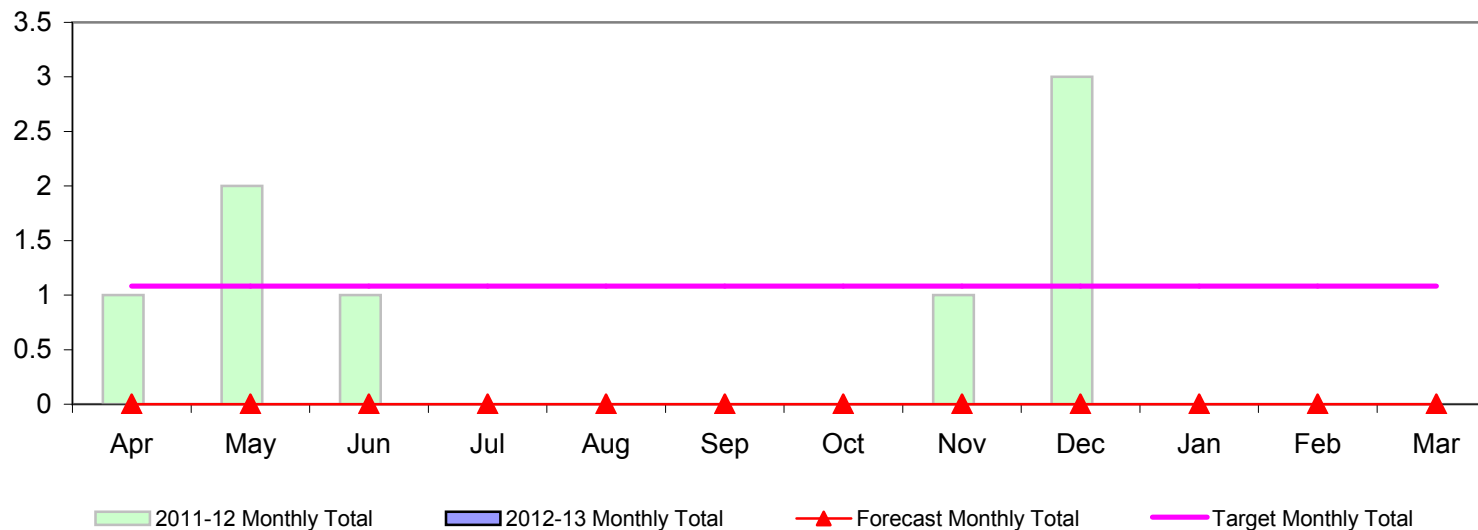
13

Forecast 2012-13

0

Cumulative

0



Target Monthly Total

1.1

Previous Years

2007-08	13
2008-09	9
2009-10	14
2010-11	15
2011-12	8

Milestone Targets

2012-13	13
2013-14	13

The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	0	1	1	2
May		2	2	1
Jun		1	3	1
Jul		0	0	1
Aug		0	1	1
Sep		0	0	3
Oct		0	1	0
Nov		1	1	0
Dec		3	0	1
Jan		0	0	0
Feb		0	2	2
Mar		0	4	2

Selby - Robbery of Business Property

Totals

Target 2013-14

4

Forecast 2012-13

0

Cumulative

0

Target Monthly Total

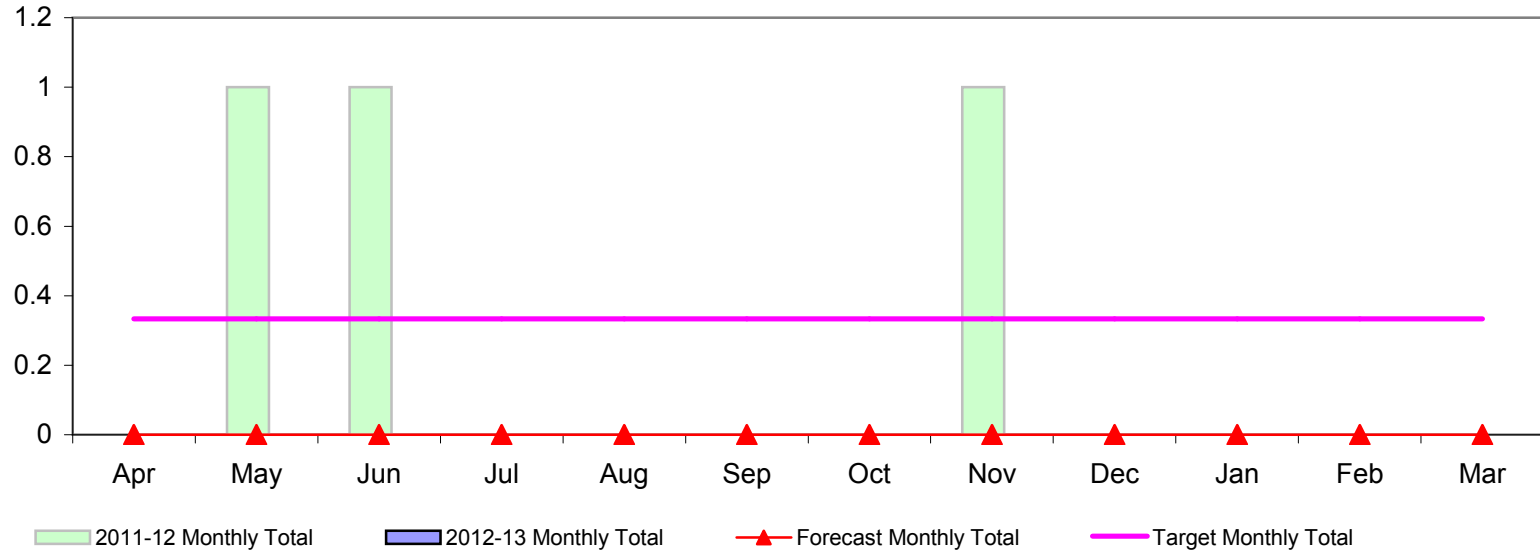
0.3

Previous Years

2007-08	4
2008-09	7
2009-10	4
2010-11	1
2011-12	3

Milestone Targets

2012-13	4
2013-14	4



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	0	0	0	0
May		1	0	0
Jun		1	0	0
Jul		0	0	0
Aug		0	0	0
Sep		0	0	0
Oct		0	0	1
Nov		1	0	0
Dec		0	0	0
Jan		0	0	2
Feb		0	1	0
Mar		0	0	1

Selby - Aggravated Vehicle Taking

Totals

Target 2013-14

1

Forecast 2012-13

12

Cumulative

1

Target Monthly Total

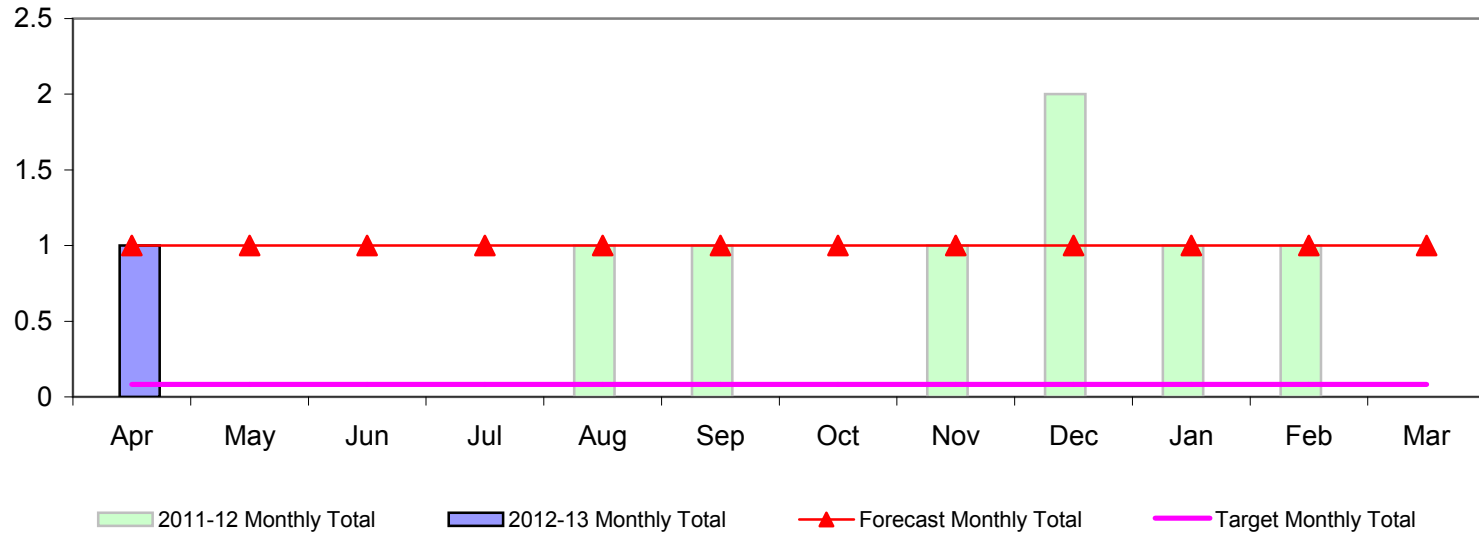
0.1

Previous Years

2007-08	17
2008-09	14
2009-10	1
2010-11	4
2011-12	7

Milestone Targets

2012-13	1
2013-14	1



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

- Action Needed (>120%)
- Caution (100% - 120%)
- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	1	0	1	0
May		0	0	0
Jun		0	0	0
Jul		0	1	1
Aug		1	0	0
Sep		1	1	0
Oct		0	0	0
Nov		1	0	0
Dec		2	0	0
Jan		1	0	0
Feb		1	1	0
Mar		0	0	0

Selby - Burglary of a Non-Dwelling

Totals

Target 2013-14

362

Forecast 2012-13

156

Cumulative

13

Target Monthly Total

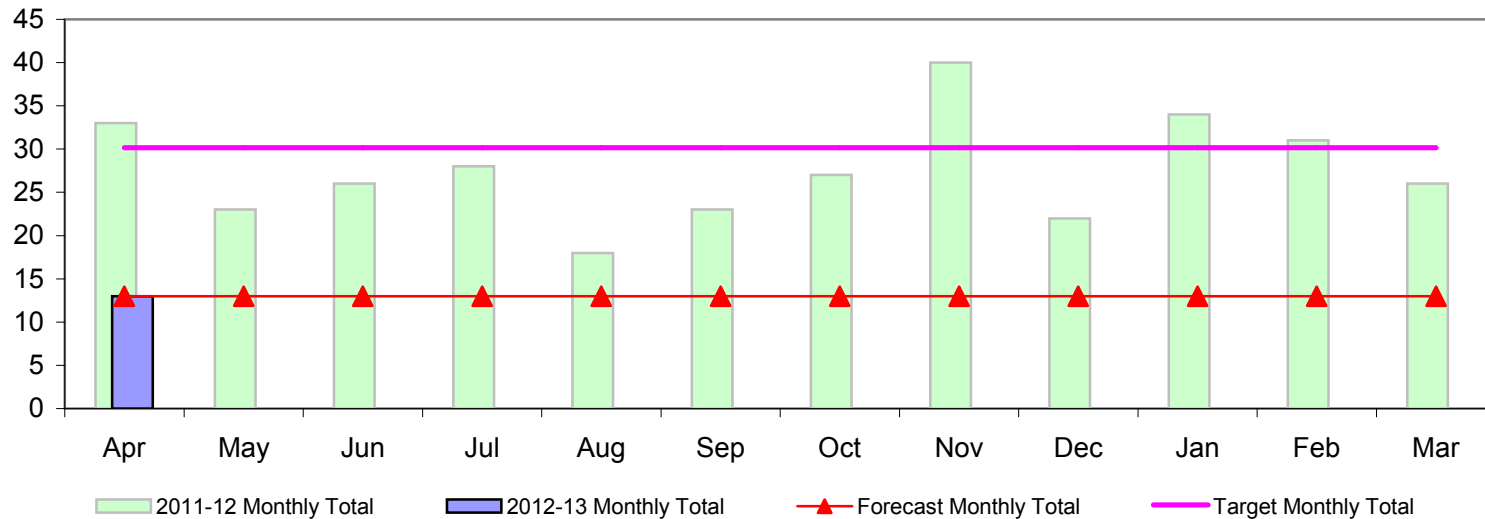
30.2

Previous Years

2007-08	400
2008-09	593
2009-10	381
2010-11	392
2011-12	331

Milestone Targets

2012-13	367
2013-14	362



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	13	33	36	33
May		23	32	32
Jun		26	39	36
Jul		28	44	41
Aug		18	33	38
Sep		23	31	28
Oct		27	27	34
Nov		40	29	36
Dec		22	23	25
Jan		34	31	26
Feb		31	31	19
Mar		26	36	33

Selby - Theft or unauthorised taking of a cycle

Totals

Target 2013-14

78

Forecast 2012-13

36

Cumulative

3

Target Monthly Total

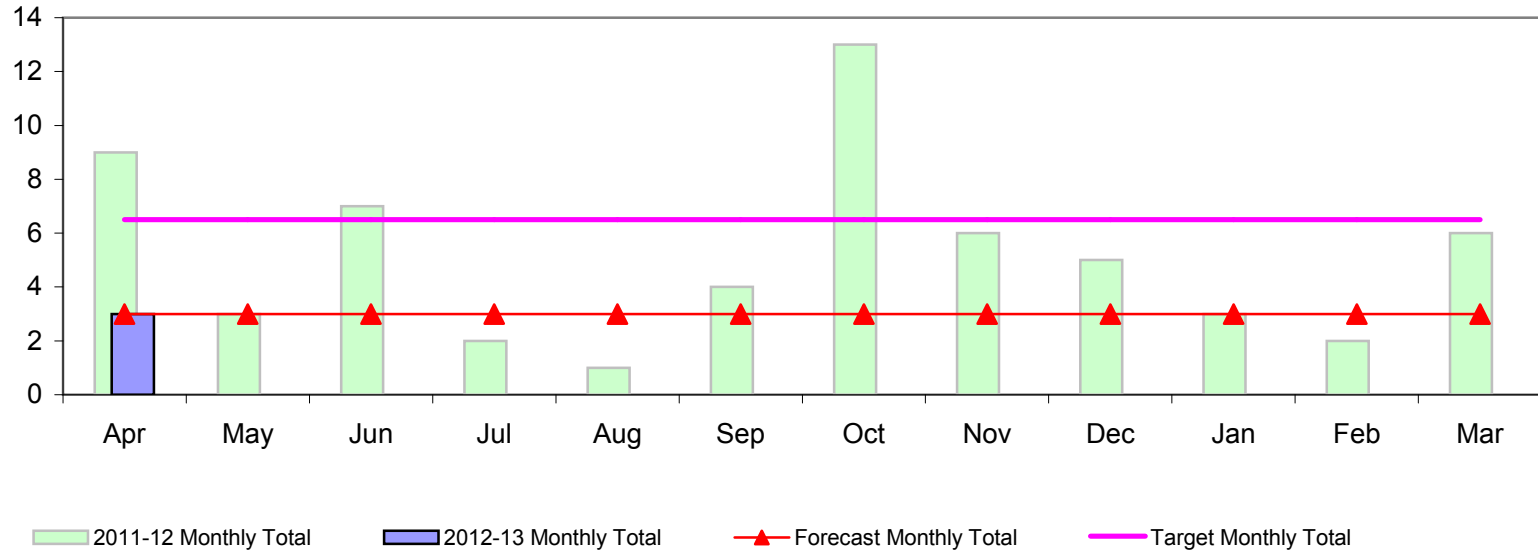
6.5

Previous Years

2007-08	98
2008-09	87
2009-10	87
2010-11	82
2011-12	61

Milestone Targets

2012-13	80
2013-14	78



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	3	9	5	11
May		3	7	5
Jun		7	15	7
Jul		2	11	6
Aug		1	9	10
Sep		4	5	8
Oct		13	10	12
Nov		6	7	7
Dec		5	3	9
Jan		3	4	2
Feb		2	4	2
Mar		6	2	8

Selby - Criminal damage (excl. 59)

Totals

Target 2013-14

683

Forecast 2012-13

564

Cumulative

47

Target Monthly Total

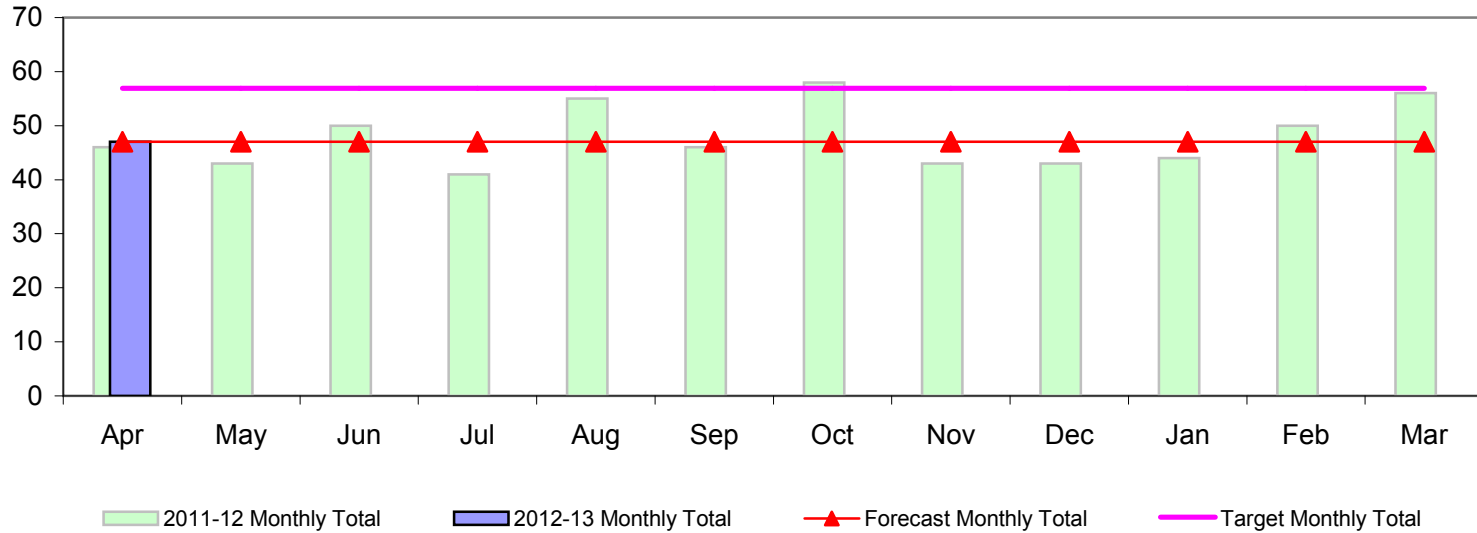
56.9

Previous Years

2007-08	1141
2008-09	1008
2009-10	759
2010-11	654
2011-12	575

Milestone Targets

2012-13	702
2013-14	683



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	47	46	74	79
May		43	71	75
Jun		50	59	66
Jul		41	54	58
Aug		55	54	65
Sep		46	50	66
Oct		58	68	83
Nov		43	47	64
Dec		43	27	64
Jan		44	49	64
Feb		50	40	42
Mar		56	61	33

Selby - NYP Recorded ASB Calls for Service

Totals

Target 2013-14

4468

Forecast 2012-13

2940

Cumulative

245

Target Monthly Total

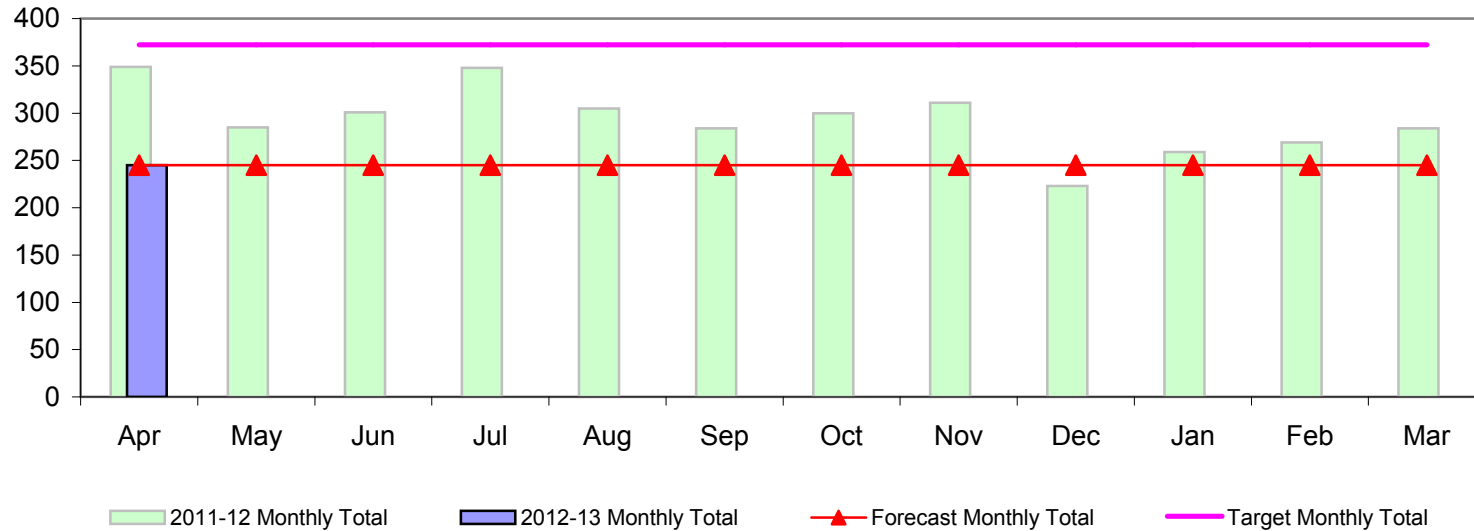
372.3

Previous Years

2007-08	4327
2008-09	4374
2009-10	4703
2010-11	4252
2011-12	3518

Milestone Targets

2012-13	4527
2013-14	4468



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	245	349	256	408
May		285	236	284
Jun		301	324	374
Jul		348	426	437
Aug		305	409	386
Sep		284	413	374
Oct		300	424	407
Nov		311	452	468
Dec		223	369	382
Jan		259	375	462
Feb		269	361	410
Mar		284	207	311

Selby - SDC Recorded ASB Calls for Service

Totals

Target 2013-14

1640

Forecast 2012-13

#VALUE!

Cumulative

0

Target Monthly Total

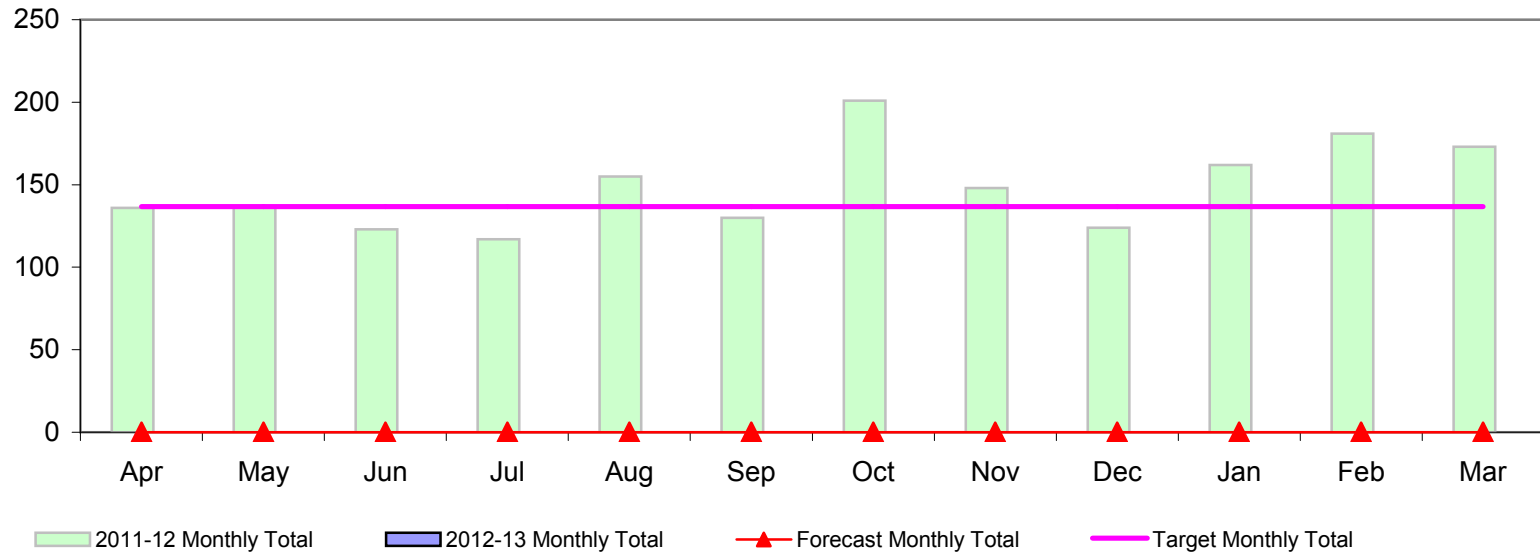
136.7

Previous Years

2007-08	NA
2008-09	NA
2009-10	1726
2010-11	1494
2011-12	1787

Milestone Targets

2012-13	1661
2013-14	1640



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	x	136	160	169
May		137	132	134
Jun		123	158	148
Jul		117	120	155
Aug		155	137	142
Sep		130	135	119
Oct		201	97	105
Nov		148	109	128
Dec		124	64	109
Jan		162	160	139
Feb		181	146	163
Mar		173	164	215

Selby - All Violent Crime

Totals

Target 2013-14

744

Forecast 2012-13

672

Cumulative

56

Target Monthly Total

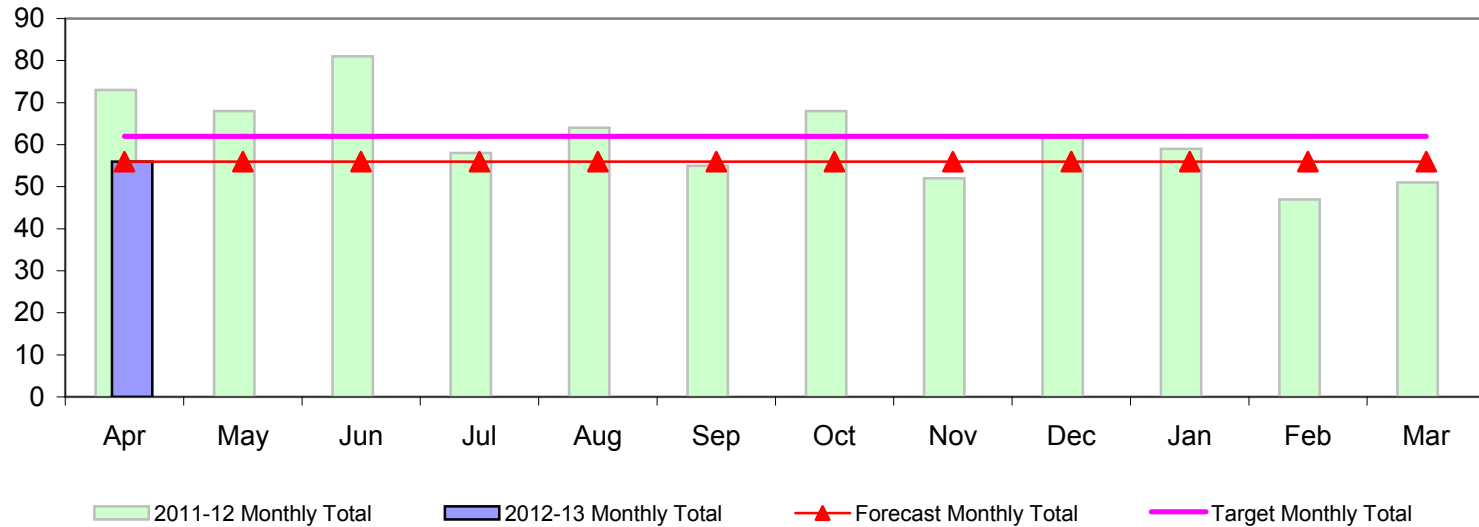
62.0

Previous Years

2007-08	950
2008-09	903
2009-10	783
2010-11	934
2011-12	738

Milestone Targets

2012-13	754
2013-14	744



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	56	73	66	54
May		68	75	59
Jun		81	80	64
Jul		58	63	57
Aug		64	71	75
Sep		55	75	76
Oct		68	96	68
Nov		52	91	70
Dec		62	61	71
Jan		59	99	64
Feb		47	82	59
Mar		51	75	66

Selby - Domestic Violence Incidents

Totals

Target 2013-14

963

Forecast 2012-13

#VALUE!

Cumulative

0

Target Monthly Total

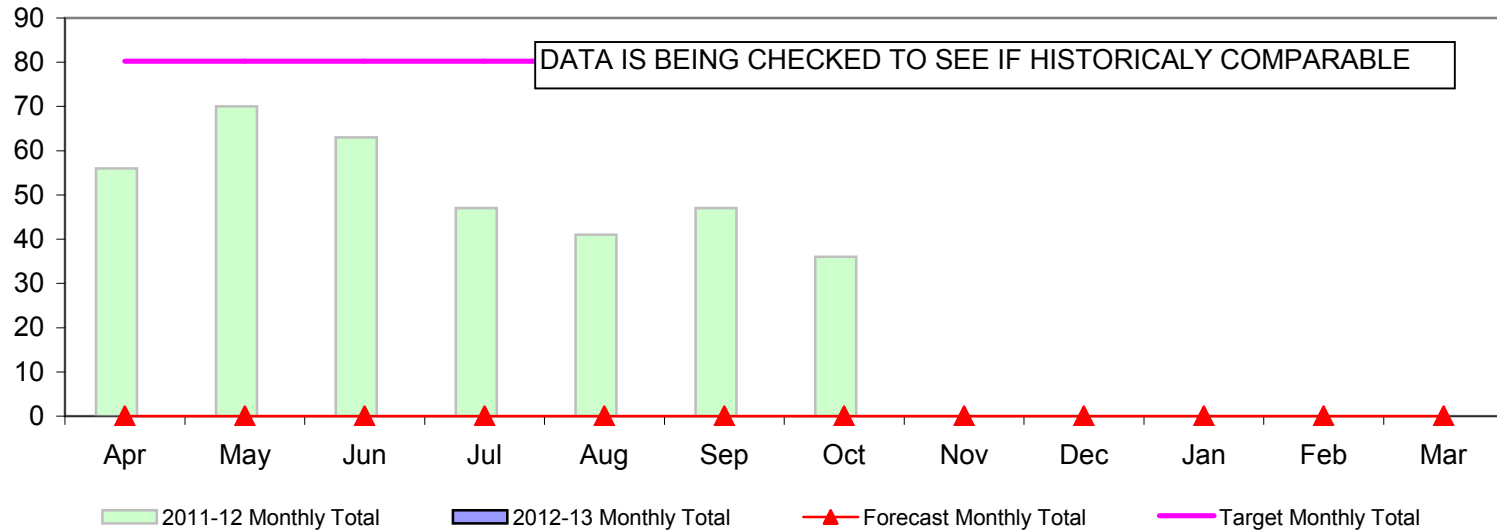
80.3

Previous Years

2007-08	NA
2008-09	NA
2009-10	NA
2010-11	963
2011-12	Tbc

Milestone Targets

2012-13	963
2013-14	963



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months**
(There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	x	56	88	NA
May		70	87	NA
Jun		63	97	NA
Jul		47	81	NA
Aug		41	67	NA
Sep		47	63	NA
Oct		36	91	NA
Nov		x	75	NA
Dec		x	78	NA
Jan		x	91	NA
Feb		x	59	NA
Mar		x	86	NA

Selby - Domestic Violence Level 3 Incidents

Totals

Target 2013-14

128

Forecast 2012-13

#VALUE!

Cumulative

0

Target Monthly Total

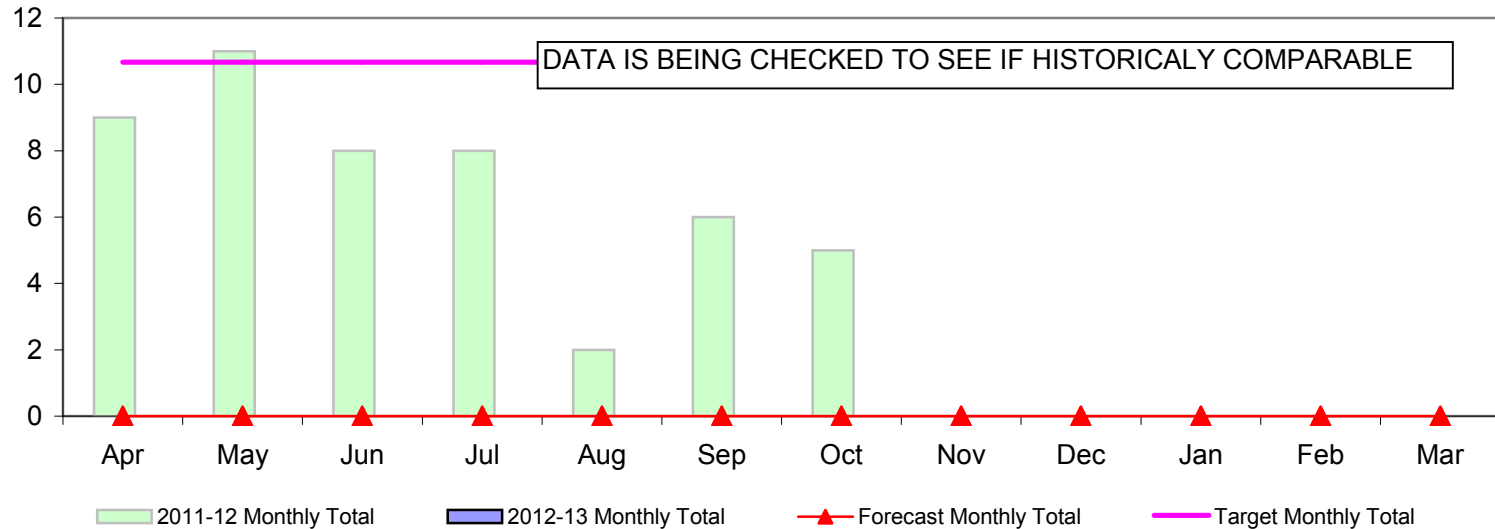
10.7

Previous Years

2007-08	NA
2008-09	NA
2009-10	NA
2010-11	133
2011-12	Tbc

Milestone Targets

2012-13	129
2013-14	128



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months**
(There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	x	9	10	NA
May		11	20	NA
Jun		8	10	NA
Jul		8	13	NA
Aug		2	10	NA
Sep		6	11	NA
Oct		5	15	NA
Nov		x	9	NA
Dec		x	9	NA
Jan		x	6	NA
Feb		x	8	NA
Mar		x	12	NA

Selby - Domestic Violence % Repeat Incidents

Totals

Target 2013-14

21%

Forecast 2012-13

x

Cumulative

Target Monthly Total

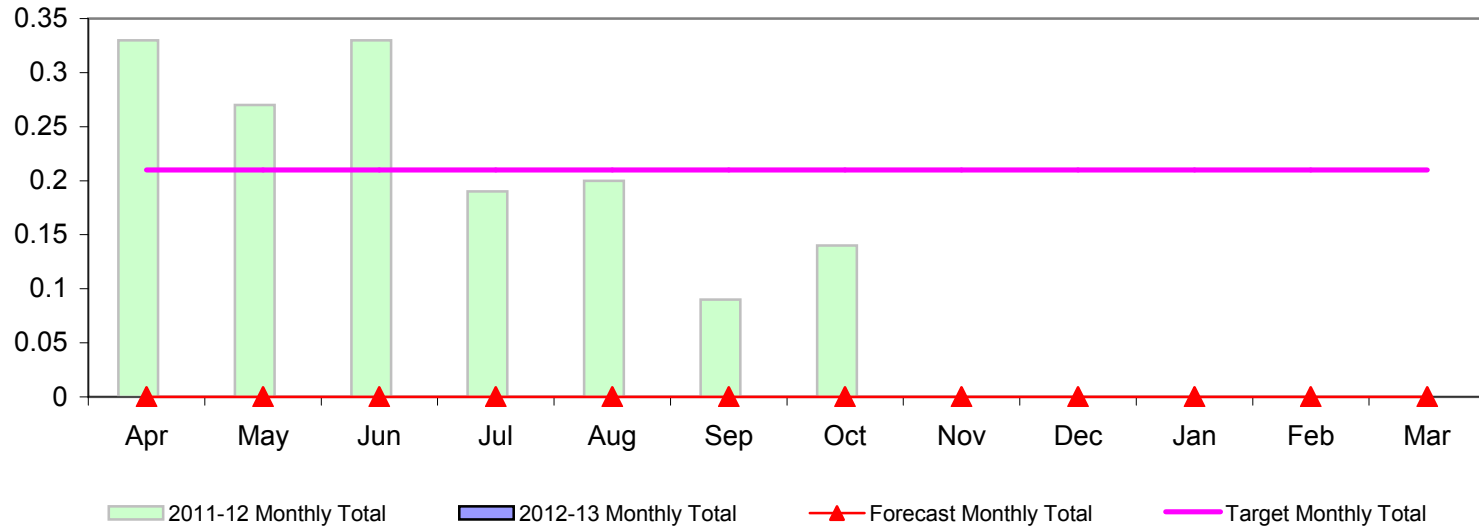
21.0%

Previous Years

2007-08	NA
2008-09	NA
2009-10	NA
2010-11	22%
2011-12	Tbc

Milestone Targets

2012-13	22 %
2013-14	21 %



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

- Action Needed (>120%)
- Caution (100% - 120%)
- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	x	33%	31%	NA
May		27%	30%	NA
Jun		33%	28%	NA
Jul		19%	24%	NA
Aug		20%	30%	NA
Sep		9%	31%	NA
Oct		14%	26%	NA
Nov		x	38%	NA
Dec		x	29%	NA
Jan		x	NA	NA
Feb		x	NA	NA
Mar		x	NA	NA

Selby - Shoplifting

Totals

Target 2013-14

165

Forecast 2012-13

144

Cumulative

12

Target Monthly Total

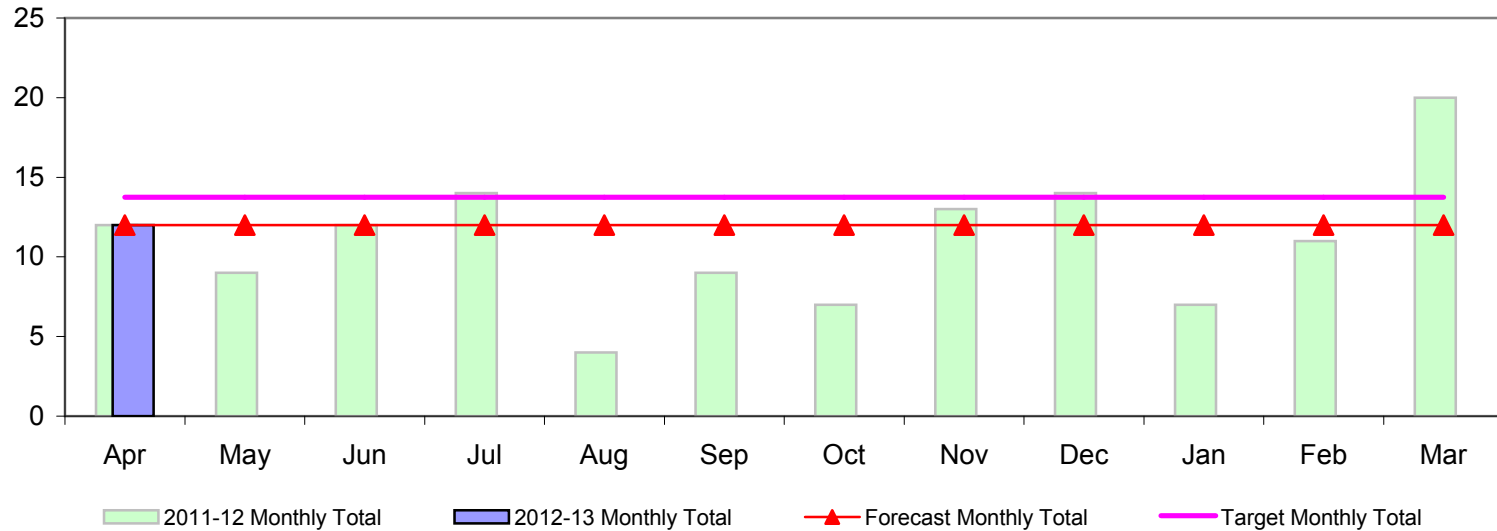
13.8

Previous Years

2007-08	164
2008-09	192
2009-10	174
2010-11	163
2011-12	132

Milestone Targets

2012-13	167
2013-14	165



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	12	12	20	21
May		9	19	9
Jun		12	15	16
Jul		14	9	16
Aug		4	7	17
Sep		9	7	12
Oct		7	25	12
Nov		13	25	13
Dec		14	5	14
Jan		7	12	13
Feb		11	10	14
Mar		20	9	17

Selby - Fraud

Totals

Target 2013-14

54

Forecast 2012-13

36

Cumulative

3

Target Monthly Total

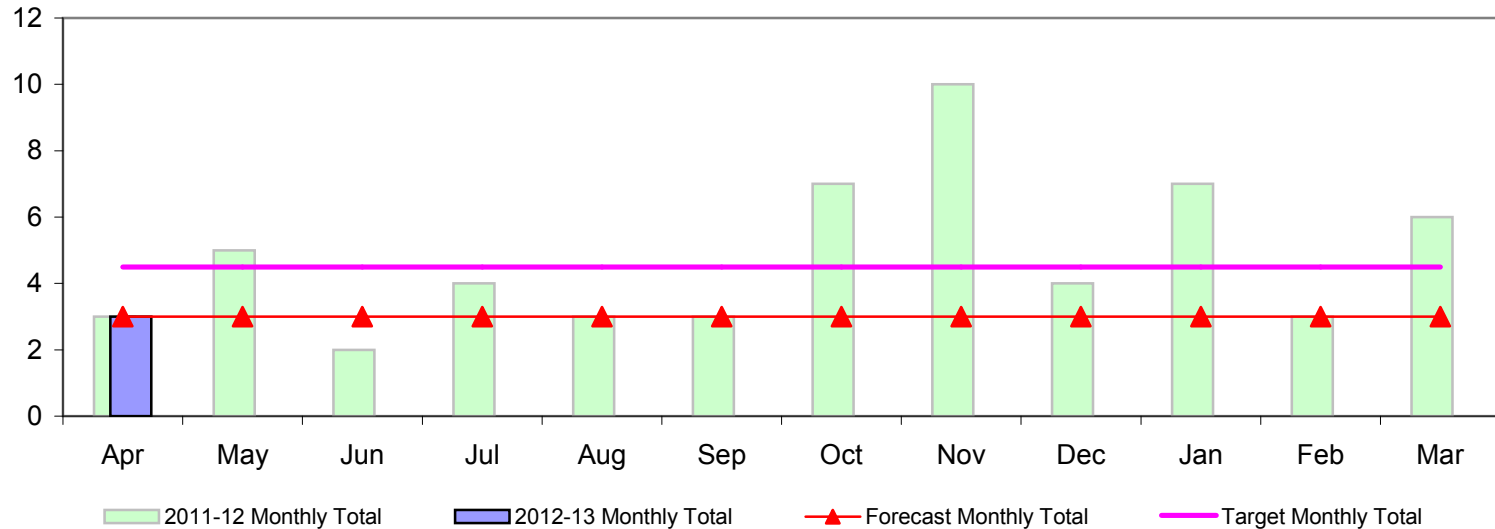
4.5

Previous Years

2007-08	72
2008-09	67
2009-10	57
2010-11	44
2011-12	57

Milestone Targets

2012-13	55
2013-14	54



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	3	3	5	8
May		5	6	5
Jun		2	1	9
Jul		4	2	5
Aug		3	3	5
Sep		3	4	5
Oct		7	1	4
Nov		10	3	3
Dec		4	7	5
Jan		7	7	2
Feb		3	4	5
Mar		6	1	1

Selby - Theft by an Employee

Totals

Target 2013-14

14

Forecast 2012-13

12

Cumulative

1

Target Monthly Total

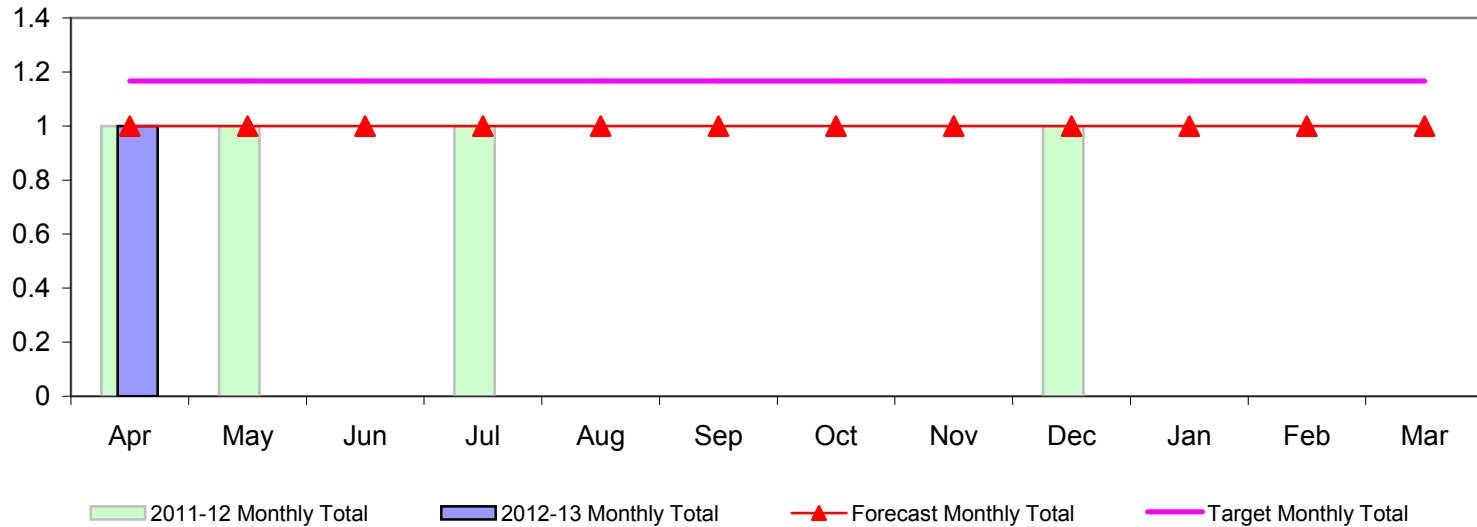
1.2

Previous Years

2007-08	8
2008-09	8
2009-10	15
2010-11	6
2011-12	4

Milestone Targets

2012-13	14
2013-14	14



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

- Action Needed (>120%)
- Caution (100% - 120%)
- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	1	1	0	2
May		1	1	1
Jun		0	0	2
Jul		1	1	2
Aug		0	0	1
Sep		0	0	0
Oct		0	3	1
Nov		0	1	1
Dec		1	0	4
Jan		0	0	0
Feb		0	0	1
Mar		0	1	0

Selby - Burglary of a Business Premise

Totals

Target 2013-14

203

Forecast 2012-13

132

Cumulative

11

Target Monthly Total

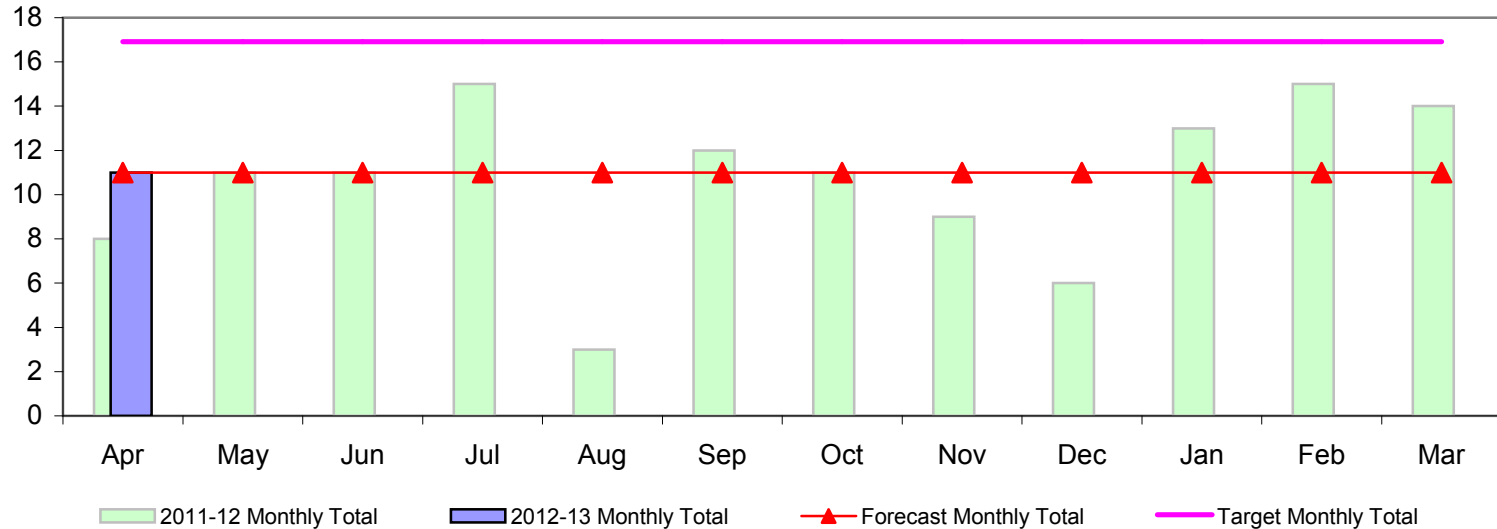
16.9

Previous Years

2007-08	159
2008-09	204
2009-10	142
2010-11	190
2011-12	128

Milestone Targets

2012-13	206
2013-14	203



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months**
(There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	11	8	24	1
May		11	20	14
Jun		11	20	10
Jul		15	23	21
Aug		3	17	15
Sep		12	14	12
Oct		11	14	7
Nov		9	11	13
Dec		6	13	20
Jan		13	10	10
Feb		15	10	9
Mar		14	14	10

Selby - Hate Crime

Totals

Target 2013-14

46

Forecast 2012-13

0

Cumulative

0

Target Monthly Total

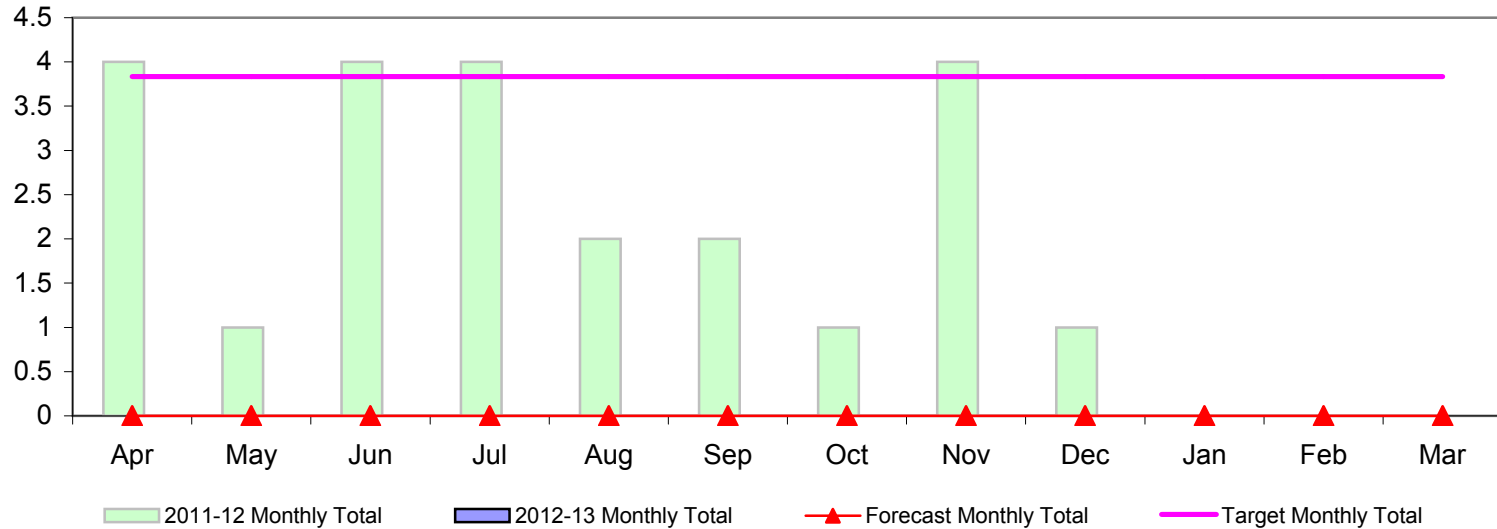
3.8

Previous Years

2007-08	NA
2008-09	34
2009-10	46
2010-11	31
2011-12	Tbc

Milestone Targets

2012-13	46
2013-14	46



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	0	4	5	2
May		1	3	1
Jun		4	3	3
Jul		4	1	2
Aug		2	5	9
Sep		2	2	6
Oct		1	0	2
Nov		4	6	8
Dec		1	2	5
Jan		x	0	2
Feb		x	2	3
Mar		x	2	3

Selby - All Crime (from IQUANTA)

Totals

Target 2013-14

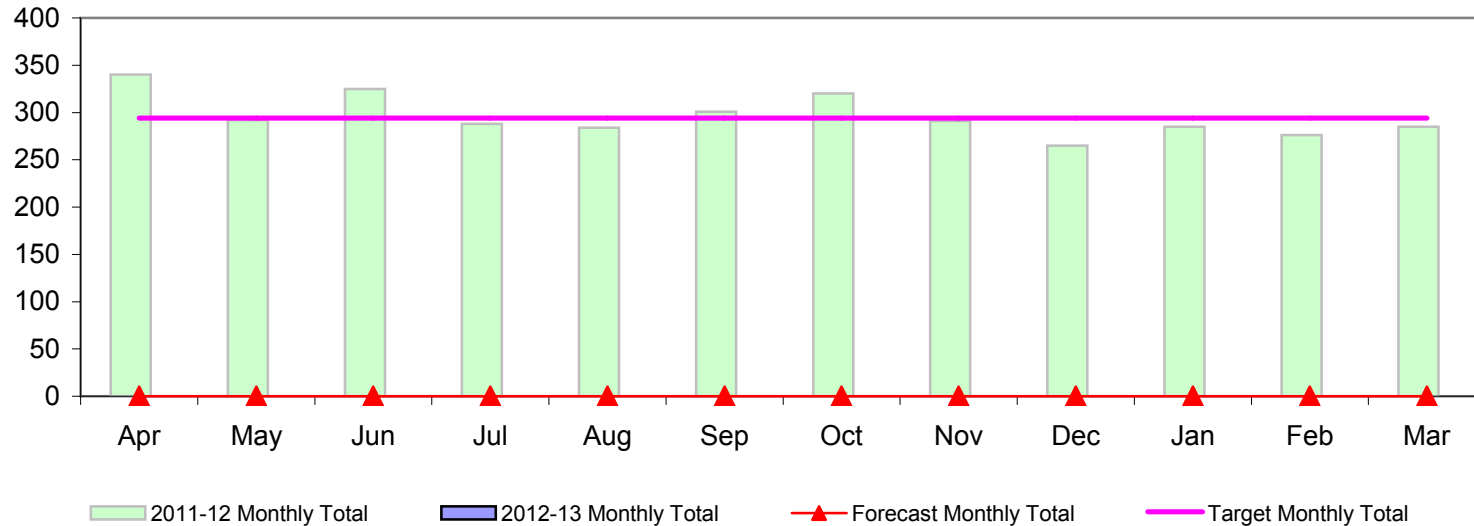
3529

Forecast 2012-13

#VALUE!

Cumulative

0



Target Monthly Total

294.1

Previous Years

2007-08	NA
2008-09	4719
2009-10	3715
2010-11	3800
2011-12	3552

Milestone Targets

2012-13	3576
2013-14	3529

The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

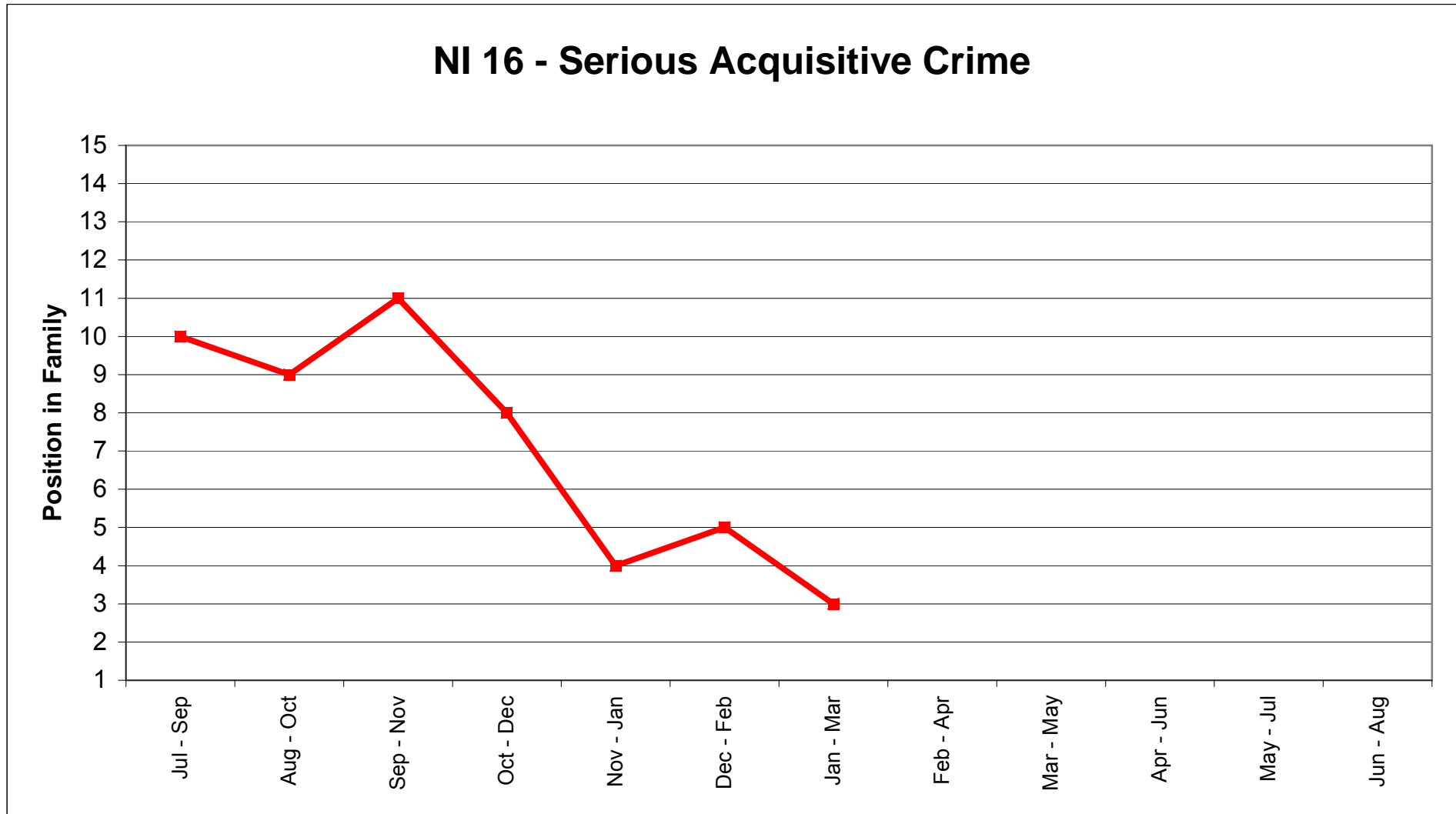
	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	x	340	310	NA
May		292	343	NA
Jun		325	367	NA
Jul		288	325	NA
Aug		284	294	NA
Sep		301	304	NA
Oct		320	353	NA
Nov		291	366	NA
Dec		265	208	NA
Jan		285	316	278
Feb		276	314	254
Mar		285	300	234

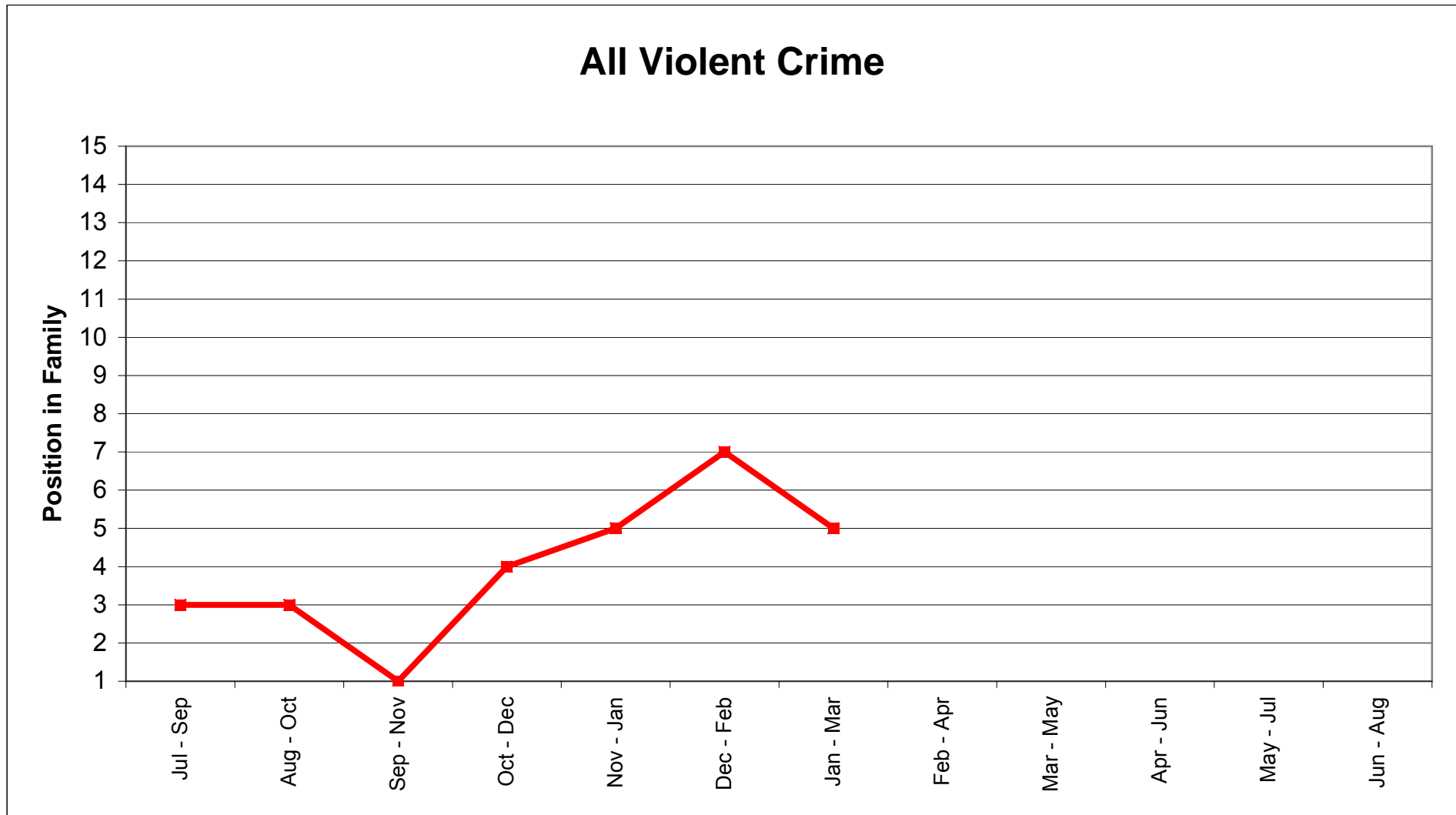
Selby CSP - Position in Family of Most Similar CSP's (from IQUANTA)

With 15 Being the Worst Performing and 1 being the Best Performing



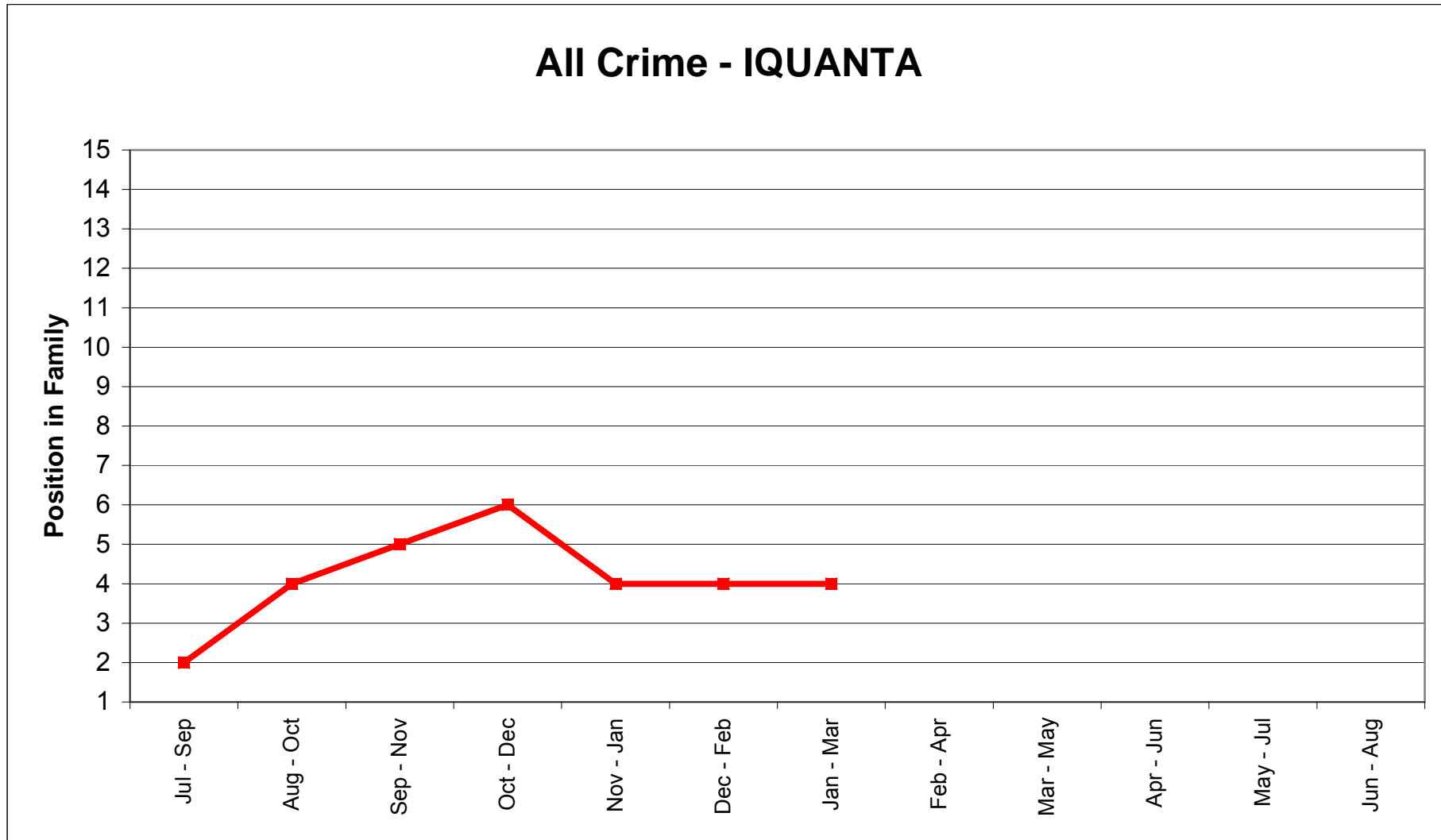
Selby CSP - Position in Family of Most Similar CSP's (from IQUANTA)

With 15 Being the Worst Performing and 1 being the Best Performing



Selby CSP - Position in Family of Most Similar CSP's (from IQUANTA)

With 15 Being the Worst Performing and 1 being the Best Performing



Selby CSP - Position in Family, Other Crimes and Detections

With 15 Being the Worst Performing and 1 being the Best Performing

Position in Family of Similar CSP's	2011 and the start of 2012											
	Jul - Sep	Aug - Oct	Sep - Nov	Oct - Dec	Nov - Jan	Dec - Feb	Jan - Mar	Feb - Apr	Mar - May	Apr - Jun	May - Jul	Jun - Aug
NI 16 - Serious Aquisitive Crime	10	9	11	8	4	5	3					
Domestic burglary	14	13	13	12	13	13	14					
Theft from a vehicle	7	5	5	5	4	2	1					
Theft or unauthorised taking of vehicle	5	4	12	8	11	7	7					
Robbery of personal property	1	1	3	8	9	7	1					
Robbery of Business Property	1	1	10	9	1	1	1					
Burglary of a Non-Dwelling	3	2	6	9	10	11	11					
Theft or unauthorised taking of a cycle	1	4	9	14	10	7	7					
Criminal damage (excl. 59)	1	2	2	2	1	1	1					
Overall Violence	3	3	1	4	5	7	5					
Shoplifting	3	1	2	3	3	4	3					
Fraud	2	2	4	6	4	2	2					
All Crime	2	4	5	6	4	4	4					

Selby CSP - IQUANTA FAMILY

Cheshire - Vale Royal	Northamptonshire - East Northamptonshire
Derbyshire - Amber Valley	Staffordshire - Lichfield
Derbyshire - South Derbyshire	Staffordshire - Staffordshire Moorlands
Essex - Braintree	Suffolk - Babergh
Humberside - East Riding of Yorkshire	Warwickshire - North Warwickshire
Leicestershire - Melton	West Mercia - Bridgnorth
Northamptonshire - Daventry	West Mercia - Wyre Forest

Selby CSP Partnership Board Performance Exception Report

April 2012

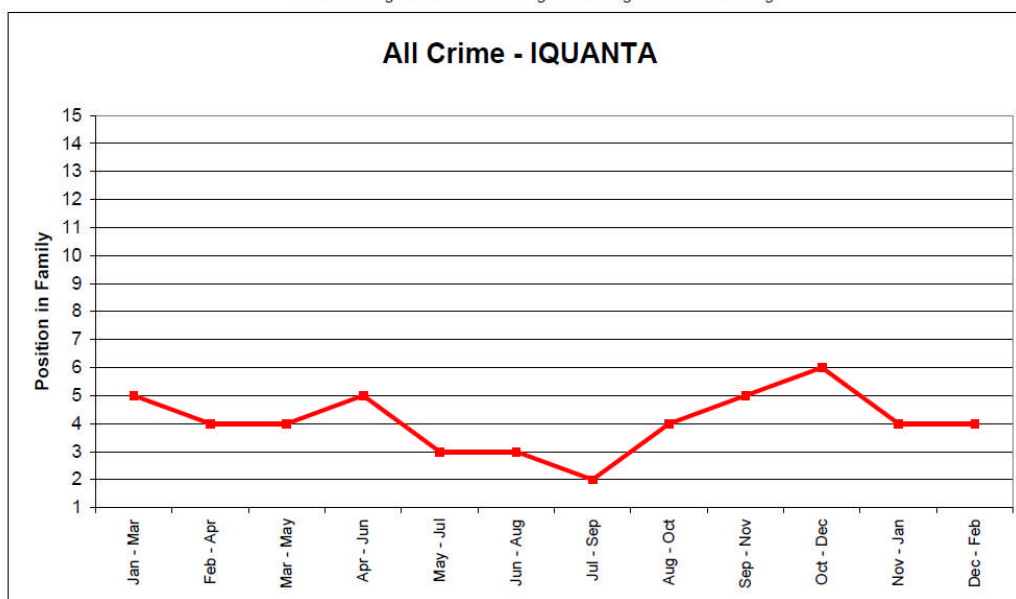
PERFORMANCE REPORT ON COMMUNITY SAFETY PLAN 2011-14

1. Introduction and Overview

- Data and/or update information on progress is not held by the Safer York Partnership support team for all of the indicators contained within the plan. Therefore this report does contain gaps where information is missing.
- This report will in future take the form of an exception report whereby only items which are underperforming are reported upon.
- Targets for the life of the Community Safety Plan 2011-14 have been set. No existing national indicators have been included within these targets as reporting mechanisms / data availability are still unclear at present.
- The vast majority of the national indicators, which were able to be measured , in the safer and stronger element of the Local Area Agreement are likely to come in on target, although focus seems to have shifted away from this performance management regime with fewer and fewer data sets becoming available.
- The only crime performance targets, where there was an increase in crime within the last strategy 08-09 to 10-11 were in the violent crime targets.
- Based on eleven months crime data on Iquanta, Selby is predicted to have almost 6% lower levels of total crime this year compared to last year (a change of 230 crimes). Selby's position in the Iquanta family is still in the bottom 1/3rd of its most similar family and now sits in 4th place. Selby had been as low as 2nd position in September.

Selby CSP - Position in Family of Most Similar CSP's (from IQUANTA)

With 15 Being the Worst Performing and 1 being the Best Performing



2. Acquisitive Crime Indicators

- Levels of serious acquisitive crime are 18% higher (92 crimes) in 2011-12 compared to 2010-11.
- Selby has always historically been in the bottom (best performing) 2 or 3 within its Iquanta family and after a period of 6 months where it has been around 10th position, it now sits at 5th position for acquisitive crime.
- Levels of theft of a motor vehicle are 10% higher (9 crimes), and theft from a motor vehicle 23% higher (60 crimes). The levels of both these types of crime have been extremely low over the last three months.
- Previous research suggests around 10% occurred at Car Parks and 20% at commercial premises/outside stores. The rest of the auto-crime is on-street and driveways.
- There have been 23 more domestic burglaries (11%) this financial year than last year. Of all the house burglaries that have occurred, just over 50% look to be through an insecure access.

Selby - Domestic burglary (incl. attempts)

Totals

Target 2013-14

176

Forecast

237

Cumulative

237

Target Monthly Total

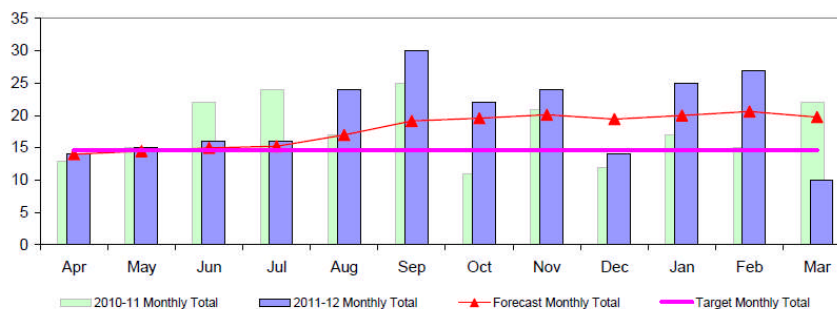
14.7

Previous Years

2007-08	276
2008-09	240
2009-10	195
2010-11	214

Milestone Targets

2011-12	185
2012-13	180
2013-14	176



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

- Action Needed (>120%)
- Caution (100% - 120%)
- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	14	13	10
May	15	15	17
Jun	16	22	15
Jul	16	24	15
Aug	24	17	16
Sep	30	25	13
Oct	22	11	21
Nov	24	21	25
Dec	14	12	19
Jan	25	17	14
Feb	27	15	19
Mar	10	22	11

- The levels of burglary of a non-dwelling (sheds, garages, commercial) continue to fall and are 16% lower than last year, equating to 61 crimes.
- The levels of Burglary of a Business premises are significantly lower than last year with 61 fewer crimes lower equating to a reduction or 33%. The majority of these burglaries are where the premises are targeted for scrap metal.
- Levels of other types of serious acquisitive crime such as Aggravated Vehicle Taking and Burglary, Robbery of Personal and Business property continue to be low.

3. Violent Crime Indicators

- Violent crime is 21% lower in 2011-12 than in 2010-11 year. This equates to 198 crimes.
- Levels of reported violent crime within Selby's night-time economy are predicted to drop by about 57 crimes compared to last year, although they will not be as low as levels seen in 2009/10.
- Domestic violence data for the first seven months of 2011/12 is available. This suggests that levels of domestic violence continue to fall in lines with overall violent crime. The repeat rate of domestic violence and the incidents with children present is the same in first seven months of 2011/12 compared to this point last year. The data suggests that the percentage of incidents crimed and percentage of incidents where arrests were made have increased from around 30% in 2009/11 to just over 42% in 2010/11.
- The number of domestic violence Level 3 cases (highest risk) is at the same level as last year with 14% of cases being marked down as level 3.
- Here have been 29 MARAC's run in the first ten months of the year. 27 of these have been initial cases with 2 of them being repeats. Selby is on course in 2011-12 to have similar levels of MARAC's as last financial year

Month	Total MARAC's	Initial	Repeat	% Repeats
2007-08	2	0	2	100.0
2008-09	10	10	0	0.0
2009-10	8	7	1	12.5
2010-11	34	28	6	17.6
2011-12 to Date	29	27	2	6.9

- The majority of the Domestic violence is situated around Selby North and Selby South. When comparing the levels of domestic violence per 1000 Population, the key areas are also Selby North and Selby South which have over 40 domestic violence incidents per 1000 population compared to a Selby ward average of just over 10 domestic violence incidents per 1000. The next highest ward is Brayton with 16 domestic violence incidents per 1000 population
- There have been no domestic violence murders in Selby in 2011/12.
- Information from the local alcohol profiles for England and Wales suggests that the amount of alcohol related admissions is going to be above target for the fourth year in a row. All other areas in North Yorkshire except York are predicted to be above target in 2010-11.

NI 39 - SELBY Source LAPE (EASR??)

Indicator	Type	2006/07	2007/08	2008/09	2009/10	2010/11
NI39 Alcohol Related Harm Admissions	Target	1088 (NY)	1088 (NY)	1194 (NY)	1217 (NY)	1227 (NY)
	Out-turn	1048	1092	1238	1251	1368

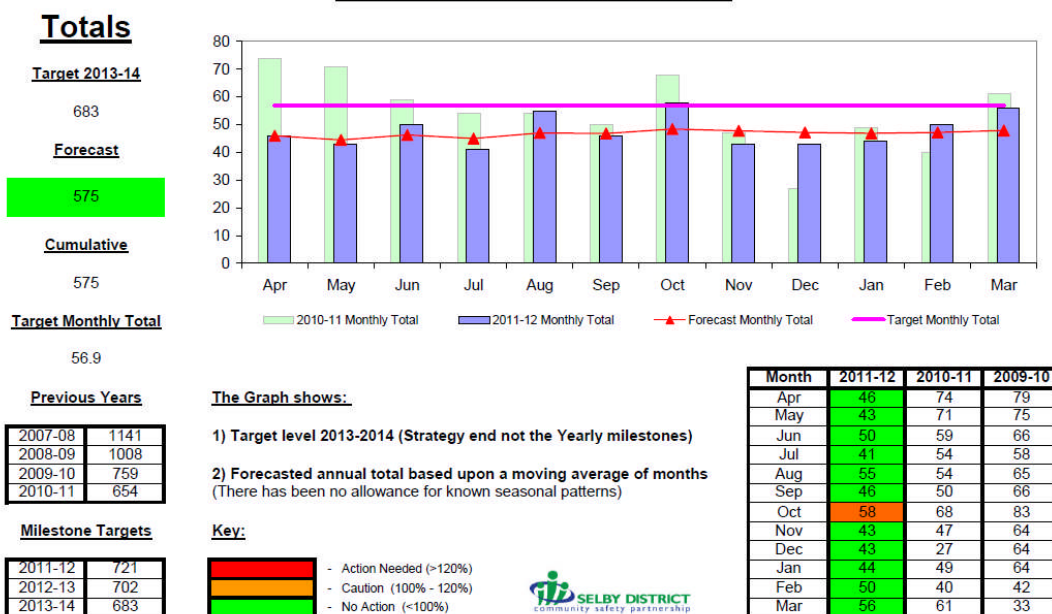
4. Business Crime

- All indicators within the business crime arena are lower than last financial year, except fraud, where there has been a small increase. This can be put down to a small increase in the number of making off without payments from garages in the Selby district. This is a pattern that matches other areas within North Yorkshire.
- Levels of Shoplifting continue to remain low, although it must be noted that March saw the highest monthly figure for shoplifting in 18 months.

5 Anti-Social Behaviour

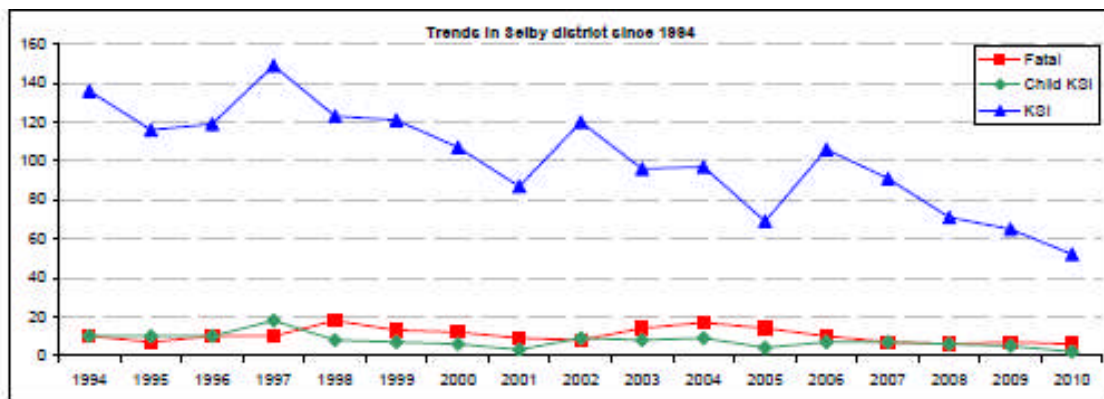
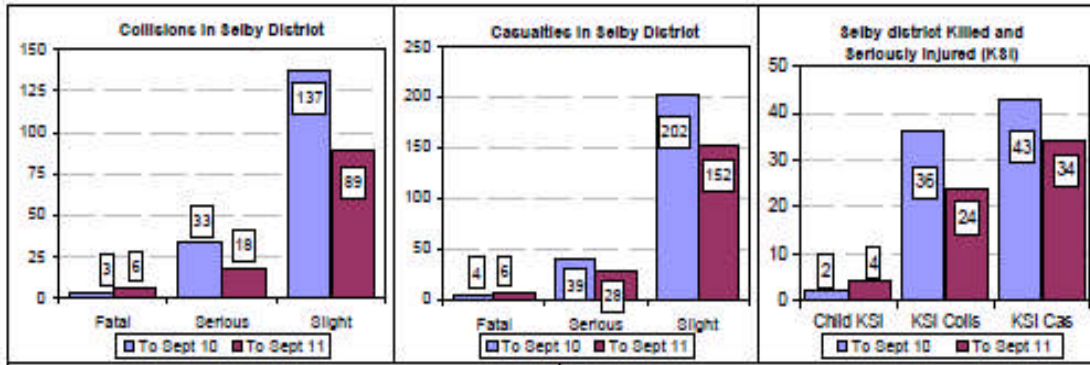
- The amount of Police recorded Anti-Social behaviour has reduced by 734 calls for service, which equates to a drop of 17%. December, January and February saw some of the lowest monthly calls for service for ASB since April 2007.
- There has been no data collected from Selby District Council since September 2011, and this will be analysed in more detail for the next board performance report
- Levels of Criminal damage have fallen by 79 crimes or 12% over the previous year.

Selby - Criminal damage (excl. 59)



5. Other Indicators

- Road traffic information is available for the whole of 2010 and the first nine months of 2011. Key patterns from this information show that there have been more fatal casualties but less serious and slight casualties meaning the the overall number of KSI's (killed and seriously injured) is expected to fall in 2011. This has mirrored the trend for North Yorkshire where the numbers of KSI's have fallen for the fourth year in a row.



- Of the six fatal accidents that occurred up to September in 2011, there has been no distinct pattern as these have been across the age groups and vehicle types.
- Levels of hate crime are still stable in Selby district with a negligible predicted change this year.

Indicator	Type	2003/4	2004/5	2005/6	2006/7	2007/8	2008/9	2009/10	2010/11	2011/12
Hate Crime	Out-turn	13	23	17	31	27*?	34	46	31	31 (Est)
	Direction of Travel									

- The majority of the hate crime is racial related, although there has been a small increase of the number of hate crimes which fall in to the disability category.
- Hate crime is spread across the district and matches the population centres. The majority of the racial related hate crimes have occurred within the Selby South and Selby North wards.

Report Written by: Ian Cunningham, Senior Analyst, Safer York Partnership



Performance Status Report

Community Safety Partnership Officer	Period Covered by Report		Date report Produced
Colin Moreton	1st April 2011	31st March 2012	28th March 2012

Part 1 – Partnership Priorities and Key issues

The CSP Priorities for 2011/12 are to;

- Reduce the harm caused by alcohol
- Tackle Anti Social Behaviour.
- To support the North Yorkshire Police Control Strategy

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Priority	Actions During 2011/12
<p>Reduce the Harm Caused by Alcohol</p>	<ul style="list-style-type: none"> • Alcohol Violence & Night Time Economy (AV&NTE) task group set up in July and meets every 6 weeks good attendance by partner agencies and several initiatives progressed. • OP Ursine is the NYP response to NTE issues including enforcement of Alcohol Exclusion Zones and licensing checks. • Binges, Blackouts & Bailouts DVD continue to be used by various agencies and for regular school visits by YAO • Continued work to improve attendance at Pubwatch meetings and improve effectiveness of scheme. Photographs of persons banned under Pubwatch are circulated to all participating pubs. • 4 action days have been run from October to December focussing on multi agency licensing checks and public engagement, <ul style="list-style-type: none"> ○ Licensing checks - including SIA, Trading Standards, SDC and NYP licensing officers ○ Engagement on action days by Compass, 4 youth, CSP - Themes of engagement included raising awareness in relation to – Drink spiking issue of Spikey anti tampering devices – Underage drinking & Substance misuse – Binges Blackouts DVD – Talk to Frank – Personal Safety - Purse/Phone cords to prevent theft • Promotion of Challenge 21/25 scheme • Consequences event held at Selby College for a full week during November with 800 students seen • Press coverage of action days • Yellow card warning system to be trialled by the Night Marshals and licensees over the Christmas period • ID4U scheme continues in relation to the issue of PASS mark identity cards for youth • Night Time economy issues are linked to the NYP tactical tasking process with the owner being the CSP – Ongoing action plan in place to address issues and improve partnership working. • Also see section on Night Marshals below • (4X) Body worn CCTV cameras have been purchased for use by NYP Policing team,

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	<p>These cameras are worn by officers to gather evidence in particular ASB and Night Time Economy issues. A further 4 cameras have been ordered (2 for NYP officers and 2 for Night Marshals)</p>
<p>Anti Social Behaviour</p>	<ul style="list-style-type: none"> • ASB Task Group started in August • There have been 5 OP Birch ASB and crime suppression days since June 2011 with several different agencies participating. • Action day held on 8th December 2011 in Selby town focussing on Underage drinking in town pubs and raising drugs awareness with FRANK merchandise. • OP Palais was the Police plan to deal with Halloween, mischief and Bonfire night and involved in several weeks input at schools across the district and high viz patrols on the nights. Through the CSP Task Group Funding was applied for through the CEF process for diversionary activities. Several events were delivered by 4 Youth services on each of the relevant dates throughout the week. • Mediation services have been set up through CYC as part of a Service Level Agreement there have been 5 cases referred since July. Press and poster campaign to seek volunteer mediators. • 2 Multi agency ASB case conferences have been held since July – one a long standing neighbour dispute and the other a problem youth – both have been resolved with a positive outcome. • Urinating in public place – new Byelaw introduced earlier in 2011 all prosecutions are laid by SDC Licensing officer, including Police. Night Marshal information has led to the majority of the 75 cases so far reported. • Regular input by YAO at local schools for a variety of inputs. Domvio coordinator has also done a lot of work re input to children of Miss Dorothy.Com and watch over me. • OP Jumbo – District wide operation to deal with poaching and cross border criminality. • ASB is linked to the NYP tactical tasking process and owned by the CSP – work ongoing to target top 3 Victims, Offenders and Locations from CSP and NYP data. Ongoing action plan in place to address issues and improve partnership working. • A multi agency team day was held on 30112 between SDC Community officers and NYP Safer Neighbourhood teams. It is hoped that this will be a regular event to improve

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	<p>working relationships between the organisations and information sharing.</p> <ul style="list-style-type: none"> • 3 days ASB training for SDC Community officers has been arranged for 3 dates in April 2012. The training will be delivered by NYP training as a 3 day CLDP modular course the aim of which is to improve service to public and enhance partnership working relationships with NYP SNT 's. • Mediator training is ongoing and leaflets / posters produced for the public launch of the mediation service covering Selby district. A number of cases have already been referred.
<p>Serious Acquisitive Crime</p>	<p>Burglary,</p> <ul style="list-style-type: none"> • Light up – Lock up campaign at end of October when clocks went back – posters press articles • Proactive light up lock up patrols by PCSOs putting crime prevention calling cards through letterboxes of houses in darkness • Daily use of Ringmaster to alert the public of incidents and suspicious behaviour • Continued promotion of Immobilise and marking of property cycles etc • Promotion of Neighbourhood Watch • Sanctuary and Target Hardening scheme available to repeat or vulnerable victims of domestic violence, crime or ASB, • Support to NYP OP Haven – Force wide initiative • CSP funding to support NHW coordinator with professional banner and leaflet holders NHW packs provided, NHW Mapping across the district • <p>Theft from Motor Vehicle,</p> <ul style="list-style-type: none"> • Theft of tools from vehicle – in response to an increase of offences OP Anzac was introduced to improve investigation and prevention. Several property marking events, posters and Crime prevention packs distributed. Surgeries held at key builders merchants to mark tools and enter onto NMPR / Immobilise. Press release to raise awareness.
<p>Policing the roads</p>	<ul style="list-style-type: none"> • Road user group Chaired by NYFRS attended by CSP, NYCC Highways & NYP –

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	<p>meetings every 2 months</p> <ul style="list-style-type: none"> • Seasonal Initiatives and events include - <ul style="list-style-type: none"> Drink driving campaign – Posters, Press release crashed car outside police station with banner Motorcycle safety events at Sherburn milkbar Drive wise input at Selby College Older Driver Roadshows • 95 Alive process of dealing with speeding complaints
Protecting Vulnerable People	<ul style="list-style-type: none"> • There are 71 Cold Calling zones within the Selby District • Nominated neighbour schemes are used and are a tool when dealing with people who are Vulnerable and of Concern (VACs system) • November 2011 was the first meeting of the Selby District Equality network group including representatives from The Alzheimer’s Society, Selby District Disability Forum, Voices for people, Age UK, Selby District Vision, NYP and CSP. • Nominated Neighbour schemes are being progressed through the Equality network group • Target Hardening scheme available to repeat or vulnerable victims or repeat crime and ASB victims, • ASB Group has highlighted the top 3 ASB Victims, Offenders and Locations for interventions to be made • Monitoring of hate crime stats through CSP analyst • NYFR are developing a Vulnerable persons referral scheme that has been successful in Hambleton/Richmond areas – Due to go live in Selbu in June 2012
Managing Offenders	<ul style="list-style-type: none"> • Top 5 offenders and Integrated Offender Management nominals discussed every 2 weeks at Tactical Tasking process and necessary action taken. This involves; IOM, CSP, NYP, Probation, Youth Justice and SDC • Daily Management meetings to look at events over the past 24hrs are held daily and attended by NYP and CSP to monitor activities of above IOMs and Offenders. • ASB offenders have been highlighted and are being managed through the ASB group.
General Crime	<ul style="list-style-type: none"> • Cardboard Cops used across the district not only as a visible presence but also to display

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	<p>current crime messages</p> <ul style="list-style-type: none"> • OP Ant personal safety events at Selby market distributing CSP provided Cat Bells, and night time economy Purse cords to raise awareness and prevent purse dipping • OP Waikiki – Metal theft Hi Vis patrol across the district / stop checks of vehicles carrying scrap / visits to vulnerable sites / Targeted approach towards known / suspected offenders through covert tactics etc.. the district / stop checks of vehicles carrying scrap / visits to vulnerable sites and associated PSPs • Selby Against Retail Crime (SARC) retail crime initiative launched 1st December 2011 in partnership with Retailers Against Crime in York, NYP, CSP and local retailers. • Enter into Partnership with Apex radios in support of SARC and AV&NTE – upgrade of police APEX radios agreed • Cycles marked under Immobilise for the SD area are now included on the York OP Spoke database for access of Force Control Room staff to carry out officer on the street checks. • The use of NYP volunteers to input Immobilise data onto system for Cycle and general property 						
Domestic violence	<ul style="list-style-type: none"> • Domestic Violence forum to continue • The Domestic Violence coordinator is a member of the AV&NTE task group • MARAC process continues to be used • Sanctuary Scheme available for Domestic violence cases 						
Night Marshals	<ul style="list-style-type: none"> • Further 3 years funding has been agreed for Selby Night Marshals – They continue to work closely with Police and partners to provide a good service within the town. Weekly reports are sent to the CSP officer who disseminates these and Police reports to partner agencies – Night Marshals are proactive in tackling urinating and since the local Byelaw came in earlier this year the have provided the majority of the 75 cases reported for summons. There have been a number of offenders sentenced at court each receiving Fines and costs in the region of £200. • Incidents dealt with by Night Marshals between 1/4/11 and 11/12/11 <table border="1" data-bbox="678 1254 1171 1356"> <tr> <td>1. Violence</td> <td>123</td> </tr> <tr> <td>2. Criminal Damage</td> <td>12</td> </tr> <tr> <td>3. Antisocial Behaviour</td> <td>300</td> </tr> </table>	1. Violence	123	2. Criminal Damage	12	3. Antisocial Behaviour	300
1. Violence	123						
2. Criminal Damage	12						
3. Antisocial Behaviour	300						

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	<table border="1"> <tr> <td>4. Need to Speak To</td> <td>55</td> </tr> <tr> <td>5. Assistance / Intel</td> <td>149</td> </tr> <tr> <td>6. Vulnerable Person/s</td> <td>18</td> </tr> <tr> <td>7. Licensing Issue</td> <td>87</td> </tr> <tr> <td>8. Information</td> <td>1182</td> </tr> <tr> <td>Total Incidents</td> <td>1926</td> </tr> </table>	4. Need to Speak To	55	5. Assistance / Intel	149	6. Vulnerable Person/s	18	7. Licensing Issue	87	8. Information	1182	Total Incidents	1926
4. Need to Speak To	55												
5. Assistance / Intel	149												
6. Vulnerable Person/s	18												
7. Licensing Issue	87												
8. Information	1182												
Total Incidents	1926												
Making Safe through Yorkshire Housing (crime & ASB vulnerable or repeat victims)	<ul style="list-style-type: none"> • £370.33 carried forward from last financial year • £3000 from CSP for 2011/12 year • 26 cases dealt with up until 31/12/11 • Balance for last quarter £ 1441.54 												
Sanctuary project through Yorkshire Housing (Domestic Violence)	<ul style="list-style-type: none"> • £1928.94 carried forward from last financial year • £4000 from CSP for 2011/12 year • 16 cases dealt with up until 31/12/11 • Balance for last quarter £ 5143.28 												

Achievements this year

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Performance

- Overall crime stats to date - See Report from Ian Cunningham
- Overall ASB stats to date - See Report from Ian Cunningham

Part 2 – Communications and Consultation

Key Communication and Consultation activities

Consultation –

The main vehicle for consultation is through the Community Engagement Forums which are held quarterly on each of the 5 CEF areas across the district. CSP involvement through attendance, minutes and referral.

Communication –

- CSP shared folder on NYP intranet provides useful information and documentation including referral forms for mediation,

ASB panel and CSP project funding.

- CSP officer provides a monthly information circulation to CSP board members
- Task groups information problem solving with partner
- There have of press to inform the work of the raise awareness issues

Month	Date	Content
Oct	13	• Personal Safety – Cat bells
	20	• Action Days AV&NTE – Night time economy

provide sharing and opportunities agencies been a number releases to date public of the partnership and of current crime

NOT PROTECTIVELY MARKED

		8	<ul style="list-style-type: none">• Drink driving / Crashed car• Increase in theft from motor vehicles	
		15	<ul style="list-style-type: none">• AV&NTE action day on 8/12	
		22	<ul style="list-style-type: none">• Christmas presents – Burglary• Domestic Violence	
		29	<ul style="list-style-type: none">• New Year Drinking Safety•	

Colin Moreton
CSP Officer

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CSP Performance Management

Selby Nightsafe Task Group

2011 - 14

Guidelines and Instructions

This is the updated version of the North Yorkshire CSP Analyst supplied Crime and ASB Statistics

Changes that have been made include

- 1) Update on Crime types for 2011/12 to 2013/14 period
- 2) Sections in order of:
 - Violent Crime*
 - Violent Crime in Selby Town Centre*
 - Evening Violent Crime in Selby Town Centre*
 - Damage Crime in Selby Town Centre*
 - Other Crime in Selby Town Centre*
- 3) End Year Forecasted Totals / Cumulative Totals
- 4) Previous Yearly Outturns and Future Milestone Targets
- 5) Monthly Data from two previous years / Previous Years Monthly totals on Graph
- 6) Position in CSP family from Iquanta - with should help to show how the CSP is performing comparatively

How to read the Data

- 1) The graphs for each of the Indicator types show the target for 2013/14 (pink line), the monthly outturns (blue columns), the previous years monthly outturns (light blue columns) and a rolling average line to give some indication of progress (red line with triangles)
- 2) The Iquanta position in family graphs show the position of the CSP out of 15 CSP's within it's family grouping, with 15 being the worst performing and 1 being the best performing. The graph hopes to show how if the CSP is moving up or down it's family

Selby - Overall Violence

Totals

Target 2013-14

744

Forecast

738

Cumulative

738

Target Monthly Total

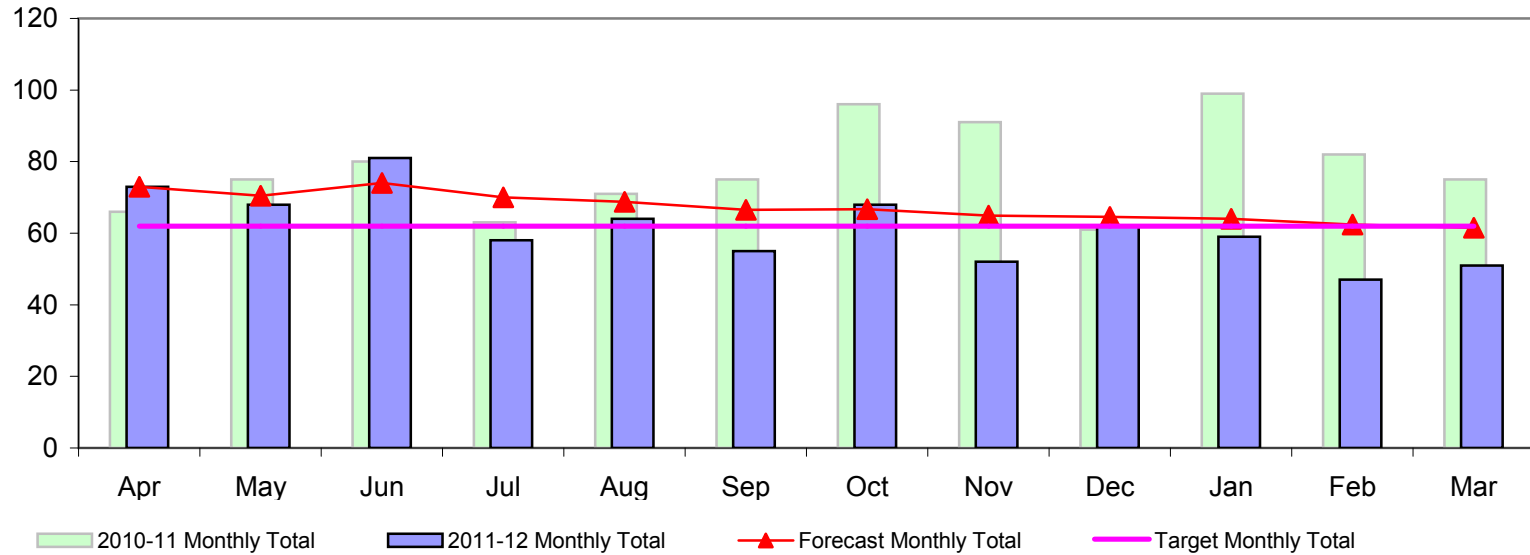
62.0

Previous Years

2007-08	950
2008-09	903
2009-10	783
2010-11	934

Milestone Targets

2011-12	763
2012-13	754
2013-14	744



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)**

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	73	66	54
May	68	75	59
Jun	81	80	64
Jul	58	63	57
Aug	64	71	75
Sep	55	75	76
Oct	68	96	68
Nov	52	91	70
Dec	62	61	71
Jan	59	99	64
Feb	47	82	59
Mar	51	75	66

Violence - Selby Town Centre

Totals

Target 2013-14

124

Forecast

155

Cumulative

155

Target Monthly Total

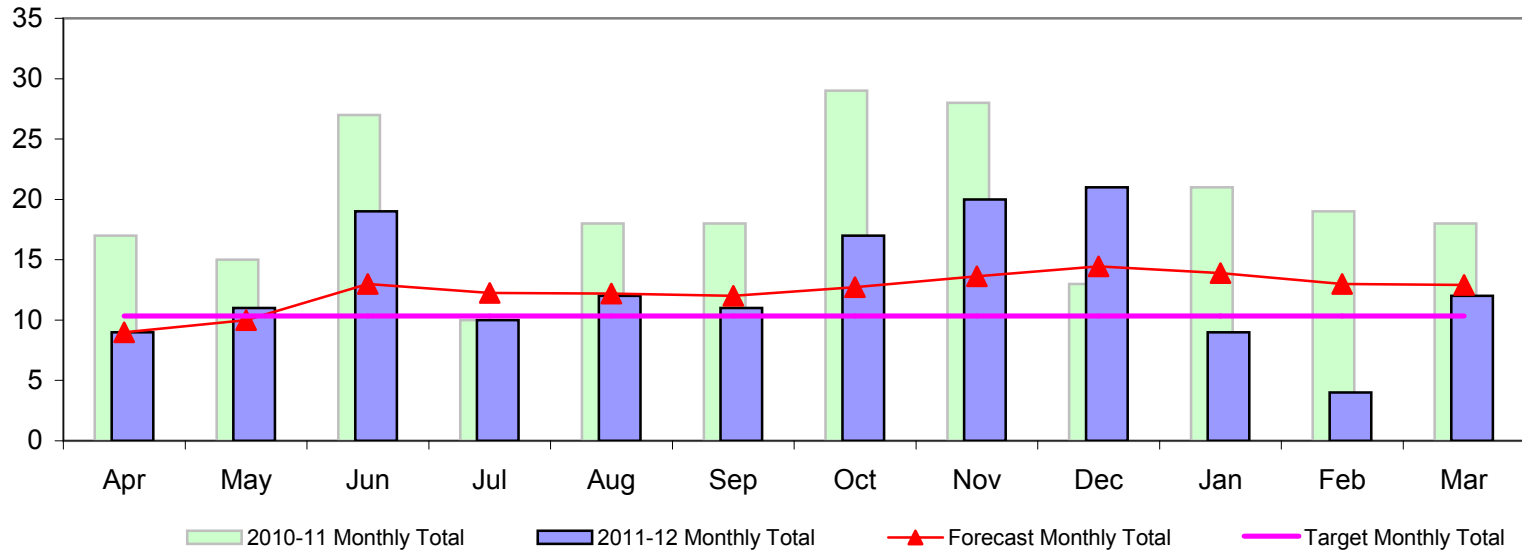
10.3

Previous Years

2007-08	272
2008-09	170
2009-10	131
2010-11	233

Milestone Targets

2011-12	128
2012-13	125
2013-14	124



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	9	17	14
May	11	15	8
Jun	19	27	4
Jul	10	10	6
Aug	12	18	14
Sep	11	18	16
Oct	17	29	10
Nov	20	28	10
Dec	21	13	16
Jan	9	21	10
Feb	4	19	10
Mar	12	18	13

Violence - Selby Town Centre - 1800-0559

Totals

Target 2013-14

103

Forecast

126

Cumulative

126

Target Monthly Total

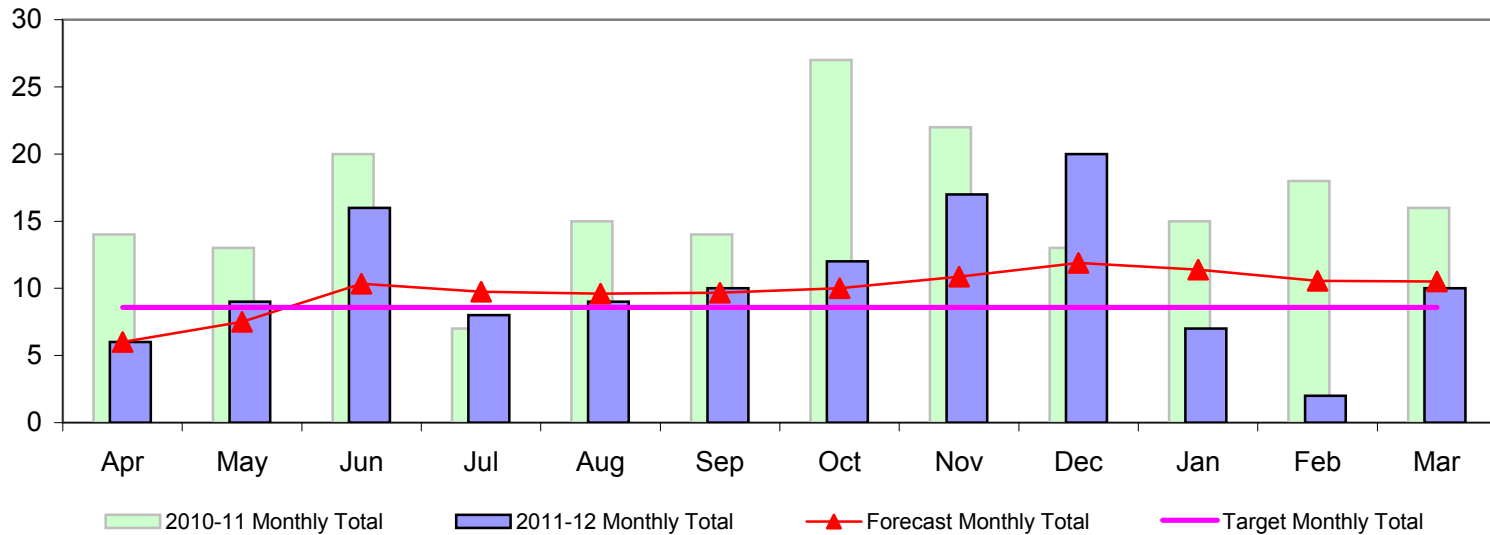
8.6

Previous Years

2007-08	241
2008-09	149
2009-10	108
2010-11	194

Milestone Targets

2011-12	105
2012-13	104
2013-14	103



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months**
(There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	6	14	13
May	9	13	8
Jun	16	20	3
Jul	8	7	5
Aug	9	15	13
Sep	10	14	12
Oct	12	27	9
Nov	17	22	9
Dec	20	13	14
Jan	7	15	4
Feb	2	18	8
Mar	10	16	10

Damage - Selby Town Centre

Totals

Target 2013-14

70

Forecast

44

Cumulative

44

Target Monthly Total

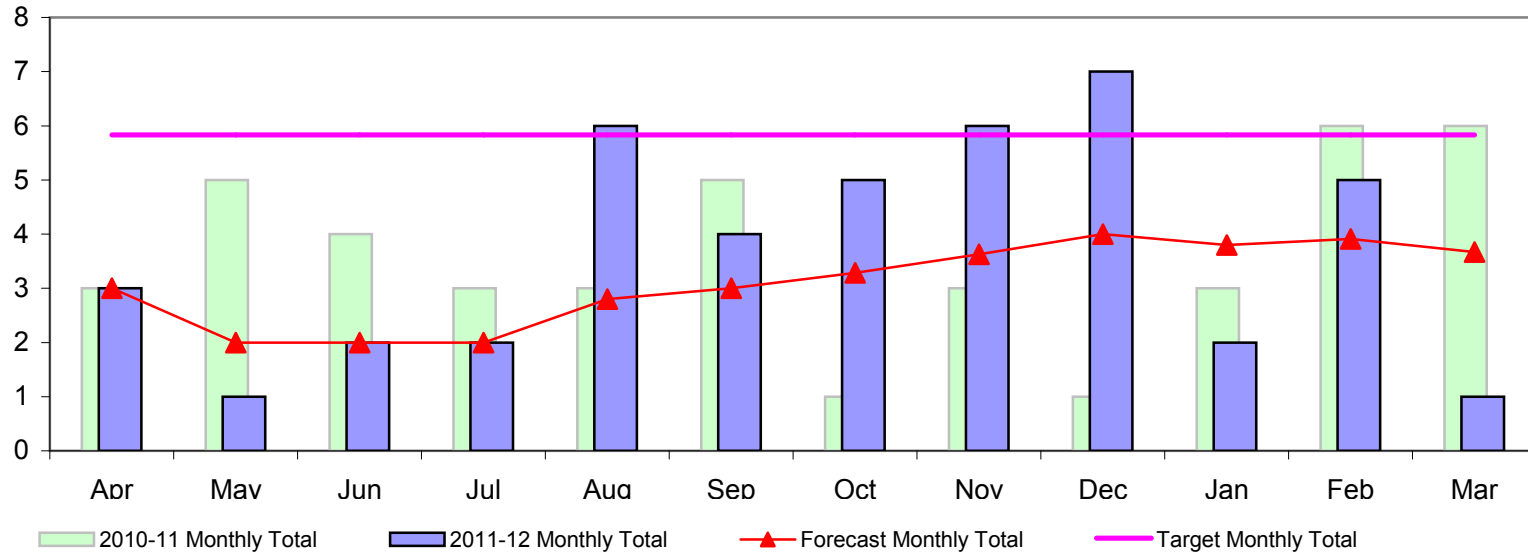
5.8

Previous Years

2007-08	107
2008-09	77
2009-10	74
2010-11	43

Milestone Targets

2011-12	72
2012-13	71
2013-14	70



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	3	3	9
May	1	5	5
Jun	2	4	2
Jul	2	3	8
Aug	6	3	5
Sep	4	5	7
Oct	5	1	11
Nov	6	3	7
Dec	7	1	8
Jan	2	3	3
Feb	5	6	8
Mar	1	6	1

Other Crime - Selby Town Centre

Totals

Target 2013-14

218

Forecast

265

Cumulative

265

Target Monthly Total

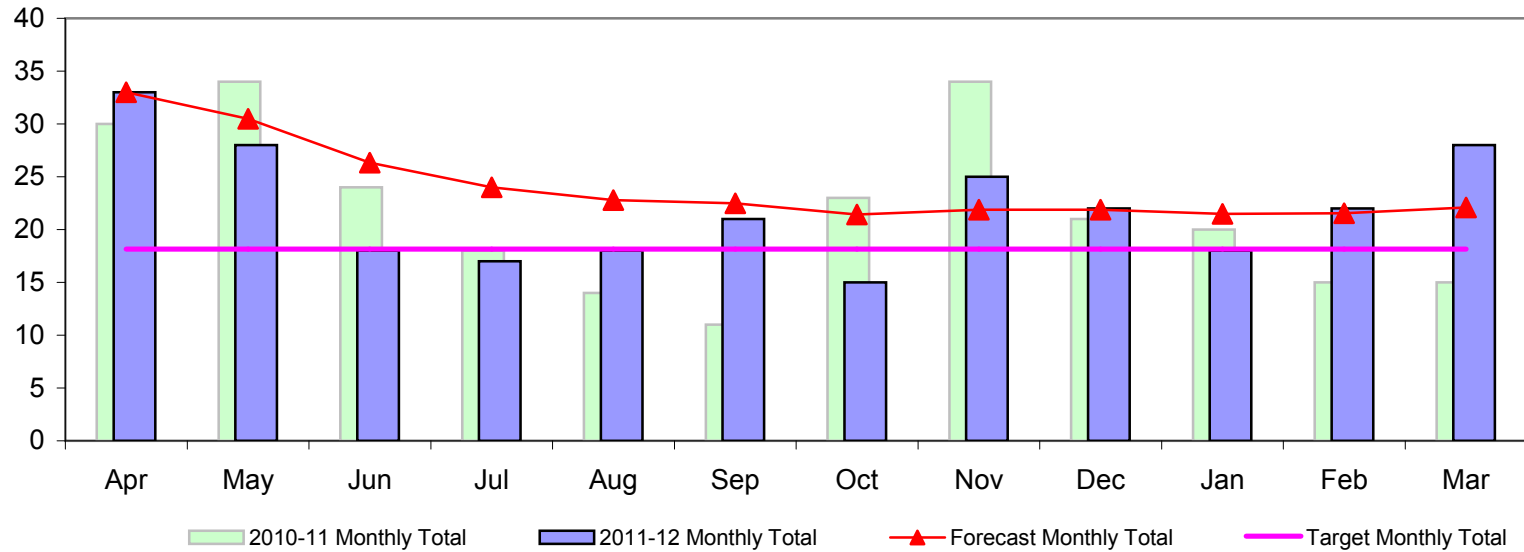
18.2

Previous Years

2007-08	313
2008-09	291
2009-10	229
2010-11	259

Milestone Targets

2011-12	223
2012-13	220
2013-14	218



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	33	30	23
May	28	34	15
Jun	18	24	24
Jul	17	18	17
Aug	18	14	17
Sep	21	11	18
Oct	15	23	15
Nov	25	34	21
Dec	22	21	24
Jan	18	20	21
Feb	22	15	16
Mar	28	15	18

NYP Recorded Anti-Social Behaviour - Selby Town Centre

Totals

Target 2013-14

509

Forecast

400

Cumulative

400

Target Monthly Total

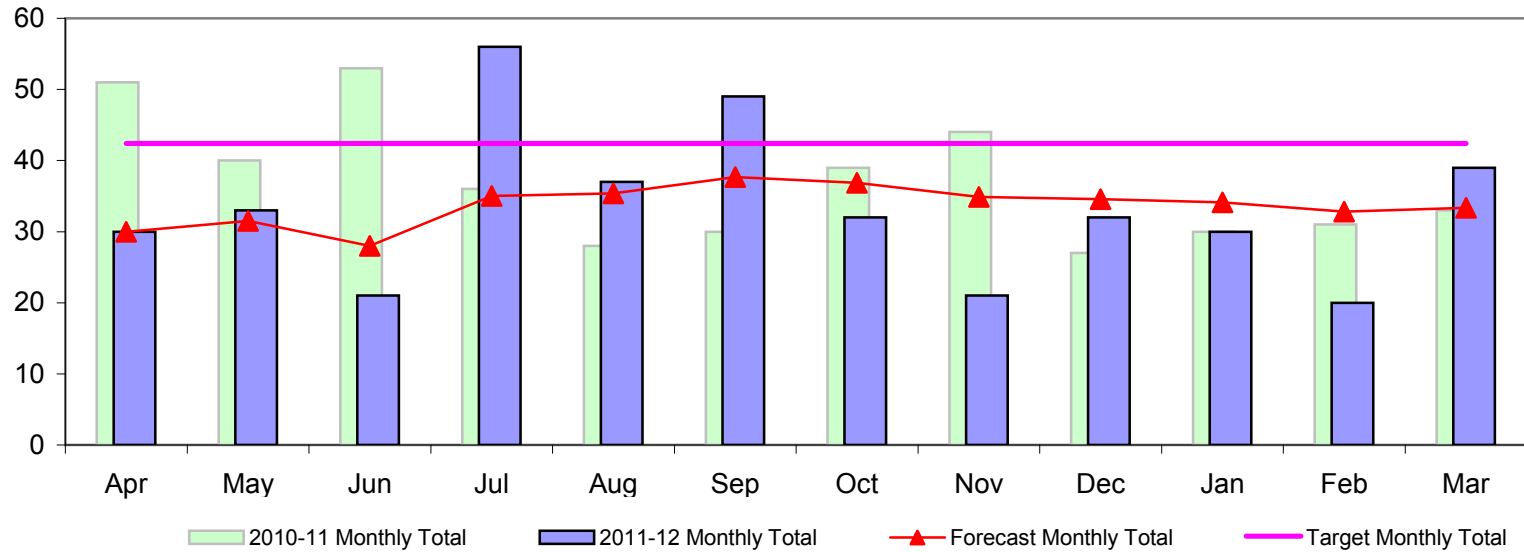
42.4

Previous Years

2007-08	493
2008-09	548
2009-10	536
2010-11	442

Milestone Targets

2011-12	523
2012-13	516
2013-14	509



The Graph shows:

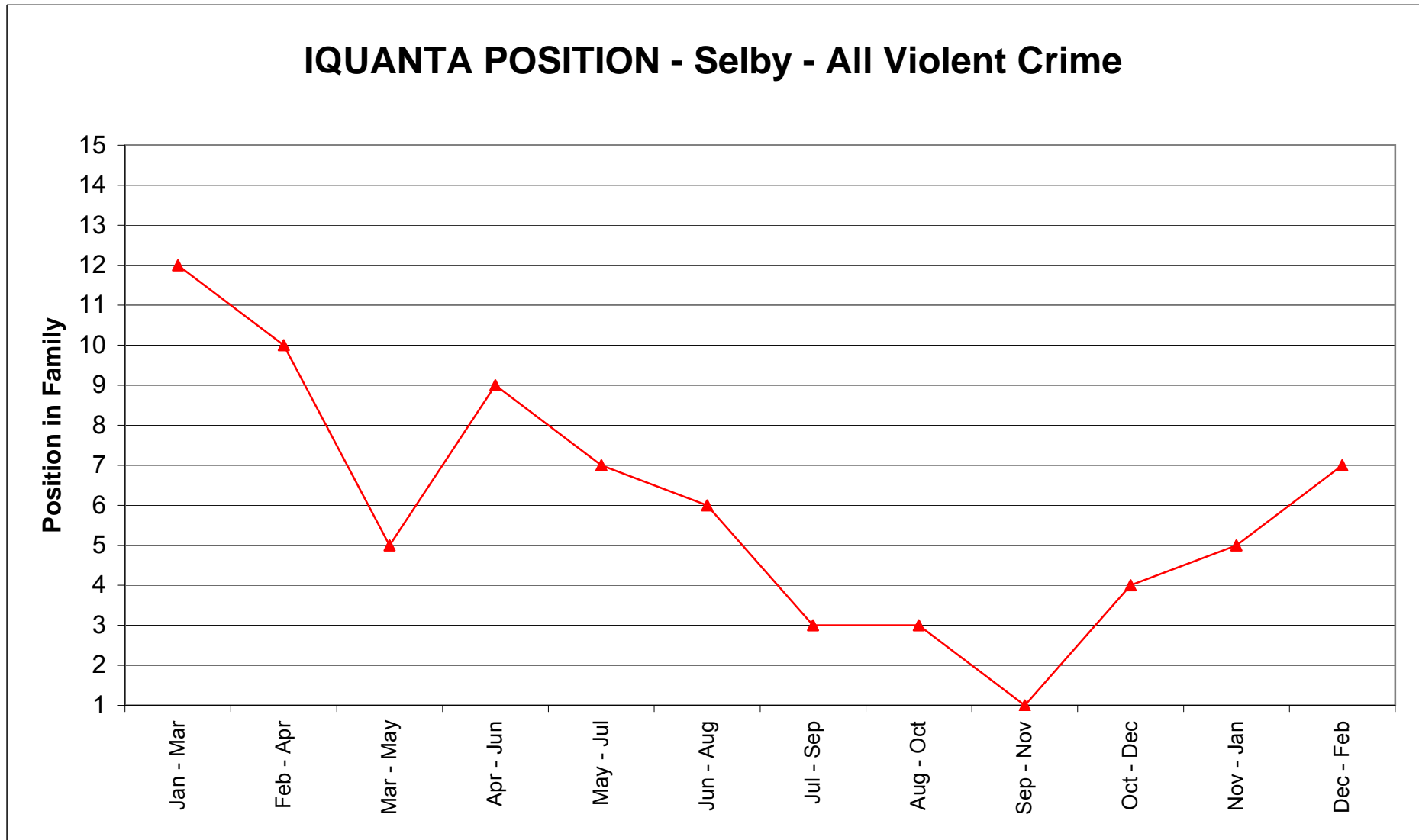
- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

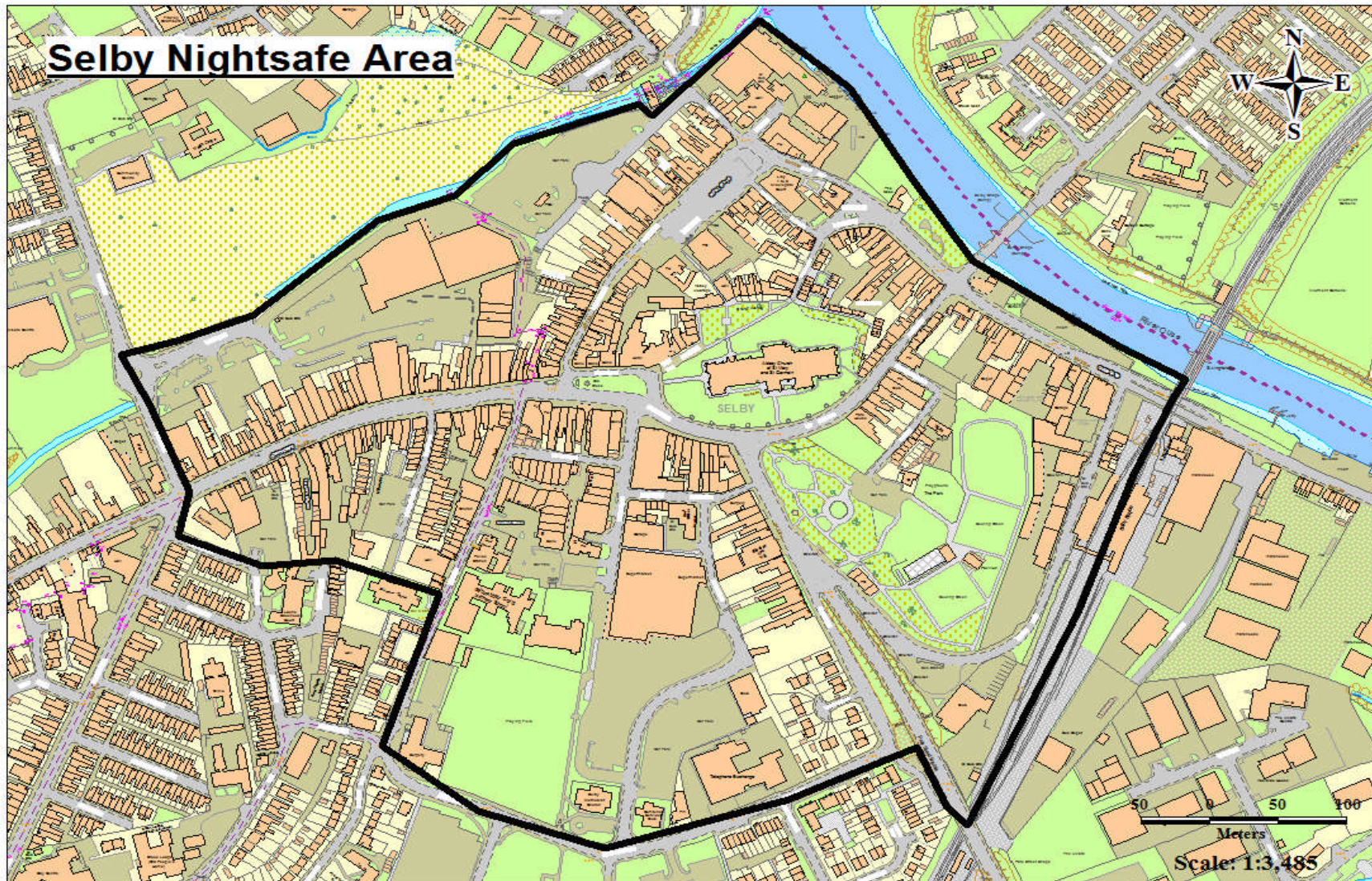
Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2011-12	2010-11	2009-10
Apr	30	51	55
May	33	40	47
Jun	21	53	38
Jul	56	36	49
Aug	37	28	53
Sep	49	30	45
Oct	32	39	55
Nov	21	44	43
Dec	32	27	48
Jan	30	30	41
Feb	20	31	25
Mar	39	33	37





CSP Performance Management

Selby Nightsafe Task Group

2011 - 14

Guidelines and Instructions

This is the updated version of the North Yorkshire CSP Analyst supplied Crime and ASB Statistics

Changes that have been made include

- 1) Update on Crime types for 2011/12 to 2013/14 period
- 2) Sections in order of:
 - Violent Crime*
 - Violent Crime in Selby Town Centre*
 - Evening Violent Crime in Selby Town Centre*
 - Damage Crime in Selby Town Centre*
 - Other Crime in Selby Town Centre*
- 3) End Year Forecasted Totals / Cumulative Totals
- 4) Previous Yearly Outturns and Future Milestone Targets
- 5) Monthly Data from two previous years / Previous Years Monthly totals on Graph
- 6) Position in CSP family from Iquanta - with should help to show how the CSP is performing comparatively

How to read the Data

- 1) The graphs for each of the Indicator types show the target for 2013/14 (pink line), the monthly outturns (blue columns), the previous years monthly outturns (light blue columns) and a rolling average line to give some indication of progress (red line with triangles)
- 2) The Iquanta position in family graphs show the position of the CSP out of 15 CSP's within it's family grouping, with 15 being the worst performing and 1 being the best performing. The graph hopes to show how if the CSP is moving up or down it's family

Selby - Overall Violence

Totals

Target 2013-14

744

Forecast

672

Cumulative

56

Target Monthly Total

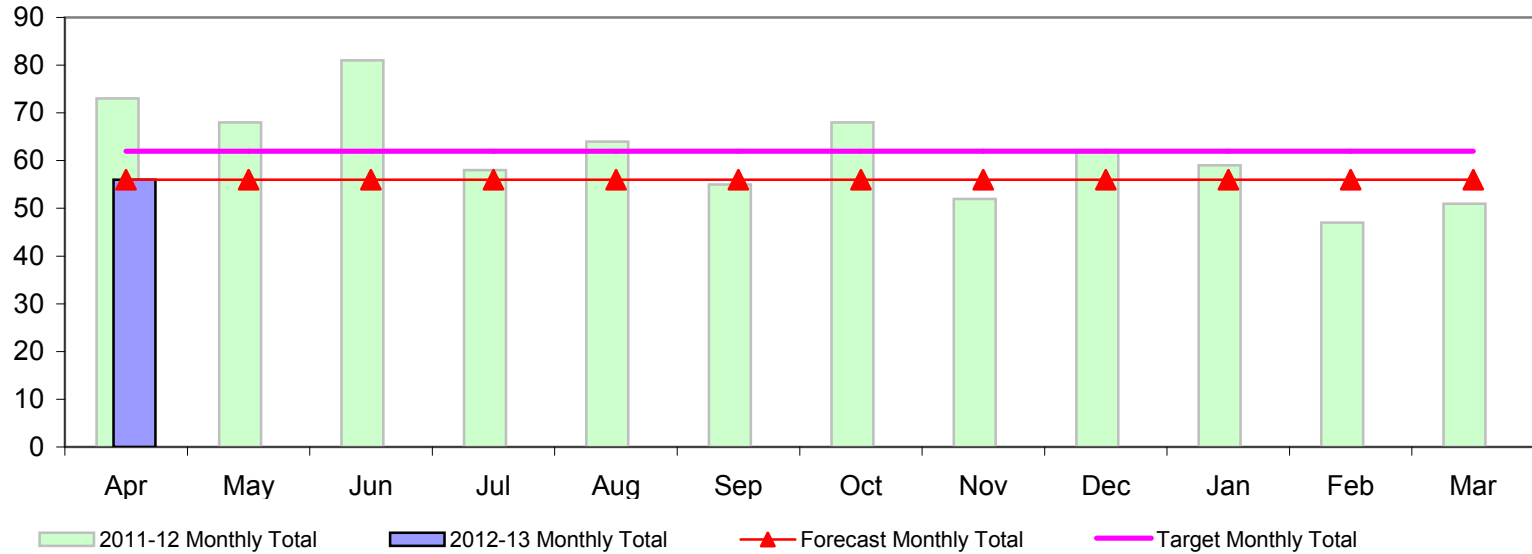
62.0

Previous Years

2007-08	950
2008-09	903
2009-10	783
2010-11	934
2011-12	738

Milestone Targets

2012-13	754
2013-14	744



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	56	73	66	54
May		68	75	59
Jun		81	80	64
Jul		58	63	57
Aug		64	71	75
Sep		55	75	76
Oct		68	96	68
Nov		52	91	70
Dec		62	61	71
Jan		59	99	64
Feb		47	82	59
Mar		51	75	66

Violence - Selby Town Centre

Totals

Target 2013-14

124

Forecast

192

Cumulative

16

Target Monthly Total

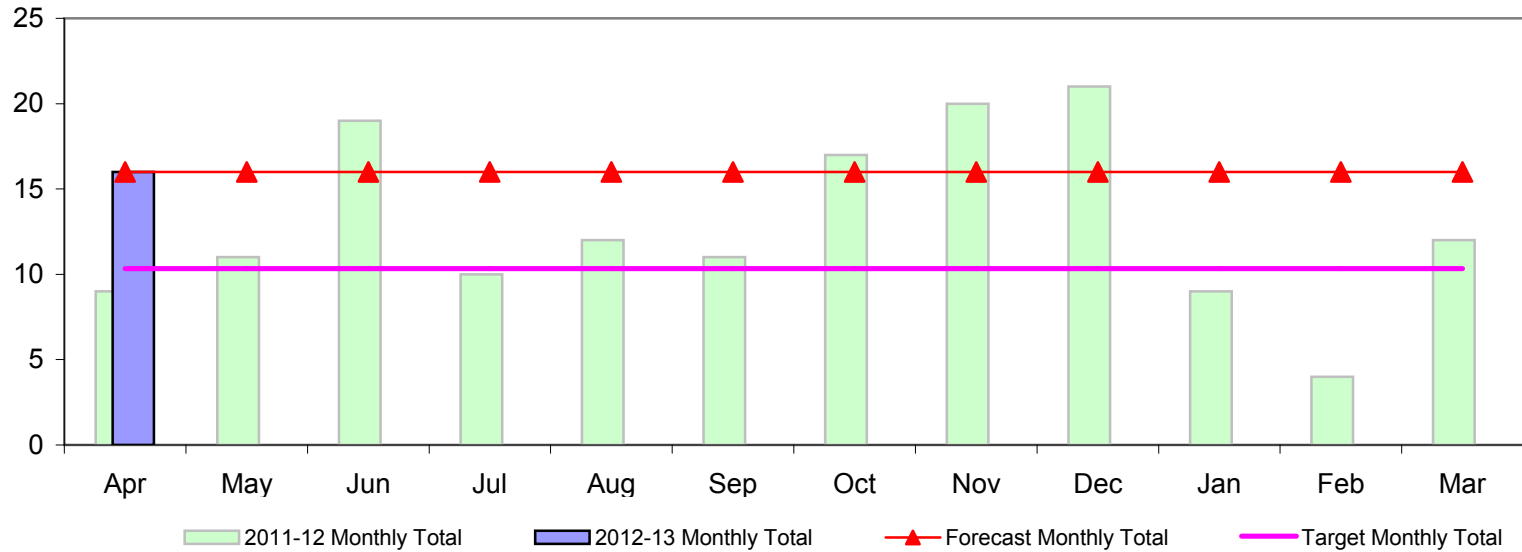
10.3

Previous Years

2007-08	272
2008-09	170
2009-10	131
2010-11	233
2011-12	155

Milestone Targets

2012-13	125
2013-14	124



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months**
(There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	16	9	17	14
May		11	15	8
Jun		19	27	4
Jul		10	10	6
Aug		12	18	14
Sep		11	18	16
Oct		17	29	10
Nov		20	28	10
Dec		21	13	16
Jan		9	21	10
Feb		4	19	10
Mar		12	18	13

Violence - Selby Town Centre - 1800-0559

Totals

Target 2013-14

103

Forecast

180

Cumulative

15

Target Monthly Total

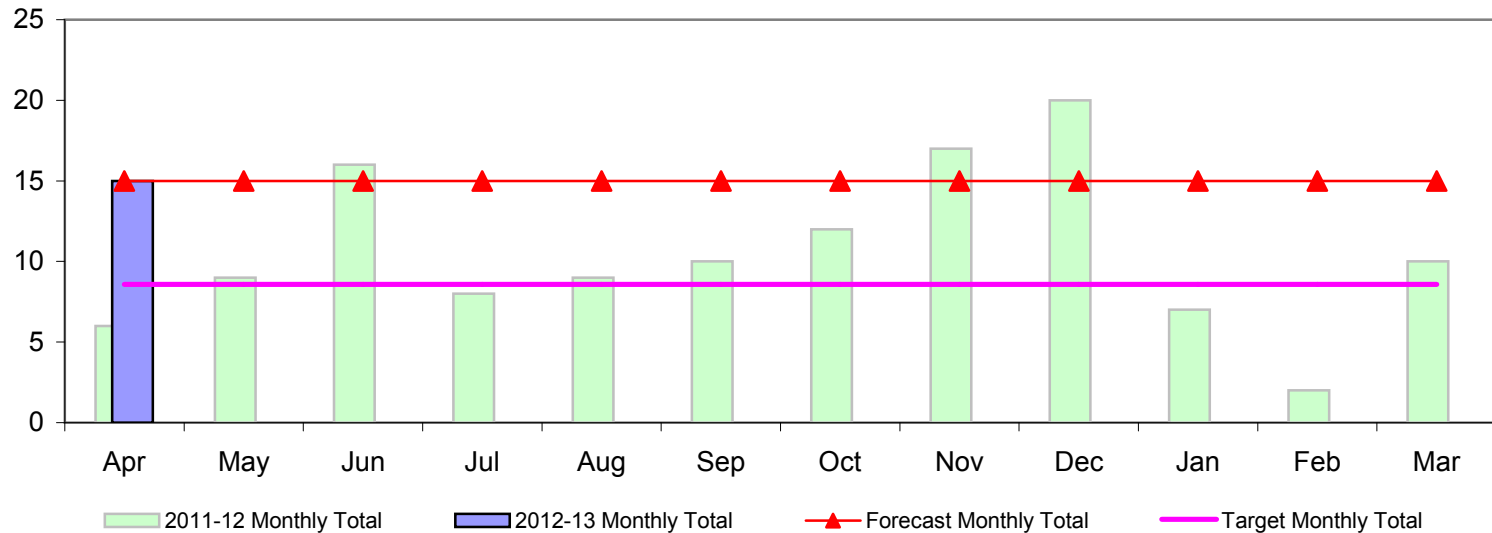
8.6

Previous Years

2007-08	241
2008-09	149
2009-10	108
2010-11	194
2011-12	126

Milestone Targets

2012-13	104
2013-14	103



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	15	6	14	13
May		9	13	8
Jun		16	20	3
Jul		8	7	5
Aug		9	15	13
Sep		10	14	12
Oct		12	27	9
Nov		17	22	9
Dec		20	13	14
Jan		7	15	4
Feb		2	18	8
Mar		10	16	10

Damage - Selby Town Centre

Totals

Target 2013-14

70

Forecast

72

Cumulative

6

Target Monthly Total

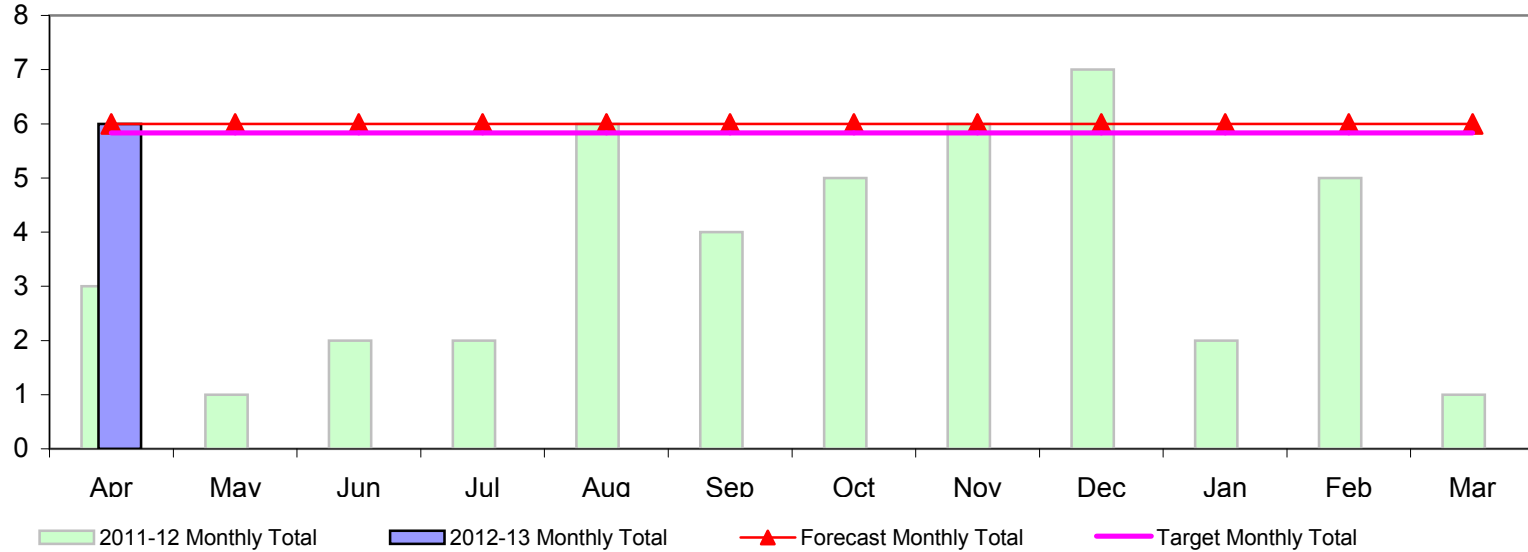
5.8

Previous Years

2007-08	107
2008-09	77
2009-10	74
2010-11	43
2011-12	44

Milestone Targets

2012-13	71
2013-14	70



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)**
- 2) Forecasted annual total based upon a moving average of months**
(There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	6	3	3	9
May		1	5	5
Jun		2	4	2
Jul		2	3	8
Aug		6	3	5
Sep		4	5	7
Oct		5	1	11
Nov		6	3	7
Dec		7	1	8
Jan		2	3	3
Feb		5	6	8
Mar		1	6	1

Other Crime - Selby Town Centre

Totals

Target 2013-14

218

Forecast

312

Cumulative

26

Target Monthly Total

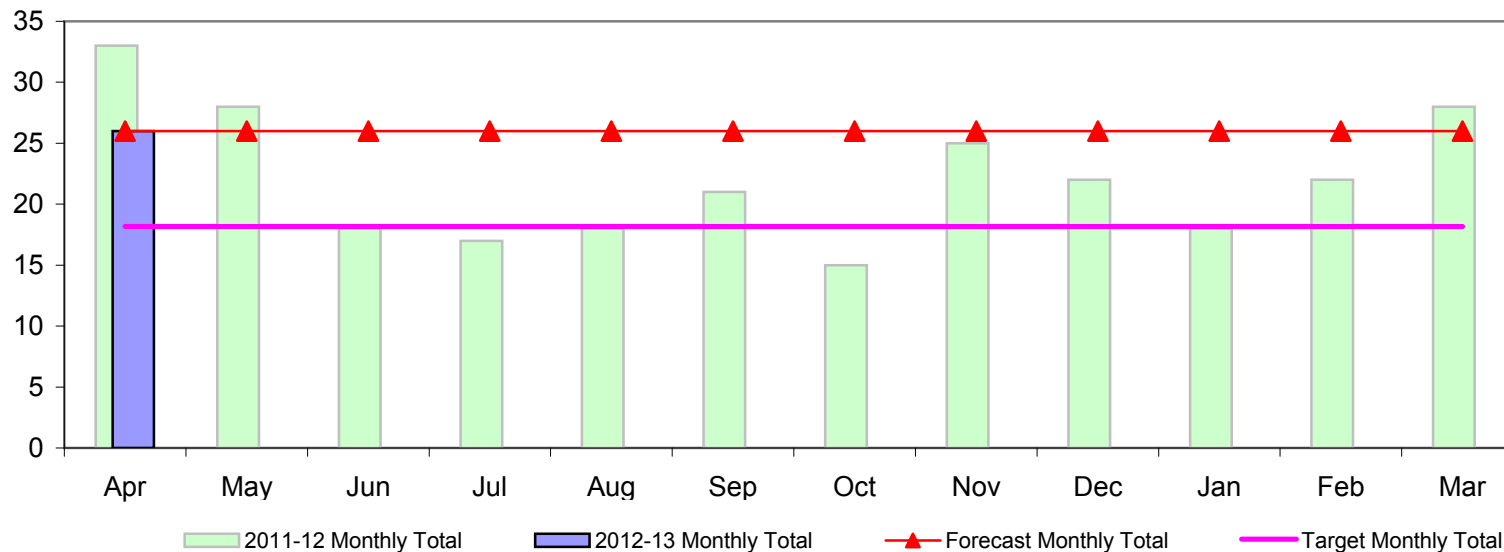
18.2

Previous Years

2007-08	313
2008-09	291
2009-10	229
2010-11	259
2011-12	265

Milestone Targets

2012-13	220
2013-14	218



The Graph shows:

- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	26	33	30	23
May		28	34	15
Jun		18	24	24
Jul		17	18	17
Aug		18	14	17
Sep		21	11	18
Oct		15	23	15
Nov		25	34	21
Dec		22	21	24
Jan		18	20	21
Feb		22	15	16
Mar		28	15	18

NYP Recorded Anti-Social Behaviour - Selby Town Centre

Totals

Target 2013-14

509

Forecast

336

Cumulative

28

Target Monthly Total

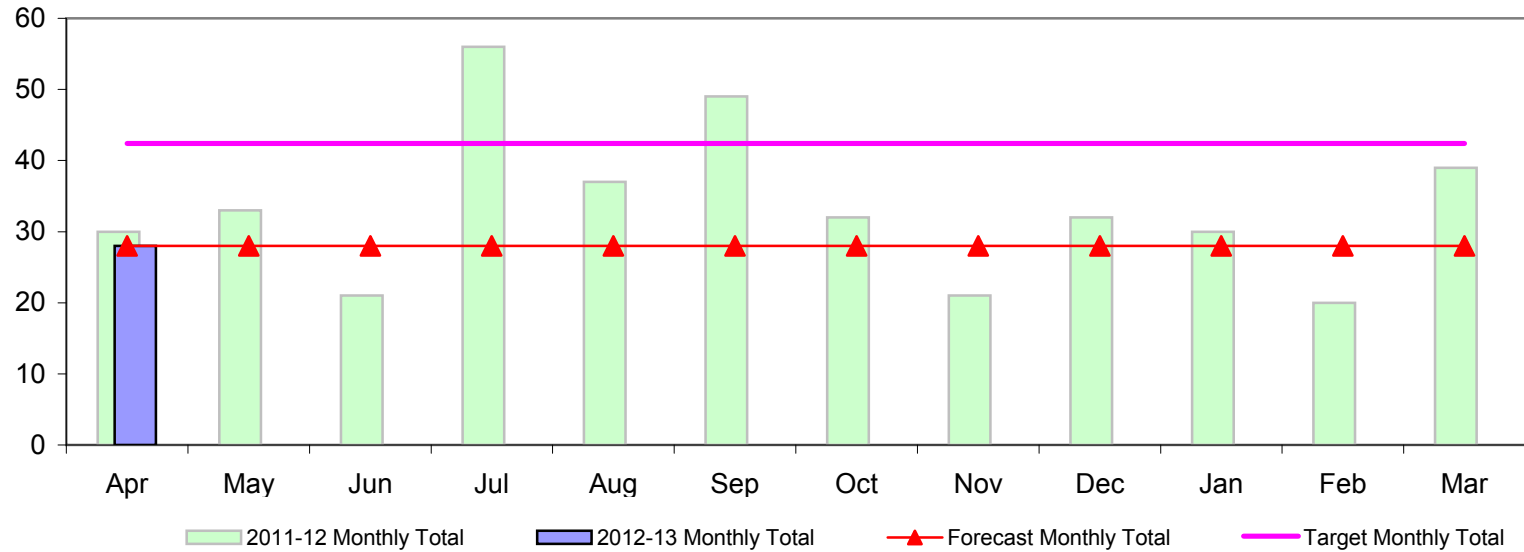
42.4

Previous Years

2007-08	493
2008-09	548
2009-10	536
2010-11	442
2011-12	400

Milestone Targets

2012-13	516
2013-14	509



The Graph shows:

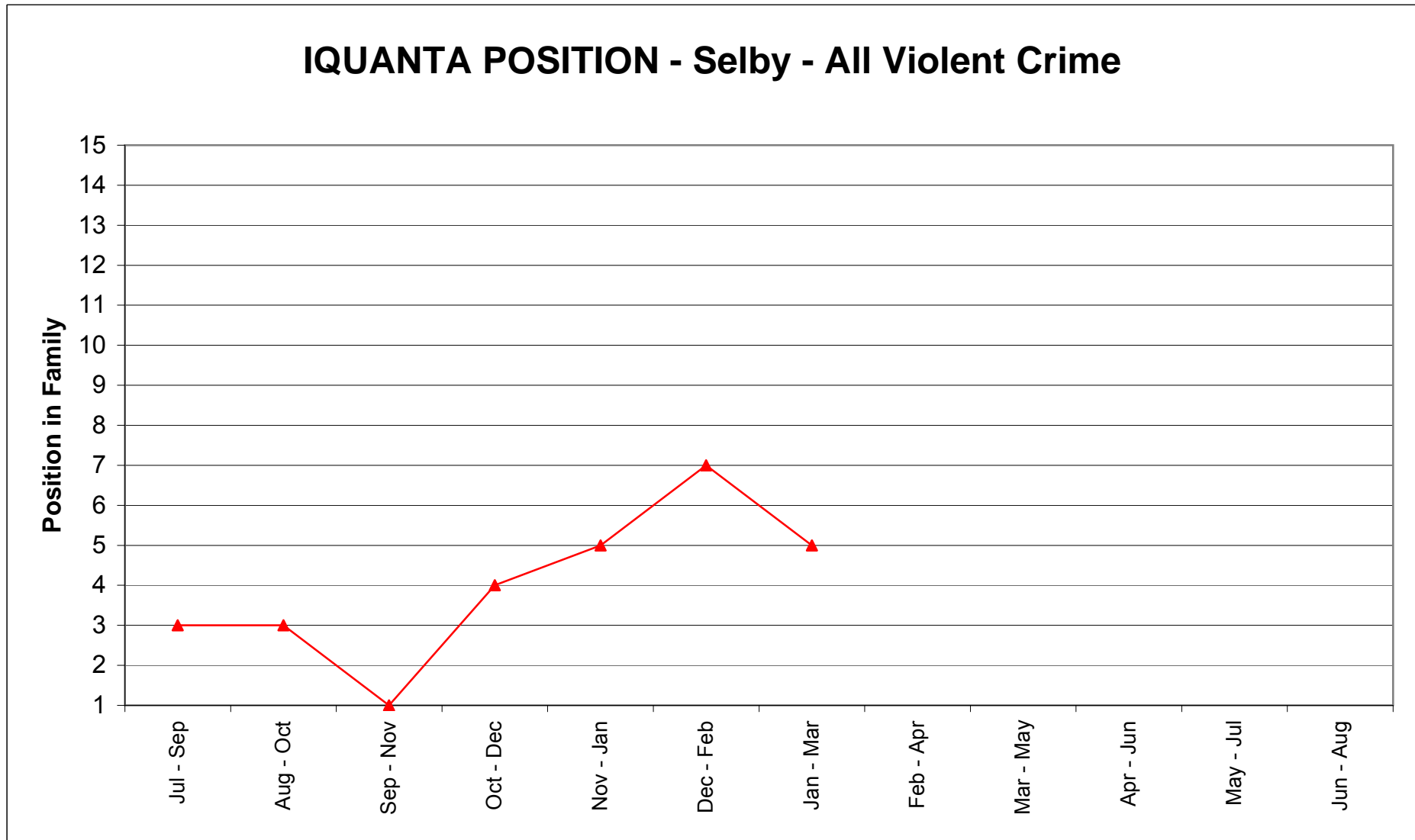
- 1) Target level 2013-2014 (Strategy end not the Yearly milestones)
- 2) Forecasted annual total based upon a moving average of months (There has been no allowance for known seasonal patterns)

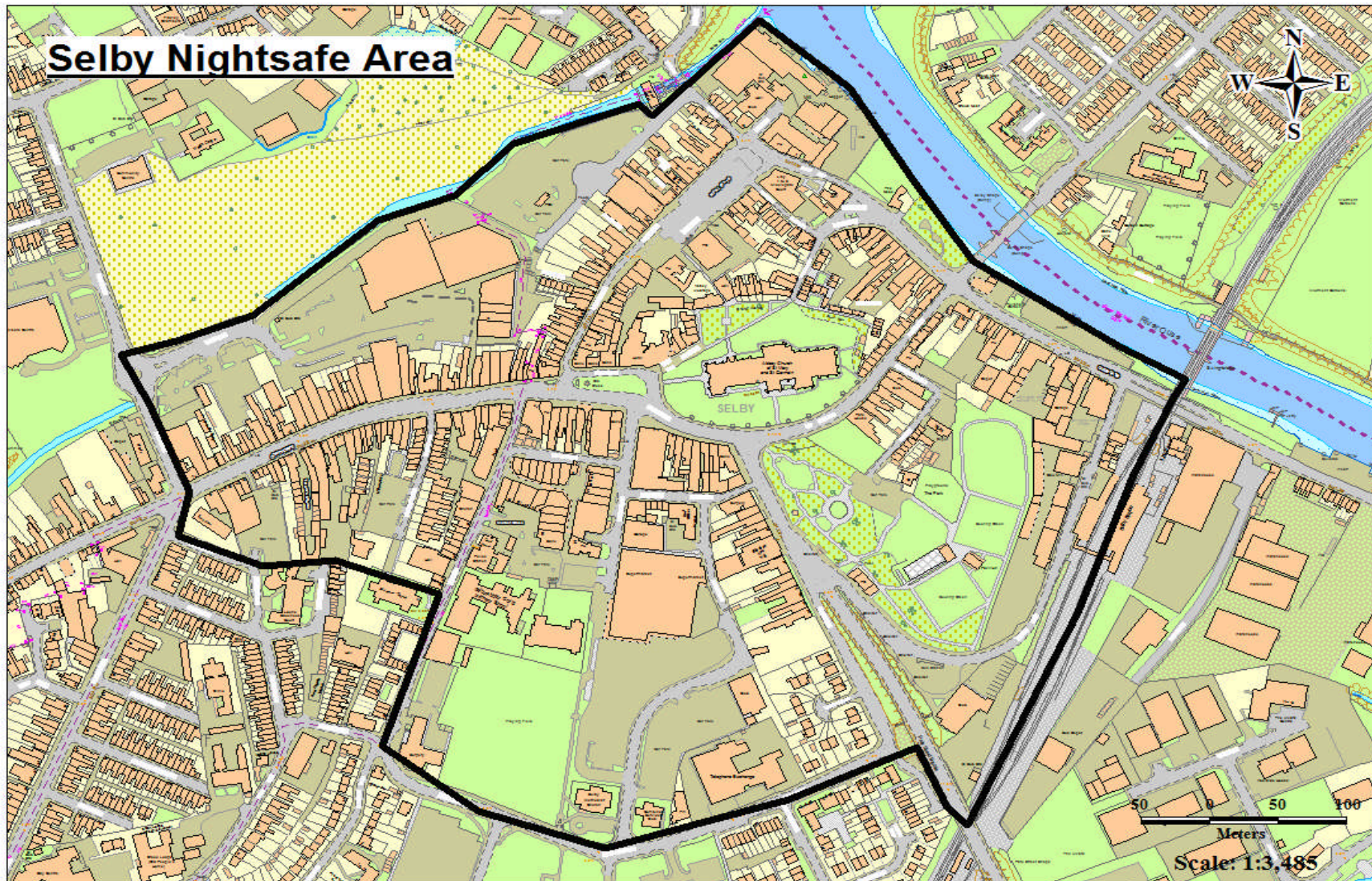
Key:

	- Action Needed (>120%)
	- Caution (100% - 120%)
	- No Action (<100%)



Month	2012-13	2011-12	2010-11	2009-10
Apr	28	30	51	55
May		33	40	47
Jun		21	53	38
Jul		56	36	49
Aug		37	28	53
Sep		49	30	45
Oct		32	39	55
Nov		21	44	43
Dec		32	27	48
Jan		30	30	41
Feb		20	31	25
Mar		39	33	37





**WE ARE COMMITTED TO BEING THERE WHEN YOU NEED US:**

Key Performance Indicator	Objective	Year To Date			Compared to monthly ave		
		2012/13	2011/13	+/-	Apr-12	Average	+/-
(NYP) % of emergency calls answered within 10 seconds:	Improve on 84%	95%	92%	3.5%	95%	84%	11%
(NYP) Avg time to answer an emergency call (seconds):	10 Seconds	4.3	5.0	-0.7	4.3	7.1	-2.8
(NYP) % of Public Enquirer calls answered within 30 seconds:	Achieve 90%	85%			85%		
(NYP) % of Operator calls answered within 30 seconds:	Achieve 90%	93%			93%		
% of Immediate Urban incidents attended in 15 minutes:	Monitor	86%	81%	5.2%	86%	86%	0%
Avg time to attend Immediate Urban incidents (mins):	15 mins	9	11	-2	9	9	0
% of Immediate Rural incidents attended in 20 minutes:	Monitor	88%	84%	4.6%	88%	85%	3%
Avg time to attend Immediate Rural incidents (mins):	20 mins	13	13	0	13	13	0
% of Vulnerable Person Incidents attended in 60 minutes:	Monitor	100%	75%	25.0%	100%	76%	24%
Avg time to attend Vulnerable Person incidents (mins):	60 mins	14	80	-66	14	55	-41
% of Priority Incidents attended in 60 minutes:	Monitor	82%	79%	2.6%	82%	80%	2%
Avg time to attend Priority incidents (mins):	60 mins	45	49	-4	45	47	-1
% of victims satisfied with the time it took to arrive :	Monitor	88%	92%	-3.5%	88%	90%	-2%

Please note that call handling stats are presented for NYP only - they are not split by district or Safer Neighbourhood Command. In addition it is no longer possible to measure '0845' performance as a combined figure since the introduction of the Automated Switchboard on 21st November because of how the calls are now routed to the FCR.

WE ARE COMMITTED TO BEING YOUR LOCAL POLICE SERVICE:

Key Performance Indicator	Objective	Year To Date			Compared to monthly ave		
		2011/12	2010/11	+/-	Apr-12	Average	+/-
% of victims satisfied with ease of contact:	Monitor	95%	97%	-2.2%	95%	95%	0%

WE ARE COMMITTED TO LISTENING TO YOU:

Key Performance Indicator	Objective	Year To Date			Compared to monthly ave		
		2011/12	2010/11	+/-	Apr-12	Average	+/-
% of victims satisfied with actions taken by NYP:	Monitor	84%	82%	2.1%	84%	83%	1%
% of victims who felt informed about what the police would do regarding their crime/incident :	Monitor	73%	58%	15.2%	73%	64%	9%
% of victims who thought their questions were answered adequately :	Monitor	86%	79%	7.4%	86%	83%	3%
% of victims who felt reassured by what the police did :	Monitor	90%	86%	3.5%	90%	89%	1%
% of victims satisfied with the treatment they received:	Monitor	93%	87%	5.9%	93%	91%	2%
% of victims satisfied with being kept informed of progress (follow up):	Monitor	72%	68%	4.0%	72%	71%	1%
% of victim given updates without asking :	Monitor	63%	50%	13.5%	63%	58%	5%
% of victims satisfied with overall service:	Improve on 85.4%	82%	82%	-0.8%	82%	82%	0%

Notes:

User Satisfaction Survey data is based on a representative sample of Burglary, Violence, Autocrime and RTC victims and is captured and produced in accordance with Home Office guidance.

The accuracy of the survey data is approximately +/- 2% at force level and between +/- 4 and 5 at SNC level.

If the current quarter performance is highlighted in red or green this means it represents a statistically significant change from 2010/11.

Trend analysis is calculated based on the latest 6 months of data.

Area: Selby District																													
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence				
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11
Jan	0	255	263	0	47	58	0	42	44	0	44	19	0	9	15	0	44	53	0	29	13	0	15	22	0	66	53		
Feb	0	233	270	0	46	58	0	42	50	0	41	25	0	7	10	0	63	48	0	23	10	0	36	15	0	56	45		
Mar	0	320	289	0	58	35	0	61	56	0	25	20	0	11	12	0	45	62	0	15	13	0	22	22	0	54	55		
Apr	0	345	244	44	47	29	72	46	47	12	37	28	11	5	12	66	75	43	13	23	15	13	36	21	55	52	22		
May	0	279	-	46	38	-	72	41	-	17	20	-	11	12	-	74	61	-	18	15	-	26	39	-	56	53	-		
Jun	0	305	-	59	42	-	58	44	-	18	24	-	7	8	-	95	71	-	16	15	-	34	34	-	60	73	-		
Jul	0	357	-	67	44	-	51	39	-	17	31	-	5	11	-	81	42	-	12	15	-	20	39	-	53	50	-		
Aug	0	321	-	47	40	-	53	55	-	18	31	-	7	10	-	66	59	-	19	14	-	20	22	-	49	53	-		
Sep	0	290	-	56	54	-	49	44	-	13	30	-	9	9	-	67	61	-	25	15	-	29	32	-	55	45	-		
Oct	0	309	-	36	45	-	67	57	-	29	26	-	5	8	-	57	62	-	26	17	-	33	30	-	68	54	-		
Nov	0	308	-	50	65	-	47	44	-	35	26	-	6	14	-	83	50	-	28	10	-	31	38	-	60	46	-		
Dec	0	230	-	34	36	-	23	41	-	25	21	-	13	14	-	35	54	-	22	21	-	15	17	-	38	48	-		
Total	0	3552	1066	439	562	151	492	556	150	184	356	64	74	118	37	624	687	163	179	212	36	221	360	59	4941	650	153		

Area: Appletton Roebuck																													
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence				
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11
Jan	0	4	2	0	0	1	0	2	0	0	1	3	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2		
Feb	0	0	2	0	0	2	0	1	1	0	1	0	0	0	0	0	0	3	0	0	0	0	1	1	0	0	1		
Mar	0	3	3	0	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0		
Apr	0	3	3	0	1	1	0	1	0	0	2	0	0	0	0	2	0	0	0	0	0	1	0	0	0	0	0		
May	0	3	-	0	1	-	0	1	-	0	1	-	0	0	-	1	2	-	0	0	-	0	1	-	0	0	-		
Jun	0	6	-	0	1	-	2	0	-	0	0	-	1	0	-	6	2	-	0	0	-	2	1	-	0	0	-		
Jul	0	3	-	4	1	-	0	1	-	0	1	-	1	0	-	3	3	-	0	0	-	3	0	-	1	1	-		
Aug	0	3	-	4	2	-	1	1	-	0	1	-	0	0	-	2	3	-	0	0	-	1	0	-	0	0	-		
Sep	0	3	-	0	0	-	0	0	-	0	1	-	0	1	-	1	2	-	0	0	-	1	1	-	0	0	-		
Oct	0	3	-	0	0	-	0	1	-	2	1	-	0	0	-	2	0	-	2	0	-	0	1	-	0	1	-		
Nov	0	4	-	0	1	-	0	0	-	2	2	-	0	0	-	0	0	-	0	0	-	0	0	-	0	0	-		
Dec	0	3	-	0	1	-	0	0	-	2	0	-	0	0	-	0	1	-	0	0	-	0	0	-	0	0	-		
Total	0	38	10	8	8	5	3	8	1	6	11	3	2	1	0	17	13	4	2	0	0	8	5	1	1	4	3		

Area: Barlby																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	8	14	0	4	4	0	2	1	0	2	0	0	1	1	0	2	1	0	0	0	0	0	2	4	4	
Feb	0	15	24	0	1	3	0	4	3	0	2	2	0	0	0	0	2	1	0	0	0	0	5	1	0	3	5
Mar	0	23	19	0	0	2	0	2	2	0	2	1	0	0	1	0	1	3	0	0	0	0	2	2	0	0	3
Apr	0	28	19	3	1	0	0	0	2	0	3	0	0	0	1	1	4	1	1	2	0	0	0	0	4	1	0
May	0	22	-	0	2	-	1	2	-	0	0	-	1	1	-	3	2	-	1	0	-	0	2	-	2	1	-
Jun	0	17	-	4	1	-	2	2	-	1	4	-	0	0	-	9	1	-	1	1	-	1	2	-	3	3	-
Jul	0	23	-	2	3	-	3	3	-	3	0	-	0	0	-	3	1	-	1	2	-	0	0	-	7	0	-
Aug	0	24	-	2	2	-	2	1	-	2	0	-	0	0	-	2	0	-	1	0	-	3	0	-	5	2	-
Sep	0	13	-	2	5	-	2	4	-	1	0	-	1	0	-	5	2	-	1	1	-	0	0	-	7	1	-
Oct	0	13	-	1	2	-	1	1	-	0	1	-	0	0	-	5	1	-	0	0	-	2	1	-	2	2	-
Nov	0	21	-	0	2	-	3	3	-	1	1	-	0	1	-	5	0	-	0	0	-	1	0	-	5	0	-
Dec	0	19	-	1	0	-	0	0	-	1	1	-	3	0	-	1	4	-	2	0	-	0	1	-	4	3	-
Total	0	226	76	15	23	9	14	24	8	9	16	3	5	3	3	34	20	5	8	6	0	7	13	5	39	20	12

Area: Brayton																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	8	11	0	4	1	0	0	3	0	0	0	0	0	1	0	4	2	0	0	0	0	1	0	0	1	2
Feb	0	5	12	0	3	0	0	1	2	0	0	0	0	0	1	0	1	0	0	1	1	0	0	0	0	2	3
Mar	0	10	5	0	0	0	0	2	1	0	2	1	0	1	1	0	1	1	0	0	3	0	0	1	0	1	1
Apr	0	15	7	2	1	0	1	2	2	1	1	0	0	0	0	2	1	3	0	0	0	0	1	1	3	1	0
May	0	9	-	2	2	-	3	2	-	0	1	-	0	0	-	3	3	-	1	0	-	2	3	-	3	3	-
Jun	0	17	-	1	0	-	1	3	-	0	2	-	0	0	-	5	1	-	0	0	-	0	4	-	2	1	-
Jul	0	15	-	5	1	-	0	2	-	0	0	-	0	0	-	4	1	-	0	1	-	0	1	-	4	0	-
Aug	0	13	-	3	1	-	3	2	-	0	0	-	0	0	-	5	1	-	0	0	-	1	3	-	2	1	-
Sep	0	10	-	3	2	-	2	1	-	1	0	-	1	1	-	1	2	-	1	1	-	2	2	-	2	2	-
Oct	0	12	-	1	0	-	2	1	-	2	0	-	0	0	-	0	2	-	1	0	-	1	3	-	3	2	-
Nov	0	19	-	2	0	-	1	3	-	2	0	-	0	0	-	0	1	-	1	0	-	1	2	-	3	3	-
Dec	0	11	-	1	1	-	0	3	-	1	0	-	1	2	-	0	4	-	0	1	-	0	0	-	0	2	-
Total	0	144	35	20	15	1	13	22	8	7	6	1	2	4	3	20	22	6	4	4	4	7	20	2	22	19	6

Area: Camblesforth																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	15	13	0	1	7	0	0	4	0	1	0	0	0	0	0	1	9	0	0	0	0	1	1	0	3	5
Feb	0	10	12	0	2	10	0	0	1	0	1	4	0	0	2	0	3	2	0	1	0	0	1	1	0	1	1
Mar	0	12	8	0	3	2	0	2	1	0	1	1	0	0	1	0	3	3	0	0	0	0	0	0	0	3	5
Apr	0	18	17	4	2	2	3	4	1	0	1	0	0	0	1	3	1	3	0	1	0	2	2	0	3	2	3
May	0	10	-	1	6	-	1	2	-	0	1	-	0	0	-	7	1	-	0	1	-	3	1	-	3	2	-
Jun	0	18	-	2	6	-	1	4	-	0	0	-	0	0	-	5	3	-	0	1	-	4	1	-	0	3	-
Jul	0	22	-	4	1	-	2	4	-	1	4	-	0	1	-	2	2	-	0	1	-	3	6	-	2	6	-
Aug	0	15	-	3	2	-	5	2	-	0	1	-	0	0	-	5	3	-	0	0	-	1	1	-	0	3	-
Sep	0	10	-	3	4	-	0	1	-	0	1	-	0	1	-	1	3	-	0	0	-	2	0	-	0	2	-
Oct	0	19	-	1	3	-	0	4	-	0	0	-	0	0	-	4	5	-	0	1	-	3	2	-	2	2	-
Nov	0	19	-	2	5	-	0	3	-	0	0	-	0	0	-	5	3	-	0	0	-	3	3	-	3	4	-
Dec	0	15	-	0	1	-	2	4	-	0	0	-	0	0	-	1	3	-	1	1	-	0	5	-	0	2	-
Total	0	183	50	20	36	21	14	30	7	1	11	5	0	2	4	33	31	17	1	7	0	21	23	2	13	33	14

Area: Cawood with Wistow																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	6	5	0	1	1	0	0	1	0	0	0	0	0	0	0	4	1	0	0	0	0	1	1	0	1	0
Feb	0	5	6	0	3	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	0	1	0
Mar	0	8	8	0	1	0	0	0	0	0	0	1	0	0	1	0	0	0	0	2	0	0	1	1	0	2	4
Apr	0	10	8	1	0	1	1	1	0	0	2	1	0	0	0	3	3	2	0	0	0	0	1	0	0	1	1
May	0	6	-	0	2	-	3	0	-	1	1	-	0	0	-	1	1	-	0	1	-	0	1	-	3	0	-
Jun	0	5	-	6	1	-	3	0	-	0	0	-	0	0	-	4	2	-	1	0	-	1	2	-	4	3	-
Jul	0	3	-	1	1	-	0	0	-	0	2	-	0	3	-	3	1	-	0	0	-	3	0	-	3	1	-
Aug	0	7	-	1	2	-	2	3	-	0	1	-	0	0	-	1	11	-	0	0	-	2	1	-	3	1	-
Sep	0	7	-	0	4	-	0	4	-	0	1	-	0	1	-	1	5	-	0	0	-	0	0	-	0	0	-
Oct	0	6	-	2	1	-	6	0	-	0	1	-	0	0	-	2	3	-	0	0	-	1	0	-	1	3	-
Nov	0	6	-	1	0	-	0	1	-	1	0	-	0	0	-	10	1	-	0	0	-	2	1	-	2	0	-
Dec	0	5	-	0	0	-	1	0	-	1	0	-	0	0	-	2	2	-	0	0	-	0	0	-	1	2	-
Total	0	74	27	12	16	3	16	9	1	3	8	2	0	4	1	27	33	3	1	4	0	9	9	2	17	15	5

Area: Eggborough																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	10	11	0	0	2	0	1	1	0	4	1	0	1	0	0	1	2	0	0	0	0	0	0	0	3	1
Feb	0	16	24	0	0	2	0	2	1	0	0	2	0	0	0	0	4	2	0	0	0	0	0	0	2	3	
Mar	0	21	14	0	0	3	0	4	5	0	1	0	0	0	1	0	2	2	0	0	0	0	3	0	2	5	
Apr	0	18	11	0	2	1	1	3	1	0	1	1	0	0	0	3	2	2	0	1	0	3	4	1	3	2	0
May	0	14	-	4	0	-	5	3	-	1	2	-	0	2	-	0	0	-	0	0	-	2	4	-	3	2	-
Jun	0	12	-	2	1	-	1	0	-	0	0	-	0	0	-	3	8	-	0	0	-	2	3	-	1	3	-
Jul	0	16	-	1	7	-	2	2	-	0	0	-	1	1	-	1	2	-	0	2	-	0	2	-	3	1	-
Aug	0	18	-	0	1	-	2	3	-	0	0	-	0	0	-	4	3	-	0	0	-	2	0	-	0	3	-
Sep	0	15	-	4	2	-	1	1	-	0	0	-	0	0	-	3	4	-	0	0	-	0	2	-	4	1	-
Oct	0	25	-	0	1	-	1	1	-	0	0	-	0	0	-	2	6	-	0	3	-	3	2	-	3	0	-
Nov	0	15	-	0	3	-	1	2	-	0	0	-	1	0	-	1	2	-	0	0	-	2	6	-	1	3	-
Dec	0	11	-	0	0	-	0	1	-	0	0	-	0	0	-	1	0	-	0	0	-	3	1	-	3	0	-
Total	0	191	60	11	17	8	14	23	8	1	8	4	2	4	1	18	34	8	0	6	0	17	27	1	21	22	9

Area: Fairburn with Brotherton																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	17	15	0	5	3	0	4	1	0	0	2	0	0	0	0	4	1	0	2	1	0	0	0	0	6	0
Feb	0	19	16	0	4	8	0	3	5	0	0	1	0	0	0	0	9	2	0	0	1	0	9	2	0	1	3
Mar	0	25	21	0	4	3	0	6	2	0	0	1	0	0	0	0	0	6	0	0	0	0	3	2	0	1	3
Apr	0	22	12	3	5	5	3	1	7	1	0	1	0	0	1	2	2	3	1	0	0	0	1	1	2	1	3
May	0	13	-	4	6	-	3	3	-	1	0	-	0	0	-	1	2	-	1	1	-	3	2	-	1	2	-
Jun	0	14	-	1	5	-	3	4	-	0	2	-	0	1	-	2	5	-	0	0	-	3	4	-	2	4	-
Jul	0	14	-	8	4	-	6	2	-	2	2	-	0	0	-	3	1	-	0	0	-	4	4	-	4	2	-
Aug	0	15	-	3	1	-	2	2	-	0	0	-	0	0	-	4	5	-	0	0	-	0	0	-	0	2	-
Sep	0	18	-	11	4	-	4	6	-	0	2	-	0	0	-	6	2	-	2	1	-	1	4	-	0	5	-
Oct	0	12	-	2	2	-	2	4	-	1	1	-	0	0	-	4	0	-	2	1	-	4	1	-	1	2	-
Nov	0	20	-	3	3	-	6	3	-	1	2	-	0	0	-	4	4	-	2	0	-	6	2	-	1	1	-
Dec	0	14	-	3	3	-	0	0	-	1	0	-	3	1	-	2	1	-	0	0	-	2	1	-	1	1	-
Total	0	203	64	38	46	19	29	38	15	7	9	5	3	2	1	28	35	12	8	5	2	23	31	5	12	28	9

Area: Hambleton																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	12	17	0	1	4	0	1	1	0	1	0	0	1	0	0	0	1	0	0	0	0	1	1	0	2	0
Feb	0	9	10	0	1	0	0	1	4	0	1	1	0	0	0	0	3	3	0	1	0	0	1	0	0	0	2
Mar	0	8	10	0	2	2	0	1	4	0	0	0	0	0	0	3	8	0	0	0	0	1	0	0	0	0	2
Apr	0	18	10	2	2	0	4	1	1	1	2	0	0	0	1	3	1	0	0	1	0	0	2	0	0	2	0
May	0	6	-	0	2	-	5	1	-	1	0	-	1	1	-	3	1	-	1	0	-	2	5	-	0	1	-
Jun	0	2	-	1	1	-	0	2	-	0	1	-	0	0	-	2	0	-	0	0	-	1	0	-	1	1	-
Jul	0	19	-	2	2	-	2	2	-	0	0	-	0	0	-	4	2	-	0	0	-	0	1	-	1	1	-
Aug	0	7	-	1	2	-	2	4	-	1	2	-	1	0	-	3	4	-	0	0	-	2	4	-	2	0	-
Sep	0	8	-	1	2	-	2	0	-	0	0	-	0	0	-	2	2	-	0	0	-	1	1	-	3	0	-
Oct	0	23	-	2	0	-	0	3	-	0	0	-	0	2	-	1	1	-	1	0	-	0	0	-	6	2	-
Nov	0	22	-	3	2	-	5	0	-	2	0	-	0	0	-	6	2	-	0	1	-	0	1	-	1	0	-
Dec	0	3	-	1	2	-	0	0	-	0	0	-	0	0	-	2	0	-	1	0	-	1	0	-	1	0	-
Total	0	137	47	13	19	6	20	16	10	5	7	1	2	4	1	26	19	12	3	3	0	7	17	1	15	9	4

Area: Hemingbrough																												
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence			
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	
Jan	0	6	7	0	0	3	0	0	0	0	0	0	0	1	0	0	2	2	0	0	0	0	1	0	0	1	0	
Feb	0	7	9	0	0	2	0	1	0	0	0	0	0	1	0	0	4	1	0	0	0	0	0	1	1	0	1	0
Mar	0	7	5	0	4	0	0	0	1	0	0	0	0	1	0	0	2	0	0	0	2	0	3	1	0	1	3	
Apr	0	7	4	0	3	0	3	3	0	0	0	1	0	0	0	1	0	1	0	0	0	1	1	2	0	0	2	
May	0	6	-	1	3	-	2	3	-	0	0	-	1	1	-	0	1	-	0	0	-	1	0	-	3	1	-	
Jun	0	9	-	0	5	-	2	2	-	0	1	-	0	0	-	0	4	-	0	0	-	1	0	-	1	0	-	
Jul	0	13	-	0	4	-	2	1	-	1	1	-	0	1	-	2	2	-	0	0	-	0	0	-	1	1	-	
Aug	0	8	-	2	2	-	2	2	-	0	0	-	0	0	-	2	0	-	0	0	-	0	0	-	0	5	-	
Sep	0	7	-	2	1	-	1	2	-	0	1	-	0	0	-	1	1	-	0	0	-	3	0	-	2	3	-	
Oct	0	11	-	1	1	-	2	3	-	0	0	-	0	0	-	1	2	-	1	0	-	0	0	-	0	0	-	
Nov	0	8	-	1	1	-	4	0	-	0	1	-	0	0	-	0	1	-	0	0	-	0	2	-	0	4	-	
Dec	0	8	-	2	0	-	0	1	-	0	0	-	0	0	-	0	3	-	0	1	-	0	0	-	0	1	-	
Total	0	97	25	9	24	5	18	18	1	1	4	1	1	5	0	7	22	4	1	1	2	6	8	4	7	18	5	

Area: Monk Fryston and South Milford																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	12	7	0	7	1	0	0	5	0	3	0	0	0	0	1	1	0	0	0	0	7	1	0	0	5	
Feb	0	12	6	0	6	4	0	2	1	0	2	5	0	0	1	0	8	1	0	0	1	0	6	4	0	2	1
Mar	0	7	13	0	10	4	0	1	3	0	0	1	0	0	0	4	0	0	0	0	0	10	4	0	1	3	
Apr	0	13	8	2	5	1	1	1	2	0	2	2	0	1	0	1	6	1	0	0	0	2	5	4	1	1	1
May	0	12	-	6	1	-	1	3	-	0	0	-	1	1	-	0	3	-	0	1	-	6	1	-	1	3	-
Jun	0	20	-	3	0	-	3	1	-	3	0	-	0	0	-	3	3	-	1	1	-	3	0	-	3	1	-
Jul	0	27	-	9	1	-	0	1	-	1	0	-	0	1	-	4	2	-	0	0	-	9	1	-	0	1	-
Aug	0	19	-	2	3	-	1	4	-	0	0	-	0	0	-	7	3	-	1	0	-	2	3	-	1	4	-
Sep	0	15	-	5	3	-	1	0	-	0	1	-	0	0	-	5	3	-	1	1	-	5	3	-	1	0	-
Oct	0	26	-	4	3	-	3	6	-	0	1	-	0	0	-	5	2	-	0	0	-	4	3	-	3	6	-
Nov	0	6	-	6	2	-	2	2	-	0	3	-	0	0	-	6	3	-	0	0	-	6	2	-	2	2	-
Dec	0	10	-	1	4	-	1	1	-	0	2	-	0	1	-	3	1	-	0	0	-	1	4	-	1	1	-
Total	0	179	34	38	45	10	13	22	11	4	14	8	1	4	1	34	39	3	3	3	1	38	45	13	13	22	10

Area: North Duffield																												
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence			
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	
Jan	0	5	1	0	0	0	0	0	0	0	1	0	0	0	0	2	0	0	0	0	0	0	0	0	1	0	0	0
Feb	0	3	3	0	0	0	0	0	0	0	0	1	0	0	0	2	0	0	1	1	0	0	0	0	0	0	0	0
Mar	0	1	1	0	2	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	2	0	0
Apr	0	1	2	0	0	0	0	1	0	0	0	0	1	0	0	1	2	0	0	0	0	0	0	0	0	0	0	0
May	0	2	-	0	0	-	1	0	-	0	0	-	0	0	-	1	1	-	0	0	-	0	0	-	0	0	-	0
Jun	0	5	-	1	0	-	0	0	-	0	0	-	0	0	-	1	0	-	0	0	-	0	3	-	1	0	-	0
Jul	0	6	-	0	0	-	0	0	-	0	0	-	0	1	-	0	0	-	1	1	-	0	0	-	0	0	-	0
Aug	0	3	-	1	0	-	1	1	-	0	0	-	0	1	-	1	1	-	0	1	-	0	2	-	1	0	-	0
Sep	0	2	-	0	0	-	1	0	-	0	0	-	0	0	-	1	0	-	0	0	-	0	0	-	0	0	-	0
Oct	0	2	-	0	4	-	0	1	-	0	0	-	0	0	-	0	0	-	0	0	-	1	1	-	0	4	-	0
Nov	0	3	-	1	4	-	0	0	-	0	0	-	0	0	-	1	1	-	2	0	-	0	0	-	1	4	-	0
Dec	0	0	-	0	0	-	0	0	-	0	0	-	0	0	-	2	0	-	0	0	-	0	0	-	0	0	-	0
Total	0	33	7	3	10	0	3	3	0	0	1	1	1	2	0	7	8	3	3	3	1	1	6	1	3	10	0	

Area: Riccall with Escrick																												
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence			
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	
Jan	0	1	3	0	1	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	1	0	0	1	1	0	1	1
Feb	0	4	3	0	1	1	0	2	0	0	3	0	0	0	1	0	0	1	0	1	0	0	2	0	0	2	0	0
Mar	0	4	1	0	6	0	0	1	2	0	0	0	0	0	1	0	0	2	0	0	0	0	0	1	0	2	0	0
Apr	0	10	5	1	0	1	2	1	1	0	2	0	0	0	1	4	0	0	0	0	0	0	0	0	1	1	1	1
May	0	4	-	0	1	-	2	1	-	1	1	-	0	0	-	2	0	-	0	1	-	0	0	-	0	1	-	-
Jun	0	4	-	1	2	-	3	0	-	0	0	-	0	0	-	1	3	-	0	0	-	0	2	-	1	1	-	-
Jul	0	4	-	5	1	-	1	1	-	1	0	-	0	0	-	1	1	-	0	0	-	0	1	-	0	0	-	-
Aug	0	5	-	3	0	-	1	1	-	0	0	-	0	0	-	0	1	-	0	0	-	0	0	-	0	1	-	-
Sep	0	1	-	4	4	-	1	2	-	0	1	-	0	0	-	2	0	-	0	0	-	0	2	-	1	1	-	-
Oct	0	4	-	1	3	-	1	2	-	0	0	-	0	0	-	0	1	-	0	0	-	0	0	-	0	1	-	-
Nov	0	7	-	3	5	-	0	2	-	0	0	-	0	1	-	3	2	-	0	0	-	1	0	-	1	0	-	-
Dec	0	1	-	1	0	-	2	1	-	1	0	-	1	0	-	0	2	-	0	0	-	0	1	-	2	0	-	-
Total	0	49	12	19	24	2	13	14	3	3	8	0	1	1	3	13	11	3	0	3	0	1	9	2	6	11	2	2

Area: Saxton and Ulleskelf																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	9	2	0	0	1	0	1	0	0	0	0	0	0	0	0	1	0	0	0	0	0	2	0	0	0	
Feb	0	0	3	0	3	0	0	0	1	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	1	
Mar	0	13	3	0	1	3	0	5	1	0	0	1	0	0	0	0	1	0	0	0	0	0	1	0	0	0	
Apr	0	8	0	0	1	1	2	1	0	3	0	1	1	0	1	3	2	1	0	0	0	0	1	0	1	0	
May	0	3	-	0	0	-	0	0	-	0	0	-	0	1	-	3	0	-	0	0	-	2	0	-	0	0	-
Jun	0	5	-	2	1	-	2	1	-	0	1	-	0	0	-	1	0	-	0	1	-	0	0	-	0	3	-
Jul	0	7	-	2	0	-	1	0	-	0	0	-	1	0	-	3	1	-	0	0	-	0	0	-	1	0	-
Aug	0	6	-	4	0	-	2	1	-	1	0	-	0	0	-	0	1	-	1	0	-	0	0	-	0	0	-
Sep	0	9	-	0	1	-	0	0	-	0	0	-	0	0	-	0	0	-	0	0	-	0	1	-	1	0	-
Oct	0	3	-	0	2	-	0	0	-	0	0	-	0	0	-	0	0	-	0	0	-	0	0	-	1	0	-
Nov	0	3	-	0	1	-	1	0	-	0	0	-	0	0	-	3	0	-	0	0	-	0	0	-	1	0	-
Dec	0	6	-	1	0	-	0	1	-	0	0	-	0	0	-	0	0	-	0	2	-	0	0	-	0	1	-
Total	0	72	8	9	10	5	8	10	2	4	1	2	2	1	1	13	5	4	1	3	0	2	2	3	4	5	1

Area: Selby North																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	35	53	0	7	8	0	9	8	0	4	8	0	1	3	0	5	4	0	5	0	0	3	1	0	18	12
Feb	0	39	43	0	3	11	0	8	11	0	12	0	0	0	2	0	4	6	0	6	0	0	5	1	0	8	6
Mar	0	40	40	0	8	2	0	12	2	0	7	2	0	2	2	0	7	8	0	2	1	0	0	1	0	6	9
Apr	0	52	20	4	11	3	10	7	5	1	7	4	2	1	0	9	13	7	1	0	1	0	5	0	10	14	2
May	0	48	-	9	5	-	17	7	-	4	2	-	0	1	-	16	17	-	3	2	-	4	2	-	10	13	-
Jun	0	50	-	7	5	-	8	8	-	1	4	-	5	2	-	15	10	-	3	3	-	3	0	-	10	17	-
Jul	0	54	-	5	5	-	16	8	-	3	6	-	0	2	-	9	6	-	1	1	-	1	1	-	9	15	-
Aug	0	56	-	5	12	-	3	8	-	1	4	-	3	2	-	11	5	-	4	5	-	0	0	-	11	11	-
Sep	0	52	-	9	4	-	12	9	-	5	3	-	2	3	-	6	14	-	6	5	-	2	1	-	11	10	-
Oct	0	29	-	5	4	-	16	7	-	10	2	-	1	3	-	8	12	-	6	2	-	4	3	-	27	10	-
Nov	0	39	-	9	10	-	6	3	-	11	4	-	0	3	-	6	3	-	4	0	-	2	2	-	10	3	-
Dec	0	23	-	4	5	-	3	6	-	7	4	-	2	3	-	5	5	-	6	1	-	1	0	-	3	7	-
Total	0	517	156	57	79	24	91	92	26	43	59	14	15	23	7	85	101	25	34	32	2	17	22	3	101	132	29

Area: Selby South																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	50	59	0	6	1	0	5	7	0	13	3	0	1	6	0	9	9	0	17	10	0	0	2	0	8	13
Feb	0	44	56	0	8	4	0	9	10	0	13	4	0	5	1	0	6	9	0	10	4	0	1	1	0	22	12
Mar	0	71	66	0	3	5	0	11	14	0	5	6	0	4	2	0	7	9	0	9	6	0	1	2	0	23	10
Apr	0	57	63	4	5	5	22	5	13	0	11	11	2	1	1	13	16	13	9	11	12	2	7	2	20	9	8
May	0	61	-	4	1	-	10	5	-	1	7	-	5	3	-	18	9	-	11	5	-	4	2	-	11	13	-
Jun	0	59	-	11	5	-	8	4	-	6	4	-	1	3	-	11	7	-	9	5	-	4	1	-	21	18	-
Jul	0	75	-	9	3	-	5	5	-	4	6	-	0	0	-	12	5	-	7	3	-	1	3	-	7	14	-
Aug	0	63	-	3	3	-	7	8	-	5	13	-	1	2	-	6	5	-	10	5	-	3	0	-	16	8	-
Sep	0	63	-	3	3	-	11	5	-	2	9	-	3	2	-	7	6	-	12	5	-	5	3	-	12	11	-
Oct	0	62	-	2	2	-	15	5	-	8	7	-	2	0	-	11	8	-	11	7	-	10	2	-	14	10	-
Nov	0	58	-	2	6	-	5	10	-	4	8	-	3	6	-	13	12	-	18	6	-	1	4	-	23	21	-
Dec	0	51	-	7	0	-	4	12	-	8	8	-	3	4	-	9	10	-	10	12	-	6	0	-	9	18	-
Total	0	714	244	45	45	15	87	84	44	38	104	24	20	31	10	100	100	40	97	95	32	36	24	7	133	175	43

Area: Selby West																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	4	7	0	1	0	0	0	0	0	2	1	0	0	0	0	1	5	0	0	0	0	1	0	0	1	1
Feb	0	1	1	0	1	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	3	2	
Mar	0	4	9	0	4	0	0	2	2	0	0	0	0	0	0	1	0	1	0	0	1	2	0	0	0	0	
Apr	0	9	5	3	1	0	0	1	2	0	0	0	0	0	0	1	0	0	0	1	0	0	0	1	0	0	
May	0	5	-	4	0	-	1	0	-	0	0	-	0	0	-	2	0	-	0	0	-	0	1	-	2	0	-
Jun	0	4	-	1	0	-	2	6	-	0	0	-	0	1	-	4	1	-	0	0	-	0	1	-	2	4	-
Jul	0	6	-	2	1	-	0	1	-	0	0	-	0	0	-	1	0	-	1	0	-	0	0	-	0	1	-
Aug	0	8	-	0	0	-	1	1	-	1	2	-	1	0	-	3	0	-	0	0	-	0	1	-	5	2	-
Sep	0	1	-	0	0	-	3	1	-	0	1	-	0	0	-	3	2	-	0	0	-	2	5	-	2	1	-
Oct	0	5	-	4	7	-	0	0	-	0	0	-	0	0	-	0	4	-	0	0	-	1	3	-	1	0	-
Nov	0	7	-	0	4	-	0	0	-	0	1	-	0	0	-	2	1	-	0	0	-	3	1	-	0	1	-
Dec	0	6	-	2	2	-	1	0	-	0	0	-	0	0	-	0	1	-	0	0	-	1	0	-	2	0	-
Total	0	60	22	16	21	0	8	12	5	1	6	1	1	1	0	16	10	7	1	1	1	7	16	2	14	15	3

Area: Sherburn in Elmet																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	23	13	0	4	3	0	10	6	0	9	0	0	0	0	0	2	1	0	1	1	0	2	4	0	10	2
Feb	0	18	14	0	3	2	0	4	4	0	0	3	0	1	1	0	5	3	0	1	1	0	2	1	0	5	3
Mar	0	23	32	0	5	2	0	7	8	0	4	2	0	0	0	0	4	5	0	1	0	0	5	4	0	8	6
Apr	0	18	20	6	3	6	2	7	4	3	2	4	1	0	1	4	6	1	1	2	1	0	7	1	3	7	0
May	0	15	-	3	3	-	7	2	-	3	3	-	1	1	-	8	5	-	0	2	-	1	5	-	3	4	-
Jun	0	27	-	7	5	-	5	4	-	2	1	-	0	0	-	8	6	-	0	3	-	3	3	-	5	3	-
Jul	0	20	-	1	3	-	9	1	-	0	4	-	0	0	-	7	4	-	1	1	-	1	6	-	6	3	-
Aug	0	25	-	4	2	-	3	4	-	4	2	-	0	1	-	1	6	-	2	3	-	1	4	-	2	4	-
Sep	0	24	-	3	6	-	2	3	-	4	1	-	1	0	-	8	4	-	0	0	-	2	2	-	4	4	-
Oct	0	13	-	4	1	-	6	6	-	3	5	-	0	1	-	3	3	-	0	2	-	0	2	-	2	5	-
Nov	0	15	-	4	1	-	2	2	-	4	2	-	0	0	-	3	6	-	1	2	-	1	2	-	6	1	-
Dec	0	19	-	4	2	-	1	6	-	0	3	-	0	1	-	0	2	-	1	2	-	0	1	-	2	5	-
Total	0	240	79	36	38	13	37	56	22	23	36	9	3	5	2	42	53	10	6	20	3	9	41	10	33	59	11

Area: Tadcaster East																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	18	11	0	1	6	0	2	2	0	0	0	0	2	1	0	2	2	0	2	1	0	0	1	0	2	3
Feb	0	10	7	0	0	0	0	2	1	0	0	0	0	0	0	0	1	3	0	1	1	0	0	1	0	0	0
Mar	0	16	13	0	1	1	0	1	3	0	0	0	0	2	1	0	3	1	0	0	0	0	1	0	0	0	1
Apr	0	17	15	2	0	0	9	4	2	0	0	0	3	0	1	4	6	1	0	1	1	1	2	1	2	2	0
May	0	20	-	0	1	-	3	2	-	1	0	-	0	0	-	1	4	-	0	1	-	0	1	-	4	4	-
Jun	0	15	-	5	0	-	7	2	-	3	0	-	0	1	-	2	2	-	0	0	-	2	1	-	4	4	-
Jul	0	11	-	2	3	-	0	0	-	0	0	-	0	1	-	5	2	-	1	4	-	0	3	-	1	2	-
Aug	0	7	-	0	1	-	5	0	-	0	2	-	1	1	-	1	3	-	0	1	-	1	2	-	2	3	-
Sep	0	10	-	1	2	-	2	1	-	0	2	-	0	0	-	2	4	-	1	1	-	0	0	-	3	2	-
Oct	0	17	-	0	2	-	7	3	-	0	0	-	1	0	-	0	7	-	1	0	-	2	1	-	2	4	-
Nov	0	12	-	4	2	-	8	3	-	0	0	-	1	0	-	2	4	-	0	1	-	2	2	-	1	0	-
Dec	0	5	-	2	0	-	5	0	-	1	0	-	0	0	-	1	3	-	1	0	-	0	3	-	3	2	-
Total	0	158	46	16	13	7	46	20	6	5	4	0	6	7	3	18	41	7	4	12	3	8	16	3	22	25	4

Area: Tadcaster West																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	4	3	0	1	0	0	2	1	0	0	0	0	1	0	0	0	3	0	1	0	0	0	0	0	1	0
Feb	0	7	7	0	1	4	0	1	1	0	1	2	0	0	1	0	2	2	0	0	0	0	0	1	0	0	1
Mar	0	5	8	0	1	3	0	1	3	0	1	0	0	0	0	0	3	0	0	0	0	0	0	0	1	0	
Apr	0	6	8	0	0	2	4	1	2	2	1	1	0	0	1	5	5	1	0	3	0	0	0	1	1	1	0
May	0	12	-	3	1	-	5	2	-	0	1	-	0	0	-	2	4	-	0	0	-	0	1	-	1	0	-
Jun	0	7	-	2	0	-	2	1	-	2	3	-	0	0	-	6	5	-	1	0	-	3	1	-	0	0	-
Jul	0	6	-	2	0	-	2	3	-	1	5	-	1	0	-	5	1	-	0	0	-	2	2	-	2	0	-
Aug	0	7	-	1	3	-	1	2	-	2	1	-	0	1	-	1	3	-	0	0	-	1	0	-	0	2	-
Sep	0	10	-	1	4	-	2	2	-	0	1	-	1	0	-	5	1	-	1	0	-	0	1	-	1	1	-
Oct	0	11	-	0	2	-	1	7	-	3	2	-	0	1	-	2	2	-	1	1	-	0	2	-	0	3	-
Nov	0	9	-	1	2	-	0	4	-	2	0	-	0	0	-	4	1	-	2	0	-	2	1	-	0	1	-
Dec	0	6	-	1	1	-	0	2	-	1	1	-	0	0	-	2	3	-	0	0	-	0	1	-	1	0	-
Total	0	90	26	11	16	9	17	28	7	13	17	3	2	3	2	32	27	9	5	5	0	8	9	2	6	10	1

Area: Whitley																											
Month	ASB			Burglary			Criminal damage and arson			Drug offences			Other			Other theft			Public disorder/weapons			Vehicle Crime			Violence		
	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12	10	11	12
Jan	0	8	9	0	3	12	0	3	3	0	2	1	0	0	3	0	3	7	0	0	0	0	2	5	0	3	6
Feb	0	9	12	0	6	4	0	1	3	0	5	0	0	0	0	0	8	7	0	0	1	0	3	1	0	5	1
Mar	0	19	10	0	3	2	0	3	2	0	2	3	0	1	1	0	8	7	0	1	0	0	1	1	0	3	1
Apr	0	14	7	7	4	0	4	1	2	0	0	1	1	2	2	2	6	1	0	0	0	2	1	7	0	4	1
May	0	8	-	5	1	-	2	2	-	3	0	-	1	0	-	2	5	-	0	0	-	2	4	-	3	1	-
Jun	0	9	-	2	3	-	3	0	-	0	1	-	0	0	-	7	8	-	0	0	-	2	6	-	1	1	-
Jul	0	10	-	3	3	-	0	2	-	0	0	-	1	0	-	9	5	-	0	0	-	1	6	-	1	0	-
Aug	0	11	-	5	1	-	6	5	-	1	2	-	0	2	-	7	1	-	0	0	-	2	5	-	0	0	-
Sep	0	12	-	4	3	-	2	2	-	0	5	-	0	0	-	7	4	-	0	0	-	7	4	-	1	1	-
Oct	0	15	-	6	5	-	4	2	-	0	5	-	1	1	-	7	3	-	0	0	-	1	4	-	1	1	-
Nov	0	14	-	8	11	-	3	3	-	5	2	-	1	3	-	8	3	-	0	0	-	1	6	-	0	3	-
Dec	0	11	-	3	14	-	2	3	-	1	2	-	0	2	-	4	9	-	0	1	-	0	2	-	4	2	-
Total	0	140	38	43	57	18	26	27	10	10	26	5	5	11	6	53	63	22	0	2	1	18	44	14	11	24	9

Report Reference Number: SC/12/4

Agenda Item No: 5

To: Scrutiny Committee
Date: 13 June 2012
Author: Nick Abbott, Democratic Services Officer
Lead Officer: Karen Iveson, Executive Director

Title: Health Service Provision – Selby Hospital

Summary:

The report provides information on the presentation from the NHS about the new Selby Hospital Site. The presentation will afford the committee the opportunity to understand how local residents feel the hospital is supporting their needs.

Recommendation:

- i) To scrutinise the work of Selby Hospital**
- ii) To raise pertinent questions with the Interim Clinical Lead and Hospital Site Coordinator to ensure the needs of local residents are considered.**

Reason for recommendation

The Committee ensures the contribution of Scrutiny is effective in supporting local residents needs.

1. Introduction and background

1.1 Scrutiny Committee members' role is to support the needs of the local community through effectively scrutinising the decisions, actions and performance of the Council and those of its partner organisations and other agencies delivering services within the Selby District. Although the scrutiny of health is not a formal duty of district councils, scrutinising the work at Selby Hospital will help ensure local needs are addressed.

1.2 Selby Hospital opened their new site on 13th June 2011. The proposed Health Service benefits from the development of the new hospital at Selby include better services, enhanced patient experience, cost reductions, greater efficiency / comfort and convenience for patients and their families.

2. The Report

2.1 The presentation will be delivered by Helen Helps, Interim Clinical Lead, and Julie Corbally, Hospital Site Coordinator. They will be discussing a range of topics related to the Hospital site including consideration of the continuity and change in the services provided and activity and services developments. Also the presentation will cover the organisations response to the move and its impact and the improvements brought about for patients and staff.

2.2 Questions from Councillors

No questions were received from Councillors prior to this report being prepared. However Members are invited to put questions to those attending during the meeting

3. Conclusion

3.1 Scrutiny Committee will gain an understanding of the impact of the move to the New Selby Hospital site on staff, patients and service provision.

Contact Officer: Nick Abbott Democratic Services Officer
democraticservices@selby.gov.uk, 01757 292207

To: Scrutiny Committee
Date: 13 June 2012
Author: Drew Fussey, Development Manager, Communities Selby
Lead Officer: Rose Norris, Executive Director, Communities Selby

Title: Barlow Common Nature Reserve

Summary

The report introduces the verbal update that will be provided by the Development Manager about the management of Barlow Common Nature Reserve.

Recommendations:

That Scrutiny Committee receive the verbal update and members put forward any questions they may have.

Reasons for recommendation:

The Committee ensures the contribution of Scrutiny is effective in supporting local residents' needs.

1. Introduction and background

Following a request from the Scrutiny Committee, Barlow Common Nature Reserve is on the Committee's Work Programme.

2. The Report

2.1 The Development Manager for Communities Selby will provide a verbal update on progress towards practical management of Barlow Common Nature Reserve.

2.2 Following the verbal update Committee Members will have the opportunity to put forward any questions they may have regarding Barlow Common Nature Reserve.

3. Legal/Financial Controls and other Policy matters

3.1 Legal Issues

None

3.2 Financial Issues

None

4. Conclusion

The Committee ensures the contribution of Scrutiny is effective in supporting local residents' needs by receiving the verbal update and putting forward any relevant questions regarding Barlow Common Nature Reserve.

5. Background Documents

Executive Report E/12/5

Contact Officer: *Drew Fussey, Development Manager*
dfussey@selby.gov.uk, 01757 292151.

Appendices

None

To: Scrutiny Committee
Date: 13 June 2012
Author: Chris Smith, Lead Officer- Data & Systems
Lead Officer: Mark Steward, Managing Director, Access Selby

Title: 4th Interim Corporate Plan Progress Report

Summary:

This report provides details of Access Selby key performance indicators following the 4th quarter of reporting for the financial year 2011/12, and recommends appropriate action where required.

Recommendation:

It is recommended that accountable officers take the necessary action to ensure the performance indicators achieve the set targets set at the beginning of the financial year.

Reason for recommendation:

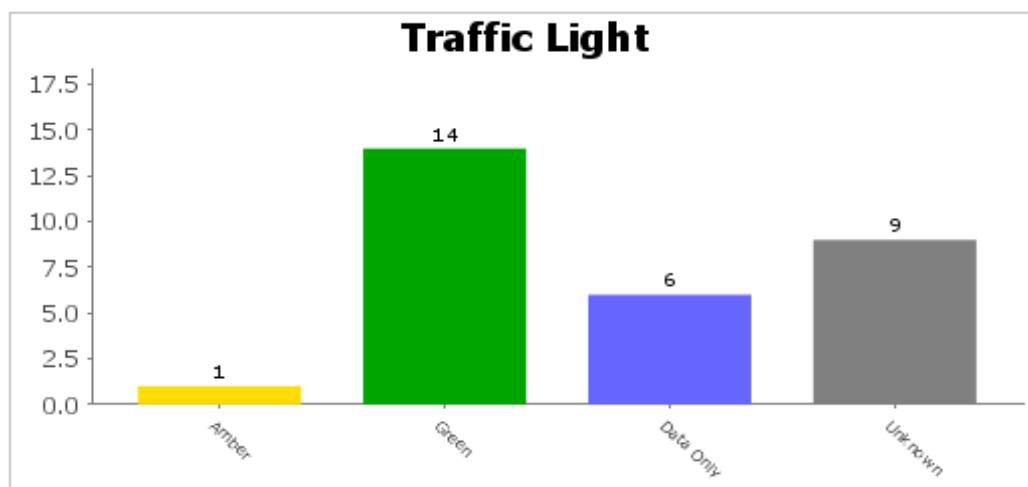
The ongoing management of performance and improvement data assists the Authority in achieving its strategic themes and priorities.

1. Introduction and background

- 1.1 Performance indicator exceptions for the relevant period together with appropriate commentary from officers are shown at Appendix A.
- 1.2 A total of thirty key performance indicators have been created and divided into four themes: customer and community, learning and growth, process and finance. These four themes form the basis of the 'balanced scorecard' approach, and are designed to support the long-term sustainability of the organisation.
- 1.3 A total of eleven indicators will be monitored monthly with five indicators measured quarterly and fourteen indicators measured annually.

2. The Report

- 2.1 Performance is measured on the traffic light sequence through the COVALENT performance management system. The 'data only' indicators highlighted in Appendix A relate to indicators where either we are calculating a baseline figure throughout the 1st year and have no target set or the target is based around a milestone.
- 2.2 Based on the performance indicators that hold reported data, we are above target on fourteen indicators with one indicator reported at Amber status. The data only indicators will present a baseline position from which targets will be set for 2012-2013.



- 2.3 At the start of the year the first quarter results had two indicators on Alert Red status (SDV_010 + SDV_018) and three at Amber status (SDV_008, SDV009.1 + SDV_019). Following action taken by Access Selby the situation at the end of quarter 4 had no PIs at Alert status and one indicator at Amber (SDV-010).

2.8 Questions from Councillors

No questions were received from Councillors.

3. Legal/Financial Controls and other Policy matters:

- 3.1 Subject to the actions determined by councillors to address weakness identified, there are no financial implications arising from the contents of this report.
- 3.2 Any actions identified for improvements to performance would need to be properly assessed for financial implications and, if required, approval for any additional funding sought and such issues would be highlighted in the budget exceptions report elsewhere on the agenda.

4. Conclusion:

- 4.1 In summary, some excellent improvements are evident in the progress of the Access Selby performance indicators and with mechanisms in place to identify and resolve ongoing performance issues on a timely basis have ensured that the majority of the performance indicators have met the year one targets set at the beginning of the year.

Contact Officer: Chris Smith
csmith@selby.gov.uk

Appendices:

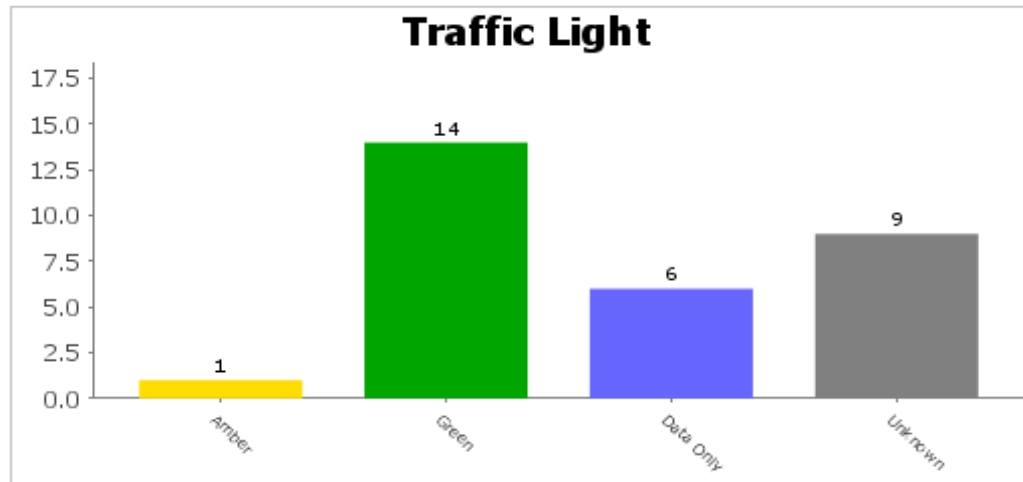
Appendix A – 4th Interim Corporate Plan Progress Report
April 2011 – March 2012

4th Interim Corporate Plan Progress Report: April 2011 - March 2012 (4th Quarter)





Report Type: PIs Report
Report Author: Data & Systems
Generated on: 08 April 2012










PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				






Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	2012-2013 Target	Latest Note
SDV_001	% of satisfied customers	Aim to Maximise	85.00%	94.70%	↓	↑	🟢	60.00%	<p>How are we doing/Moving Forward? This indicator focuses upon customer satisfaction at the Customer Contact Centre (by telephone and face to face). Performance is well above the North Yorkshire Benchmarking Group average of 78.00% for 2010-2011 which is a strong performance during our organisational restructure and first year of the new Access Selby business model.</p> <p>Customer satisfaction will subsequently be measured through the approved Customer Pledge with full roll-out to the contact centre and business areas from April 2012.</p> <p><i>This is a PI for development</i></p>
SDV_002	% of contact 'right first time'	Aim to Maximise	70.00%	91.62%	↓	↑	🟢	80.00%	<p>How are we doing/Moving Forward? This PI concerns the number of calls passed through the Customer Contact Centre to a back office 'service specialist'. This is a strong performance during our organisational restructure and first year of the new Access Selby business model.</p> <p>This strong performance links with SDV001.</p> <p><i>This is a PI for development</i></p>
SDV_003	% satisfied with street cleanliness	Aim to Maximise	60.00%		▬	▬		70.00%	<p>How are we doing/Moving Forward? A satisfaction survey has not been carried</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	2012-2013 Target	Latest Note
									<p>out in this year and this KPI is one for development as part of the SLA with the Core to determine the most appropriate way to measure the public perception of this contracted out service.</p> <p>In the absence of a survey, we can measure a level of satisfaction by the number of complaints received relating to street cleansing:</p> <p>In 2011/12 we received 346 complaints relating to street cleansing compared to 466 in 2010/11, representing a 26% increase in performance.</p> <p>In 2011/12 we received 59 complaints relating to overflowing litter or dog bins compare to 166, representing a 64% increase in performance.</p> <p><i>This is a PI for development</i></p>
SDV_004	% satisfied with leisure facilities provided on behalf of the Council	Aim to Maximise	60.00%					70.00%	<p>How are we doing/Moving Forward?</p> <p>The year end APSE satisfaction surveys are currently being carried out by Wigan Leisure and Culture Trust. We expect the results to be available by the end of May 2012.</p> <p><i>This is a PI for development</i></p>
SDV_005	Satisfaction with professional advice both to the Core and	Aim to Maximise	60.00%					70.00%	<p>How are we doing/Moving Forward?</p> <p>We carried out a piece of work during the</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	2012-2013 Target	Latest Note
	within the SDV								<p>year which focused on the quality of professional services provided. The information has enabled us to identify areas of good practice and areas where improvements need to be made. This information, however, closely reflected other existing data and intelligence, so we will look at how to develop this in the future.</p> <p><i>This is a PI for development</i></p>
SDV_006	% of customer satisfaction with planning service received	Aim to Maximise	60.00%						<p>How are we doing/Moving Forward?</p> <p>This PI has been removed for 12/13 in conjunction with the SLA approved by the Executive 1/3/12.</p>
SDV_007	% of vulnerable residents signposted to relevant support agencies after direct contact with the Council	Aim to Maximise	85.00%						<p>How are we doing/Moving Forward?</p> <p>Currently all customers are appropriately signposted & recorded, on the customer relations management system as signposted to 'external bodies.'</p> <p>This PI has been removed for 12/13 in conjunction with the SLA approved by the Executive 1/3/12.</p>
SDV_008	Average time taken to process disabled facilities grants	Aim to Minimise	130 days	118 days				120 days	<p>How are we doing/Moving Forward?</p> <p>We have improved the speed at which we</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	2012-2013 Target	Latest Note
	applications								process DFG applications by 25 days in 2011/12 (118 days compared to 143 days in 2010/11). Selby Home Improvement Agency has focused specifically on processing DFG applications for vulnerable clients during the year due to lack of activity in other private sector assistance products. We will seek to improve performance further although it should be noted that the application progress is influenced by a range of external agencies that contribute to the overall processing time. Benchmarking material is being collated to determine our overall performance in line with our neighbours.
SDV_009.1	% or repairs to council-owned properties completed within agreed timescales (EMERGENCY/URGENT REPAIRS combined)	Aim to Maximise	85.00%	85.80%	↑	↑	🟢	90.00%	How are we doing/Moving Forward? March 2012 saw the highest level of performance so far this year at 92.60%, which is above target and has been achieved alongside the improved voids performance. Both these have been achieved despite issues with long term absence within the business area.
SDV_009.2	% or repairs to council-owned properties completed within agreed timescales (NON-URGENT REPAIRS)	Aim to Maximise	80.00%	91.90%	↑	↑	🟢	85.00%	How are we doing/Moving Forward? This represents an increase in performance month on month since August 2011. Performance is 11.90% above target.
SDV_010	Average time taken to re-let local authority housing	Aim to Minimise	28 days	35 days	↑	↑	🟡	26 days	How are we doing/Moving Forward? March performance of 18.3 days is

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	2012-2013 Target	Latest Note
									significantly below target with excellent progress being made throughout the year. Lessons learned will continue to be implemented and close monitoring will look for any further areas of improvement.
SDV_011	Production of CEF-area performance profiles	Aim to Maximise	Year 1 onwards – delivery of annual profiles						How are we doing/Moving Forward? This PI has been removed for 12/13 in conjunction with the SLA approved by the Executive 1/3/12.
SDV_012	% of employees attaining behavioural competency key milestones	Aim to Maximise	75.00%					90.00%	How are we doing/Moving Forward? This is a KPI to be developed as part of the SLA with the CORE to develop a more meaningful measure of staff development. The Organisational Development Strategy and associated action plan has been developed and agreed by the Board. This outlines a wide range of initiatives aimed at developing an effective, efficiency and engaged workforce. A key strand within the OD strategy links to training and development including the roll-out of performance contracts for every member of staff. The new KPI to be developed will be linked to measuring the effectiveness of this new performance monitoring tool. <i>This is a PI for development</i>
SDV_013	% increase in employees confidence and perception of the organisation	Aim to Maximise	Year 1 – Establish Baseline					5% on 2011 level	Year 1 was about establishing a baseline for the new organisation and this was done via the staff survey undertaken in October 2011, just a few months after the

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	2012-2013 Target	Latest Note
									<p>inauguration of the new organisation. As a new organisation, having undergone significant change at every level, it was important for us to understand staff perceptions and use staff feedback to inform organisational development. We collected baseline information via a questionnaire and face-to-face feedback, from which a Staff Survey Group has been established to move forward initiatives in direct response to staff comments. This, alongside the new Organisational Development Strategy, demonstrates to employees the positive steps being taken to engage and empower them.</p> <p><i>This is a PI for development</i></p>
SDV_014	Inspection of premises in accordance with statutory code of practice	Aim to Maximise	100.00%	100.00%				<p>100.00% high risk;</p> <p>95.00% medium risk</p>	<p>Food Inspections: High Risk Premises (Risk Rated A or B) - 39 premises out of 39 inspected = 100%</p> <p>Health and Safety Inspections: High Risk Premises (Risk Rated A or B1) - 10 premises out of 10 inspected = 100%</p> <p>PPC Inspections High Risk Premises (Risk Rated >80) - 2 out of 2 inspected = 100%</p> <p>This indicator (in 2011/12) is limited to high-risk premises inspections and in 12/13 high and medium risk premises inspections. The frequency of inspection is determined with reference to the risk associated with the premises, as assessed by a qualified & competent officer. Resources are therefore, focussed upon highest risk premises. With regard to food premises, in 2012/13, Access Selby will implement the national</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	2012-2013 Target	Latest Note
									food hygiene rating scheme (formerly known as scores on the doors) and has sufficient resources, supported by successful grant application to the Food Standards Agency, to achieve the Access Selby performance specification for 12/13.
SDV_015	% Response to Environmental Health enquiries and complaints	Aim to Maximise	100.00%	100.00%	▬	▬	🟢	100.00%	<p>How are we doing/Moving Forward?</p> <p>100% - 49 out of 49 food and safety complaints responded within target.</p> <p>Sub regional target is 95% through North Yorkshire Quality Management System (ISO accredited). Selby performance in 2011/12 was 100%. New Environmental Health business area has maintained this performance by implementing new working practices in respect of proactive & reactive work streams. Demand is comparable to previous years.</p>
SDV_016	Number of high risk enforcement issues resolved	Aim to Maximise	50.00%	100.00%	▬	▬	🟢	60.00%	<p>How are we doing/Moving Forward?</p> <p>The enforcement team has achieved a 100% resolution rate for high risk enforcement cases throughout the year.</p> <p><i>This is a PI for development</i></p>
SDV_017	Investigate significant fly-tipping incidents	Aim to Maximise	70.00%	100.00%	▬	▬	🟢		<p>How are we doing/Moving Forward?</p> <p>All the reported fly-tipping incidents within the district were investigated by a council official therefore achieving 100% of</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	2012-2013 Target	Latest Note
									investigated incidents YTD. This PI has been removed for 12/13 in conjunction with the SLA approved by the Executive 1/3/12.
SDV_018	% of new benefit claims and changes processed within 5 days upon receipt of complete application	Aim to Maximise	85.00%	88.59%	↓	↑	🟢	90.00%	How are we doing/Moving Forward? Improvements in performance month on month since November 2011 have ensured that the target of 85.00% has been met. The team continues to reduce the level of outstanding work to normative levels following the year end processes. <i>This is a PI for development</i>
SDV_019	% of Council Tax debt recovered	Aim to Maximise	97.50%	98.00%	↑	↓	🟢	97.90%	How are we doing/Moving Forward? Performance throughout the year has been good and consistent to enable the set target to be met. <i>This is a PI for development</i>
SDV_020	% of Council Rent debt recovered	Aim to Maximise	97.60%	98.48%	↑	↑	🟢	97.90%	How are we doing/Moving Forward? Performance throughout the year has been good and consistent to enable the set target to be met.

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	2012-2013 Target	Latest Note
									<i>This is a PI for development</i>
SDV_021	% of applications considered within time under scheme of delegation	Aim to Maximise	65.00%	80.87%	↑	↑	✔	70.00%	<p>How are we doing/Moving Forward?</p> <p>The performance of the planning team continues to remain strong in determining planning applications against the scheme of delegation.</p> <p>Throughout Quarter 4 monthly performance reduced due to concentration of resource on reducing the backlog of undetermined applications. This approach will continue throughout Quarter 1 in 2012-13 and will be closely monitored to ensure that overall performance is maintained.</p>
SDV_023	% of invoices paid on time	Aim to Maximise	75.00%	79.92%	↑	↓	✔	80.00%	<p>How are we doing/Moving Forward?</p> <p>Performance improved throughout Quarter 4 due to the flexible resource used to reduce the backlog of invoices in the system. The current invoice process will be reviewed as part of the Procure to Pay project due to be implemented throughout Quarter 2 in 2012-2013.</p>
SDV_024	% compliant with revised fees and charges	Aim to Maximise	Year 1 – Establish Baseline		—	—	📊		<p>How are we doing/Moving Forward?</p> <p>This PI has been removed for 12/13 in conjunction with the SLA approved by the Executive 1/3/12.</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	2012-2013 Target	Latest Note
SDV_025	% internal rate of return on commercial assets	Aim to Maximise	5.00%					6.00%	<p>How are we doing/Moving Forward?</p> <p><i>This is a PI for development</i>, there is currently no base data and a review of Council owned assets have been programmed to take place in 2012/13 in association with the Asset Management Strategy.</p> <p><i>This is a PI for development</i></p>
SDV_026	Reducing internal costs on non operational sites	Aim to Maximise	2.00%					2.50%	<p>How are we doing/Moving Forward?</p> <p>There is currently no base data and a review of Council owned assets has been programmed to take place in 2012/13 in association with the Asset Management Strategy.</p> <p><i>This is a PI for development</i></p>
SDV_027	% increase in income generation	Aim to Maximise	Year 1 - Proposals for income generation submitted					Proposals for income generation submitted	<p>How are we doing/Moving Forward?</p> <p>In accordance with the Corporate Charging Policy the majority of discretionary fees due for review for 2012/13 have been increased by RPI (as at September 2011). Exceptions to the Corporate Charging Policy and the MTFS were reported to and agreed by Executive.</p>
SDV_028	Efficiency and productivity improvements (Delivering within Cost Envelope)	Aim to Maximise	Year 1 – delivering within agreed cost envelope					Year 1 – delivering within agreed cost envelope	<p>How are we doing/Moving Forward?</p> <p>This is a KPI to be developed as part of the SLA with the CORE – to bring together all productivity and efficiency targets (currently SDV 28, 29 & 30).</p> <p>Access Selby has taken a number of steps to deliver effective and efficient services</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	2012-2013 Target	Latest Note
									<p>within the cost envelope. This includes the delivery of a range of BPI projects, robust financial management by Budget Officers and also the application of a flexible approach to the use of our resources which is a key value of Access Selby.</p> <p>In 2012/13 the cost envelope will be even more challenging however the measures that have been put in place during 2011/12 and the work programmes planned for the year ahead will ensure we can respond equally well to the challenge ahead.</p> <p><i>This is a PI for development</i></p>
SDV_029	% increase in productivity	Aim to Maximise	10.00%					15.00%	<p>How are we doing/Moving Forward?</p> <p>This is a KPI to be developed as part of the SLA with the CORE – to bring together all productivity and efficiency targets (currently SDV 28, 29 & 30).</p> <p>A baseline of productivity did not exist prior to 2011/12 and the mechanisms were not in place to enable this data to be collected across the organisation A number of Business Intelligence projects are underway to ensure we have the mechanisms to measure productivity and efficiency across the organisation going forward.</p> <p>A number of BPI projects have been delivered in key areas which have all identified efficiency targets. These include;</p> <p>Legal Services</p>

Code	Short Name	Direction of Travel	Current Target	Current Value	Short Term Trend Arrow	Long Term Trend Arrow	Traffic Light	2012-2013 Target	Latest Note
									Enforcement Business Support Customer Services <i>This is a PI for development</i>
SDV_030	% efficiency gain in commissioned services, whether financial or added value	Aim to Maximise	By Year 3 – 10% on 2010-2011 costs					By Year 3 – 10% on 2010-2011 costs	<p>How are we doing/Moving Forward?</p> <p>This is a KPI to be developed as part of the SLA with the CORE – to bring together all productivity and efficiency targets (currently SDV 28, 29 & 30).</p> <p>The Spend Analysis Project, which is being led by the Procurement Partnership has identified key areas for smarter procurement and an action plan, with efficiency targets included, has been developed to take this forward.</p> <p>A review of all significant contracts and partnerships is to take place in Q2 of 2012/13 and this will identify opportunities for agreeing efficiency targets (or added value targets) with our partners.</p> <p><i>This is a PI for development</i></p>

Report Reference Number: SC/12/1

Agenda Item No: 11

To: Scrutiny Committee
Date: 13th June 2012
Author: Dave Maycock
Lead Officer: Eileen Scothern

Title: Access Selby Service Provision – Housing – Stocks/Voids

Summary:

The report provides information on the housing stock and performance on repairs and voids over the last 12 months.

Recommendation:

To scrutinise the work of Access Selby Service Provision within the Housing area looking at stocks and voids.

Reason for recommendation

1. Introduction and background

1.1 The Council currently retains and manages 3,150 properties and has some 1,788 people on the Housing Register.

The Council's key aims are to:

- Increase tenant and leaseholder participation through the work of tenant groups and the Community Engagement Forums;
- Shape our housing stock so that it better meets the needs of our changing communities through more effective asset management;
- Improve the quality of life of our tenants and leaseholders through targeted investment in their homes;
- Help meet the affordable housing needs across the district through making best use of the resources we have available;
- Deliver value for money to our tenants and stakeholders through efficient and responsive services ensuring a viable housing service.

2. The Report

2.1 The Council produces a 5 year Housing Revenue Account Business plan with an annual monitoring programme. The Housing Revenue Account Business Plan is currently being reviews and will be

considered by the Executive on 31 May 2012. The Business Plan will be subject to scrutiny by the Policy Review Committee and consultation with Tenants & Leaseholders Scrutiny Panel taking place in June. Consultation responses will be considered by the Executive and Council on 11th December.

- 2.2 In 2011/12 97.3% of our stock had achieved the Decent Homes Standard, the remaining stock are in the capital programme due to commence in June 2012

Repairs and Maintenance

- 2.3 The target to respond and deal with Non urgent repairs in 2011-12 was 80%. Actual performance was just under 92%. For urgent repairs the average performance was 88%, slightly under the target of 90%. Action has been implemented and performance in April 2012 was 98%. For the last two years all our properties have an up to date gas service record (Help-Link contract).
- 2.4 Last year the Service received a 99.8% satisfaction rate from tenants.

Voids

- 2.5 Since the move to Access Selby and an investigation has been undertaken to understand the reason for delays in turnaround of re-lets to maximise availability of accommodation. As a result major improvements have been seen on the average time taken to re-let local authority housing. Below is the performance targets for the last half of 2011/12 and actual performance. For the first month in 2012/13 average monthly void time was reduced to 16.2 days against a target of 26 days.

Projected Void days by month with Annual Aggregate Performance October 2011 - March 2012 With actual data included				
Month	Monthly Projected Void time (Properties completing)	Projected void times (annual average)	Actual Monthly Void time	Revised Projected Year-to-date Void time
2011/12				
October	35.36	44.4	36.6	43.8
November	33.8	42.5	21.9	40.7
December	27.6	40.0	18.4	38.7
January	26.2	38.8	24.3	37.7
February	26.1	37.8	15.9	35.9
March	25.8	36.9	18.3	35.1

3. Conclusion

- 3.1 Performance has improved significantly since Access Selby introduced new ways of working. Access Selby will continue to monitor performance on a monthly basis to ensure the Council can deliver against its key aims.

Contact Officer: *Dave Maycock*
dmaycock@selby.gov.uk, 01757 292074

To: Scrutiny Committee
Date: 13th June 2012
Author: Aimi Brookes, Senior Contract Officer
Lead Officer: Janette Barlow – Director of Customer and Business Support

Title: An update of the progress made on the refurbishment of the Abbey Leisure Centre and interim leisure service provision across the District

Summary: The report provides an update on the progress made to the refurbishment of Abbey Leisure Centre and the interim arrangements for the provision of leisure services in the District.

Recommendation:

Councillors scrutinise the provision of Services within the remit of Access Selby – Wigan Leisure and Culture Trust (WLCT)

Reason for recommendation

The Committee ensures the contribution of Scrutiny is effective in supporting service improvement and delivery against district wide and Council priorities.

1. Introduction and background

- 1.1 In February 2012 Abbey Leisure Centre suffered a large scale fire which destroyed the first floor of the centre. Since then we have been working hard with WLCT to provide quality, accessible leisure services in the district whilst the on-going discussions with regards to the future of the leisure centre are taking place.
- 1.2 During this time, services have been developed at Tadcaster Leisure Centre, in Selby Park and around the Amphitheatre, and a number of new partnerships have been explored with other local service providers including Barlby and Sherburn High Schools.

2. The Report

Please see appendix A Selby Leisure Services Update

3. Conclusion

- 3.1 Since the fire WLCT and Selby District Council have worked hard to ensure the continuation of leisure services across the district and also to develop new initiatives and outreach services.
- 3.2 The speed at which we have been able to introduce these interim measures makes us well placed to re-engage with the previous customer base as well as attract new members ready for the launch of the new Profiles Gym at the end of June.

4. Appendices

Appendix A Selby Leisure Services Update

Contact Officer

Aimi Brookes

Senior Contracts Officer

Access Selby

abrookes@selby.gov.uk

Appendix A

Report to: SELBY SCRUTINY COMMITTEE

Date: 13th JUNE 2012

Subject: SELBY LEISURE SERVICES UPDATE

Report of: WIGAN LEISURE & CULTURE TRUST (WLCT)

Contact officer: MIKE LYONS (HEAD OF SERVICE – SPORT & LEISURE)

1.0 Introduction

Since the leisure management contract between Selby District Council (SDC) and WLCT commenced in October 2009, significant improvements have been made to the leisure facilities at both Selby and Tadcaster.

Following a £1.2m capital investment programme at Abbey Leisure Centre, the facility had developed a customer base of over 2,700 gym members, over 8,000 Lifestyle Card holders (which equates to one in ten Selby residents) and levels of service had continually improved in a number of key areas at both centres, which include:

- Improved customer satisfaction
- Increased performance relating to income and performance against a number of additional KPI's (contained within the Annual Review document 2011/12)
- Increased participation from key user groups
- Additions to the Sports Development section (including disability/inclusion officer and also an externally funded Rugby League Development Officer)

Abbey Leisure Centre had also developed a much broader offer in terms of special events, and partnerships with key stakeholders. This had also had a positive impact on other areas of the service such as the new catering and conference facilities, sports hall hire and improvements to health programmes (GP Referral Programme/Sports Development).

Tadcaster Leisure Centre has also seen a number of improvements made to the gym facilities and general look of the centre. This has had a positive impact, increasing the number of gym members utilising the centre from 363 to 462 in the last 12 months.

However, on 29th February 2012, a major fire destroyed Abbey Leisure Centre and rendered the facility unfit for use. Although this left WLCT and SDC with a major challenge, it was crucial to begin to plan a short term strategy for future leisure provision across the district. Shortly after the fire, WLCT were approached by a number of community groups and educational facilities, offering support and potential opportunities around joint working, these included:

- Selby Squash Club
- Sherburn High School
- Selby College

In the short term, the dialogue with community groups and venues was very useful. It allowed us to relocate a number of special events and sports bookings for existing users of Abbey LC. In terms of partnership working, some offers seemed more favourable than others (in relation to times/facilities available). Therefore, WLCT decided to contain the revised community offer to Barlby High School, the new health and fitness facility and Selby Park.

1.1 Selby Leisure Services - Short term strategy post fire

Having experienced the devastation caused by the fire, one of the secondary problems was the loss of facilities and services that residents of the district relied upon. Although WLCT had an opportunity to provide a revised range of activities within the community, there were still certain activities that would not be provided such as:

- A comprehensive learn to swim programme and other aquatic activities such as Splash Aerobics and parent & toddler sessions
- A variety of sports hall activities such as (5-a-side football, netball, basketball etc)
- Special events and sporting events that were previously held at Abbey Leisure Centre

Therefore, WLCT's aim was to develop an alternative programme in Selby, which offered a wide range of activities around health, fitness and wellbeing. It was recognised that to achieve this, WLCT would have to work with a number of local providers (schools, colleges and possibly sports clubs) with a view to sharing facilities, passing on bookings and developing a comprehensive programme of activities. Following an assessment of potential partners in the Selby District, it was decided that WLCT and SDC would:

(i) Explore potential opportunities at Barlby and Sherburn High School

Following a positive meeting shortly after the fire, WLCT had an opportunity to develop a community programme of activity utilising the facilities at Barlby High School. The programme commenced in April 2012 and included the launch of 8 health and fitness classes held in the school dance studio. These included popular sessions such as Zumba, Body Conditioning, Aerobics and Circuit training. The classes are pitched competitively in terms of price and will also be available as part of the membership packages for the planned Profiles Fitness Club. The programme of fitness classes at Barlby High School will be reviewed as

WLCT and SDC prepare to operate the new Profiles Health and Fitness Club in Selby.

Additionally, three new swimming sessions will be available at Barby High School for a trial period, which include Tuesday and Thursday evenings and Sunday afternoons. It was felt that this would be suitable for a family swim offer, which is much needed following the loss of the pool at Abbey LC. WLCT will continue to develop activities at Barby; however this will be based on availability and community need.

Over the last few months, WLCT have also investigated partnering arrangements with Sherburn High School and possibilities of wider community use of the local pool. The discussions around partnering arrangements are still ongoing, however, there may be a need for inward investment for the swimming pool as the facility changing facilities need considerable refurbishment.

(ii) Develop a comprehensive programme of activities in Selby Park including the Amphitheatre

Following the fire, one of the major opportunities was to enhance the range of activities and services in Selby Park. As part of the revised offer, a number of health related activities and classes will take place each week. These will range from the more intense classes such as Boot Camp (Army style circuit training) through to Yoga and Tai Chi, which will be introduced in June 2012.

Additionally, WLCT introduced Nordic Walking to Selby Park, which has proved to be extremely popular. This activity will be developed in other areas of the district once route planning and organisation has taken place. It is hoped that the programmes can be increased and the number of walkers setting off from the park will increase significantly.

Through partnership working between Groundwork Yorkshire and WLCT, we have managed to secure £25,000 of funding from the Drax Power Station to build an Outdoor Gym within Selby Park. The facility will be an excellent addition to the services offered within the park and Selby Fitness Instructors will be on hand to offer advice and guidance on health and fitness at specific times.

In terms of the Amphitheatre and market place in Selby, more work is needed to develop a programme of activities. WLCT are keen to work closely with the Arts Council and local groups to improve bookings in the Amphitheatre, especially over the summer months.

The Amphitheatre will be utilised for the launch of Selby's Mini Olympic Weekend on the Friday 22nd June. We have booked a brass band to play and have a celebrity guest to officially open the games. There will also be local dance groups/cheerleaders who will perform as a part of the celebrations. This event will also include the hoisting of the official Selby

Olympic flag. There is an opportunity to engage local school children to design the official flag for the games.

(iii) Develop an alternative health and fitness model to retain existing gym members

Following the events of the fire at Abbey LC, a high proportion of members chose to freeze their membership. This meant that from the 2,700 gym members from Abbey LC, we actually retained 2,000 on our database which was extremely positive.

Therefore, it was critical to find alternative fitness facilities as soon as possible to ensure we not only maintained the 2,000 loyal customers who froze their membership but started to sell to new members. In April 2012, SDC were extremely proactive and procured a local Bingo Hall (Walkers), which seemed a perfect venue for a replacement health and fitness facility.

The new Profiles Health and Fitness Suite will be located in what was previously Walkers Bingo Hall just outside of Selby Town Centre. The facility is in a prime location as it is adjacent to a very busy supermarket with heavy footfall and it has more than adequate parking.

The new Fitness Suite will offer 85 stations of high specification Technogym equipment across 8,000 square feet. To complement the fitness offer, there will also be a dance/aerobic studio linked to the facility – (this will be designed using a portacabin structure). The facility also has full changing, shower and toilet facilities.

In terms of pricing, it was decided that to make the facility highly competitive in the local area, the price would be pitched at £19.99 per month for a fully inclusive membership (including the fitness classes and swimming at Barlby High School). The price makes Profiles cost approximately £14.00 per month less than competitors such as DW Fitness. For members who previously paid less than £19.99 per month, WLCT will honour the existing pricing structure. In terms of car parking, the adjacent car park is perfect for short stay gym use and it is intended that the existing long stay arrangement at Portholme Road be relocated to the older Civic Centre building.

The facility will offer 20 fitness classes per week initially, however this may grow with demand. For gym users who take out a £19.99 per month Profiles Membership, they will also be able to use all group fitness classes and activities, which take place at Barlby High School and Selby Park (outlined above)

In terms of business performance, it has been critical to progress with the pre-sale of gym memberships at the earliest possible opportunity. The results have been very positive. Since 14th May, we have sold over 40 brand new memberships and we have written to the existing customers offering them 1 month free therefore collecting their membership fees on

August 1st. It is envisaged that by March 2013, we will have over 2,500 direct debit customers.

We have also developed a commercially focused marketing campaign, which offers customers an opportunity for a free months trial if they join up by a particular date. Additional marketing will take place such as:

- Drive by media
- Text messaging campaign to generate new leads
- 10,000 mail shot to Selby residents

Work on the new facility commenced on Monday 23rd April, and the work was scheduled to be completed in 7/8 weeks. This means a mid/end of June opening date for customers.

1.2 Tadcaster Leisure Centre

In 2011, it was decided to review and change the opening hours slightly at Tadcaster Leisure Centre. The rationale was to be more effective in meeting the needs of local people, whilst improving business performance. Previously, the centre had opened at times throughout the week which were inconsistent with demand and the hours of operation at Abbey Leisure Centre.

The change was well received by the users of the facility and we have seen an increase in both income and occupancy as a result. Profile membership has grown from 363 to 462 with the gym now at occupancy, especially at Peak Times. Monthly income alone from Tadcaster gym membership equals £10,349, therefore annual income would equate to £124,188.

Group fitness classes are performing very well at Tadcaster, with customers from Abbey Leisure taking advantage of the offer following the fire. Tadcaster provide 31 exercise classes per week, occupancy has risen from 75% to 92% over the last 12 months. The circuit training classes at Tadcaster LC remain ever popular with attendances exceeding 60 for each class.

As gym space is extremely limited WLCT will be launching Les Mills Fitness Classes in September (which are professionally designed classes proven to drive up usage numbers). This will see the introduction of Body Pump, Body Attack and Body Combat. The intention is that this will free up space in the fitness suite at very busy times.

In terms of sports hall occupancy, there are currently 15 sporting clubs that have long term bookings at Tadcaster Leisure Centre, this is an increase of 4 year to date. The gymnastics sessions continue to perform extremely well with positive occupancy levels in the sessions.

Over the last year, the GP referral programme has been re launched at both Abbey Leisure Centre and Tadcaster Leisure Centre. This has ¹⁵⁵

resulted in a significant increase in the number of participants going through the scheme. There were 87 participants in 2011/12, compared with only 10 in 2010/11. One of the main reasons for this has been the hard work by the Selby Management team to re-engage local GP's and promote the referral pathway more effectively. In terms of impact on health, Selby health and fitness staff are now conducting health questionnaires (IPAQ), which ask customers how they feel their health is pre, during and post exercise programme.

1.3 Conclusion

In terms of a short to medium term strategy, there are a number of exciting developments in Selby, which mean that WLCT and SDC are able to provide a high quality leisure offer following the fire at Abbey Leisure Centre.

The fact that we are offering the new Profiles Health Club combined with community use (including swimming), will ensure that we maintain a loyal customer base moving forwards. Additionally, the revised model gives us a solid platform to begin to plan the longer term strategy around a full refurbishment or reinstatement of a leisure centre in Selby.

WLCT and SDC are currently assessing the various options and will hopefully be able to provide various models in the near future.

Scrutiny Committee Work Programme 2012/13

Date of Meeting	Topic	Action Required
13 June 2012	Time of Meetings	To consider and agree a start time for future meetings
	Work Programme	To receive the Work Programme drafted by the Committee and approved by Council
	Year End Performance	To receive the Year End Performance Report
	Crime & Disorder Update INFORMATION ONLY REPORT	To receive an information only report with statistical information on Crime & Disorder.
	Barlow Common Nature Reserve	To receive an updated on current situation at Barlow Common
	Access Selby Service Provision <ul style="list-style-type: none"> • Leisure Services - WLCT • Housing - Stock/Voids 	To receive an update on the progress made to the refurbishment of Abbey Leisure Centre To scrutinise the provision of housing across Selby District including the performance of the repairs/maintenance service and Helplink
	Health Service Provision <ul style="list-style-type: none"> • Selby Hospital 	To scrutinise the impact made to residents on the move to the new hospital site
Call In		Provisional Item on the agenda
25 September	Localism Act	To scrutinise the impact on Selby District Residents – with the emphasis on the areas of the Localism Act dealing with

		Community Empowerment
2012	Access Selby Service Provision <ul style="list-style-type: none"> Waste Collection and Recycling 2nd Year Review INFORMATION PAPER ONLY Environmental Health 	To receive a written update on the 2 nd year Waste Collection Review of Service from Enterprise To scrutinise the performance of the work of the Environmental Health Service
	1 st Quarter Interim Corporate Plan Review	To review performance against the Corporate Plan – Leader of the Council in attendance
	Call In	Provisional Item on the agenda
	North Yorkshire Fire Service	To discuss the Fire and Rescue Service provision within the District and potential budget cuts to the service
22 January 2013	Health Service Provision <ul style="list-style-type: none"> Yorkshire Ambulance Services 	To review the work of the Ambulance Service covering the District and how it impacts on local residents, including the work of the Air Ambulance Service
	Crime and Disorder Review	To review the levels of crime and disorder across Selby District – NYP and CSP representatives in attendance
	Access Selby Service Provision <ul style="list-style-type: none"> Planning 	To scrutinise the performance of the Planning Service
	2 nd Quarter Corporate Plan Report	To review performance against the Corporate Plan – Leader of the Council in attendance
	Call In	Provisional Item on the agenda

Feb/March 2013	Nigel Adams MP	To ask questions of the Selby and Ainsty MP regarding issues of concern for councillors and local residents
23 April 2013	Police & Crime Commissioner (PCC)	To invite the PCC to give an update on their role and responsibilities
	Crime & Disorder Update INFORMATION REPORT ONLY	Information report from the PCC with Crime Statistics for the district
	Community Selby Service Provision <ul style="list-style-type: none"> • Communities Selby 	To look at how Communities Selby is working in partnership with the voluntary sector
	3 rd Quarter Corporate Plan Report	To review performance against the Corporate Plan
	Scrutiny Annual Report 2012/13 and Work Programme 2013/14	To discuss the Scrutiny Annual Report for 2012/13 and to agree the draft work programme for 2013/14
	Call In	Provisional Item on the agenda

- Please note that any items 'called in' will be considered at the next available meeting.
- Councillor Call For Action will also be considered as the next available meeting.